



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

AIG Asia Pacific Insurance Pte Ltd

4/9/2020

78 Shenton Way, #08-16

Singapore 079120

Attn: Motor Claims Dept

**LETTER OF DEMAND**

Our Ref : SKQ633D Your Ref : -

Dear Sir,

VEHICLE # : SKQ633D

ACCIDENT INVOLVING : SKQ633D & SKR8846Z ALONG BUKIT TIMAH LINK ON  
13/8/20

COST OF REPAIR : S\$1,700.00 (As agreed)

ADD GST 7% : S\$ 119.00

LTA & GIA SEARCH : S\$ 17.00

LOSS OF USE : S\$ 960.00

{3 work days + 2 weekend + 3 day prs} X S\$120

TOTAL : S\$2,796.00

DOLLARS: TWO THOUSAND SEVEN HUNDRED AND NINETY-SIX ONLY.

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 13/8/2020 INVOLVING SKQ633D SKR8846Z

                     ALONG / AT                     

BUKIT TIMAH LINK

I/We NG FAH SHENG (NRIC No. S7107607E)

of BLK 120 BUKIT BATOK CENTRAL #16-363 S(650120)

1. The owner of motor vehicle no. SKQ633D hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. I/We undertake to co-operate fully with **Ryder Auto Pte Ltd** and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, **Ryder Auto Pte Ltd**.
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS            DAY OF 13/8/2020 20          

  
\_\_\_\_\_  
Signature of owner

(Company's stamp - if any)

 **Ryder Auto Pte Ltd**  
\_\_\_\_\_  
Signature of Witness

Name of Witness

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **RYDER AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,819.00** (Repair Cost), **S\$400.00** (Loss of Use/~~Rental~~), **S\$17.00** (Disbursement) for vehicle no. **SKQ 633D** that was damaged pursuant to the accident which occurred on **13/08/2020** (date) along **BUKIT TIMAH LINK** (location) involving vehicle no/s **SKR 8846Z**.

This is pursuant to the inspection conducted on **18/08/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **NG FAH SHENG** ("the third party claimant") of vehicle no. **SKQ 633D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKQ 633D** (vehicle no.) as a result of the accident.

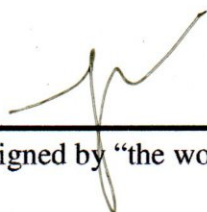
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of Oct (month) 2020 (year)



Signed by appointed surveyor

  
Signed by "the workshop" (with chop)

**Ryder Auto Pte Ltd**





2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way, #08-16  
Singapore 079120

4/9/2020

Attn: Motor Claims Dept

**TAX INVOICE**

Our Ref : SKQ633D Your Ref : -

Dear Sir,

VEHICLE # : SKQ633D

ACCIDENT INVOLVING : SKQ633D & SKR8846Z ALONG BUKIT TIMAH LINK ON  
13/8/20

COST OF REPAIR : S\$1,700.00 (As agreed)

ADD GST 7% : S\$ 119.00

TOTAL : S\$1,819.00

DOLLARS: ONE THOUSAND EIGHT HUNDRED AND NINETEEN ONLY.

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-095986

Date of Request: 17/08/2020

Your Ref No: Online Purchase

Ryder Auto Pte Ltd  
2 Kaki Bukit Ave 2  
#02-19 AutoHub @ Kaki Bukit  
Singapore 417921

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 13/08/2020  
Place of Accident: BUKIT TIMAH LINK  
Client Vehicle No: SKQ633D

DESCRIPTION	AMOUNT (\$\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-094514

Date of Request: 13/08/2020

Your Ref No: Online Purchase

Ryder Auto Pte Ltd  
2 Kaki Bukit Ave 2  
#02-19 AutoHub @ Kaki Bukit  
Singapore 417921

Dear Sir/Madam,

Enquiry Date 13/08/2020  
Enquiry By Orson Chan Qing Song  
TP Vehicle No. SKR8846Z  
Accident Date 13/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

**ACCIDENT INVOLVING SKR 8846Z AND SKQ 633D ON 13/08/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 9/7/2020 1:44 PM

To: STEPPHENTAN9494@GMAIL.COM <STEPPHENTAN9494@GMAIL.COM>

**Our Ref: CC4/AIG20008541/Ees3**

07 SEPT 2020

**STEPHEN TAN SUAN HUANG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKR 8846Z AND SKQ 633D ON 13/08/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

## Print Received Message

This mail is associated with :

**\*SKQ633D (9849433241SG)**  
**[SKR8846Z]**

TP

NG FAH SHENG

Aug 13 2020 7:00PM

[Stephen Tan Suan Huang]

Ryder Auto Workshop LLP

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 05/10/2020 15:14 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$2236.00) - SKQ633D - Claim Handler: Goh, Jeremy-CX

Approved:2236.00:Mandate approve @ COR, as per SJE, LOU @ \$400, GIA/LTA @ \$17. Subjected to all documents in order.