

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 31 March 2021 9:41 AM
To: Jenny Lew
Cc: SUR
Subject: RE: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT

Dear Jenny,

According to our surveyor, the paint coating \$150.00 will be reasonable.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 23 March 2021 9:55 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: FW: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT

Hi Shiau Chan,

As spoken, please advise whether the coating fee is reasonable.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Monday, February 15, 2021 9:14 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Lily Loi <lily.loi@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Adeline Lim <adeline@ow.sg>
Subject: RE: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT

Without Prejudice

Dear Jenny,

Enclosed before and after ceramic coating fee for your perusal.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMAWERKZ PTE. LTD.

Head Office: 8 Kung Chong Road Singapore 160143

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Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 560047

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Fax: +65 6481 1000

Fax: +65 6481 1011

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 15 February 2021 8:48 AM
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Cc: Lily Loi <lily.loi@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Adeline Lim <adeline@ow.sg>
Subject: RE: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Kaitlyn,

We refer to your email dated 15.02.2021.

Please refer to attached email sent on 10.02.2021.

Please advise if we have a settlement.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jenny Lew
Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Monday, February 15, 2021 8:45 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Lily Loi <lily.loi@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Adeline Lim <adeline@ow.sg>;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD
ACKNOWLEDGEMENT

Without Prejudice

Dear Jenny,

Refer to email that was sent on 10/02/2021.

We are unable to accept your offer as the LOR/LOU price is too low.

We have provided the Transfer Fee and would like to highlight that our client's vehicle **SMS2762S – Audi Q3 Sportback 1.4 TFSI S Tronic (17")** which registered with LTA under **Vehicle Type – P11 – Passenger Station Wagon/Jeep/Land Rover**. **(Classified under Category B – Car above 1600cc or 97kW (130bhp))**

Kindly include the ceramic coating fee.

Enclosed Transfer Fee and Ceramic Coating Fee for your perusal.

As such, we would like to revise our offer therein as below.

- Cost of Repair (incl. of GST)	S\$ 1,771.28
- Loss of Rental (incl. of GST)	S\$ 963.00 (\$180.00 X 05 Days)
- LTA / GIA Search	S\$ 2.00
- Ceramic Coating Fee	S\$ 250.00
Grand Total	<u>S\$ 2,986.28</u>

Given that, please kindly reconsider and hopefully revise us with a new offer amount.
We appreciate the efforts being put into reviewing the case.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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From: Kaitlyn Chio

Sent: Tuesday, 9 February 2021 10:34 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Lily Loi <lily.loi@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Adeline Lim <adeline@ow.sg>;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT

Without Prejudice

Dear Jenny,

Refer to email that was sent on 24/12/2020.

We are unable to accept your offer as the LOR/LOU price is too low.

We have provided the Transfer Fee and would like to highlight that our client's vehicle **SMS2762S – Audi Q3 Sportback 1.4 TFSI S Tronic (17")** which registered with LTA under **Vehicle Type – P11 – Passenger Station Wagon/Jeep/Land Rover**. **(Classified under Category B – Car above 1600cc or 97kW (130bhp))**

Enclosed Transfer Fee and Ceramic Coating Fee for your perusal.

As such, we would like to revise our offer therein as below.

- Cost of Repair (incl. of GST)	S\$ 1,771.28
- Loss of Rental (incl. of GST)	S\$ 963.00 (\$180.00 X 05 Days)
- LTA / GIA Search	S\$ 2.00
- Ceramic Coating Fee	S\$ 250.00
Grand Total	<u>S\$ 2,986.28</u>

Given that, please kindly reconsider and hopefully revise us with a new offer amount. We appreciate the efforts being put into reviewing the case.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 24 December 2020 9:25 AM

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Cc: Lily Loi <lily.loi@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Adeline Lim <adeline@ow.sg>;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Kaitlyn,

We refer to the email dated 22.12.2020.

Please refer to the attached video evidence, the video showed that your client made a lane changed.

We opine that your client is also liable and our offer is fair.

Please advise if we can have a settlement.

Thank you.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Tuesday, December 22, 2020 12:33 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Lily Loi <lily.loi@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Adeline Lim <adeline@ow.sg>;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT

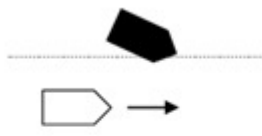
Dear Jenny,

We refer to the above matter.

We are unable to accept the liability of 50%.

Based on video footage, it clearly show we are in our lane and out of sudden, your insured came and collided into our client's vehicle.

Based on Bola (15).

