

## Summer Lee (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, 17 August, 2020 9:28 AM  
**To:** Yvette Zhao; SUR  
**Cc:** Chong Boon Sen; Winson Ng; hueylee@skauto.com.sg; Claims Dept of CTI; Admin-D (LKKAuto); assignments  
**Subject:** RE: SNM20D202878/GY234C/THAMYL / FW: Arrange for " Pre-repair survey "for SLW7422G \_ YOUR Insured GY234C \_ DOA 13 Aug 2020  
**Attachments:** SLW7422G GIA.PDF

### Without Prejudice

Dear Yvette

Thanks for your reply

Dear LKK

Please conduct PRS

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Yvette Zhao <yvette@skauto.com.sg>

**Sent:** Monday, August 17, 2020 9:18 AM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Winson Ng <winsonng@skauto.com.sg>; hueylee@skauto.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: SNM20D202878/GY234C/THAMYL / FW: Arrange for " Pre-repair survey "for SLW7422G \_ YOUR Insured GY234C \_ DOA 13 Aug 2020

Dear Pauline,

Thanks for your email,

We would like to choose Adrian Ling

Kindly assist arrange ASAP.

Thanks & Regards,

*Yvette Zhao*

SK Automobile Pte Ltd

8 Kaki Bukit Ave 4 #08-45/46 Premier @ Kaki Bukit , Singapore 415875

T: 6702 1555 | D: 9296 9185 | F: 6702 1444 | [yvette@skauto.com.sg](mailto:yvette@skauto.com.sg)

Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> 于2020年8月17日周一 上午9:06写道:

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong

Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Chong Boon Sen

**Sent:** Monday, August 17, 2020 9:03 AM

**To:** Yvette Zhao <[yvette@skauto.com.sg](mailto:yvette@skauto.com.sg)>; Winson Ng <[winsonng@skauto.com.sg](mailto:winsonng@skauto.com.sg)>; [hueylee@skauto.com.sg](mailto:hueylee@skauto.com.sg);  
Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R:SNM20D202878/GY234C/THAMYL / FW: Arrange for " Pre-repair survey "for SLW7422G \_ YOUR Insured GY234C \_ DOA 13 Aug 2020

Dear Pauline,

Please conduct PRS for SLW7422G

Note: officer in charge – Pauline Tham 63896541.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Yvette Zhao <[yvette@skauto.com.sg](mailto:yvette@skauto.com.sg)>  
**Sent:** Saturday, August 15, 2020 4:04 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Winson Ng <[winsonng@skauto.com.sg](mailto:winsonng@skauto.com.sg)>; SK Admin <[hueylee@skauto.com.sg](mailto:hueylee@skauto.com.sg)>  
**Subject:** Arrange for " Pre-repair survey "for SLW7422G \_ YOUR Insured GY234C \_ DOA 13 Aug 2020

Dear Motor Claim Department,

Kindly arrange survey for following vehicle,

**Pre-repair survey**

Your Vehicle No. : GY234C

Our Vehicle No. : SLW7422G

D.O.A: 13/08/2020 08:00

Location Of Accident : ALONG WOODLANDS AVENUE 12

Vehicle at: 8 Kaki Bukit Ave 4 #08-45, Premier@ Kaki Bukit, Singapore 415875

**Please provide a list of surveyors for further inspection**

Thanks & Regards,

*Yvette Zhao*

SK Automobile Pte Ltd

8 Kaki Bukit Ave 4 #08-45/46 Premier @ Kaki Bukit , Singapore 415875  
T: 6702 1555 | D: 9296 9185 | F: 6702 1444 | [yvette@skauto.com.sg](mailto:yvette@skauto.com.sg)