

[REJECT CLAIM] ACCIDENT INVOLVING SLB 7434H AND SFT 7978G ON 13/08/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 11/27/2020 2:28 PM

To: Zoom Autowerks <zoomautowerks@gmail.com>

 2 attachments (2 MB)

OI REAR.mp4; OI FRONT.mp4;

Your Ref: SLB 7434H

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SLB 7434H AND SFT 7978G ON 13/08/2020

We attached here with a copy of our insured's video footage for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client rear ended our insured vehicle while changing lane.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: 4614533790SG LKK REF : CC4/AIG20008522/Ues3

Su Li (LKK Auto) <suli@lkkauto.com>

Tue 10/20/2020 1:25 PM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA, our ref CC4/AIG20008522/Ues3

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]

Sent: Tuesday, 20 October 2020 1:05 PM

To: Admin A

Subject: 4614533790SG

Dear Sir/Mdm,

Noted that TPV rear ended OIV while changing lanes, contrary to TP's report.

You may proceed to reject claim based on insured's video footage.

Thank you.

Best regards,

Loh Chee Heng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg

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