	STRAIGHT ROAD (With / Without lane markings)			
15.		<p>Vehicle X - Changing lane Vehicle Y – Moving in own Lane</p> <p>Reason: Vehicles should keep in the proper lane and change lane only when it is safe.</p> <p>Note:</p> <p>i) If point of impact of the front vehicle is found on the rear bumper scenario 27 applies</p> <p>ii) If point of impact is found on the fender , scenario 15 applies</p>	100%	0%

Based on highway code.

Overtaking

60. Never overtake unless you can do so without danger to yourself or others. Be specially careful at night, and in heavy rain and mist, as it is more difficult to judge speed and distance at such times.

Given that, please kindly reconsider and hopefully revise us with the new liability for this case. We appreciate the efforts being put into reviewing the case.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMAWERKZ[®] PTE. LTD.

Head Office: 8 Kung Cheng Road Singapore 160143
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Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 568047

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Tel: (+65) 6484 0010 **Fax:** (+65) 6481 1000
Tel: (+65) 6481 1522 **Fax:** (+65) 6481 1011

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 22 December 2020 11:11 AM
To: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Cc: Lily Loi <lily.loi@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Adeline Lim <adeline@ow.sg>;
Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Kaitlyn,

We refer to your email dated 19.12.2020.

Without admission of liability, we are prepare to offer your client's claim at S\$1,087.64.

Please return the duly completed Discharge Voucher **via email and copy** claimsdept@sg.cntaiping.com for our further processing.

Thank you.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Saturday, December 19, 2020 9:54 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Lily Loi <lily.loi@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Adeline Lim <adeline@ow.sg>
Subject: RE: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT

Dear Jenny,

Refer to the above matter.

We are still pending on your offer.

Kindly let us have your proposed offer without further delay.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMAWERKZ PTE. LTD.

Head Office: 8 Kung Chong Road Singapore 159143 Tel: +65 6472 1813 Fax: +65 6472 2112
Branch: 8A Serangoon North Ave 5 Singapore 554505 Tel: +65 6484 0510 Fax: +65 6481 1009
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 569047 Tel: +65 6481 1532 Fax: +65 6481 1011

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 December 2020 4:41 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>

Subject: OUR REF: SNM20D202876/C02/CB6400T/LEWLC & YOUR REF: SMS2762S/TP#1146 -TPP-LOD ACKNOWLEDGEMENT

via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving your letter of demand dated 26th November 2020 with enclosures on 27th November 2020.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Friday, 27 November 2020 10:05 AM

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>;

Adeline Lim <adeline@ow.sg>

Subject: RE: LOD - SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Dear Kaitlyn,

Please submit the copy of letter of demand to claimsdept@sg.cntaiping.com.

Thank you.

Aside to Boon Sen,

FYA.

NOTICE :

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Thursday, November 26, 2020 1:25 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Eve Tan <Eve.tan@ow.sg>; Ling Ting An <tingan.ling@ow.sg>;

Adeline Lim <adeline@ow.sg>

Subject: LOD - SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Our Ref: SMS2762S / TP#1246

Your Ref: CB6400T / SNM20D202876

Without Prejudice

Dear Motor Claim Department,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$ 1,771.28
- Loss of Rental (incl. of GST)	S\$ 963.00 (\$180.00 X 05 Days)
- LTA / GIA Search	S\$ 2.00
Grand Total	<u>S\$ 2,736.28</u>

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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Head Office: 8 Kung Chong Road Singapore 159148

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Tel: +65 6484 0010

Tel: +65 6481 1522

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Fax: +65 6481 1000

Fax: +65 6481 1011

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 17 August 2020 11:56 AM

To: Lily Loi <lily.loi@ow.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Kenneth (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Lily Loi <lily.loi@ow.sg>
Sent: Monday, August 17, 2020 11:46 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: RE: SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Dear Jenny,

We choose Kenneth Kong (LKK).
Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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Head office: 6 Kung Chong Road Singapore 159143 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Branch: 9A Serangoon North Ave 5 Singapore 554500 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011
Branch: 452 Tagore Industrial Ave Singapore 787823 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 17 August 2020 10:00 AM
To: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Without Prejudice

Our reference: **SNM20D202876C02/ CB6400T/lewlc**
Your reference: SMS2762S

Dear Sirs / Madam,

ACCIDENT INVOLVING CB6400T & SMS2762S ON 13/08/2020

We refer to your email of 15/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Monday, August 17, 2020 9:26 AM

To: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Dear Jenny,

Please conduct PRS for SMS2762S

Note: officer in charge – Jenny Lew 63896116.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Lily Loi <lily.loi@ow.sg>
Sent: Saturday, August 15, 2020 1:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Dear Motor Claims Department,

Kindly arrange PRI at 9A Serangoon North Ave 5.
Thank you.

--

Best Regards,

Lily Loi (Ms.)
Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

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