

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Aug 2020 13:10	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	17 Aug 2020 13:10	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	17 Aug 2020 13:10	Clim Created	Reg No: SJJ7376Z. Acct Date: 2020/08/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (H Q). Workshop: Asia Motorsports Solution Pte Ltd (HQ)	[A] Lee Su Li
4	17 Aug 2020 13:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Aug 2020 13:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/26	[A] Lee Su Li
6	17 Aug 2020 13:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Aug 2020 13:11	Label Added	(30653):Direct Settlement.	[A] Lee Su Li
8	17 Aug 2020 13:11	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
9	17 Aug 2020 15:19	Adj Adjuster Assigned	ACCUSER4 -> MARCUS CHUA	[A] LEE SU THING
10	18 Aug 2020 14:01	Clim Dtl Modified	Claimant's Name: - -> LEVIN AUTO.	[A] Lee Su Li
11	18 Aug 2020 14:01	Clim Veh Model Changed	(206086) -> (200942) TOYOTA VIOS 1.5 E (A).	[A] Lee Su Li
12	21 Aug 2020 10:13	Label Removed	(30650):Non-Reporting.	[A] CHEW HSIAO TONG
13	21 Aug 2020 10:14	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA Remarks: Our driver reported that no collision. Kindly advise if any evidence from our insured. We are pending evidence from 3rd party	[A] CHEW HSIAO TONG
14	21 Aug 2020 10:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/26. Mandate Remarks: We are in the midst of investigating the matter.	[I] Gabriel Wee
15	21 Aug 2020 10:22	Adj Mandate Set	Maintained:We are in the midst of investigating the matter.	[I] Gabriel Wee
16	31 Aug 2020 16:20	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: TBA Remarks: Our driver reported that no collision. 3rd party only have scene photos(uploaded in Merimen). Kindly advise if any evidence from our insured.	[A] CHEW HSIAO TONG
17	02 Sep 2020 08:41	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/08/26. Mandate Remarks: There is no evidence from insured. kindly check consistencies of the damage to both vehicles in order to determine if there was any impact from this alleged accident. Rear bumper of Third Party	[I] Gabriel Wee
18	02 Sep 2020 08:41	Adj Mandate Set	Maintained:There is no evidence from insured. kindly check consistencies of the damage to both vehicles in order to determine if there was any impact from this alleged accident. Rear bumper of Third Party Vehicle is noted to be misaligned with bla	[I] Gabriel Wee
19	19 Nov 2020 14:15	Adj Mandate Request	Cur.Reg:0.00:In view of our driver insisted that no contact with third party vehicle and third party had no concrete evidence to proof that our insured had hit him from behind, we would like to reject third party claim. Kindly advise your instruct	[A] CHEW HSIAO TONG
20	20 Nov 2020 08:36	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/08/26. Mandate Remarks: Please proceed to reject TP claim.	[I] Gabriel Wee
21	20 Nov 2020 08:36	Adj Mandate Set	Maintained:Please proceed to reject TP claim.	[I] Gabriel Wee
22	12 Jan 2021 11:33	Label Removed	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
23	12 Jan 2021 11:33	Label Added	(30652):WP.	[A] CHEW HSIAO TONG

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
-------------	-----------	-----------	----------	----------	---------	-------	-------	--------

5/3/2021

Merimen e-Claims

					(Branch)			
2561954	18 Aug 2020 08:38:27	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJJ7376Z	GBG8486T	11.00

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 27 November 2020 3:16 PM
To: Asia Motorsports Solution Pte Ltd
Subject: Re: Your Ref: SJJ7376Z // LKK Ref: CC4/III20008526/Ups3 [ACCIDENT INVOLVING GBG 8486T(III) AND SJJ 7376Z ON 14/08/2020]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our insured driver adamant that there is no collision.

In view of there is no concrete evidence to proof that our insured had collided onto your client vehicle, we regret to inform you that we have our principal to deny liability and unable to look into your client's claim.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 21 August 2020 10:12 AM
To: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Subject: Your Ref: SJJ7376Z // LKK Ref: CC4/III20008526/Ups3 [ACCIDENT INVOLVING GBG 8486T(III) AND SJJ 7376Z ON 14/08/2020]

Your Ref: **SJJ7376Z** Without Prejudice
LKK Ref: CC4/III20008526/Ups3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG 8486T(III) AND SJJ 7376Z ON 14/08/2020

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that no collision. Attached is a copy of our insured police report for your easy reference.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)