

Summer Lee (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 17 August, 2020 9:57 AM
To: Ivy Yong; 'Admin A'; Admin-D (LKKAuto (admin-d@lkkauto.com)); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: BThaiyalN@smrt.com.sg; Zheng Hanyang; Phoebe Xie
Subject: FW: SHB1336U - Survey (Ergo) - RESEND

Hi Ivy

Please register, upload this email and inform LKK our claims ref no. Thank you.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <BThaiyalN@smrt.com.sg>
Sent: Saturday, 15 August 2020 10:24 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/ARC) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <ngsiuching@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <kimming.chin@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <ANGBANGKIEN@smrtlan.com.sg>
Subject: RE: SHB1336U - Survey (Ergo) - RESEND

Dear Sir /Mdm,

Kindly arrange to survey the vehicle **SHB1336U** within 48 hours according to GIA guide line, involving your insured **SJN8944G**

Insurance Company : **ERGO**

Vehicle in **Woodlands. SMRT Depot**

****Please arrange LKK / VICOM to survey our taxi***

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



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