

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 17 August, 2020 1:24 PM
To: 'Jenny Lew'; 'SUR'; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 17 August, 2020 11:56 AM

To: Lily Loi <lily.loi@ow.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Kenneth (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Lily Loi <lily.loi@ow.sg>
Sent: Monday, August 17, 2020 11:46 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: RE: SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Dear Jenny,

We choose Kenneth Kong (LKK).
Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ PTE. LTD.

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 17 August 2020 10:00 AM
To: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Without Prejudice

Our reference: **SNM20D202876C02/ CB6400T/lewlc**
Your reference: SMS2762S

Dear Sirs / Madam,

ACCIDENT INVOLVING CB6400T & SMS2762S ON 13/08/2020

We refer to your email of 15/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Monday, August 17, 2020 9:26 AM

To: Lily Loi <lily.loi@ow.sg>; Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202876/CB6400T/LEWLC / FW: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Dear Jenny,

Please conduct PRS for SMS2762S

Note: officer in charge – Jenny Lew 63896116.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Lily Loi <lily.loi@ow.sg>
Sent: Saturday, August 15, 2020 1:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Sharon Ten <sharon@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: PRI - SMS2762S CLAIMING AGAINST CB6400T DOA 13/08/2020 (CHINA TAIPING)

Dear Motor Claims Department,

Kindly arrange PRI at 9A Serangoon North Ave 5.
Thank you.

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Best Regards,

Lily Loi (Ms.)
Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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