

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 18 August 2020 6:00 PM  
**To:** Jessie Ong; SUR  
**Subject:** RE: Accdt involving GBK1914A & GBF4859H on 11 August 2020 @ 07:00hrs At/Along Junction of Tuas Ave 12 & Tuas Ave 7

Dear Jessie,

As spoken with you.

As instructed by our client, please proceed to repair the insured vehicle **GBK 1914A (Excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jessie Ong <jessie.ong@panpacificleasing.com.sg>  
**Sent:** Tuesday, 18 August 2020 5:58 PM  
**To:** SUR <sur@lkkauto.com>  
**Subject:** RE: Accdt involving GBK1914A & GBF4859H on 11 August 2020 @ 07:00hrs At/Along Junction of Tuas Ave 12 & Tuas Ave 7

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 8723 3003*

| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



**PAN PACIFIC VAN & TRUCK LEASING PTE LTD**

**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)**

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

[www.PanPacificLeasing.com.sg](http://www.PanPacificLeasing.com.sg)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Friday, August 14, 2020 1:56 PM

**To:** Jessie Ong <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>; Mekavathanan Sarangapani <[mekavathanan@iii.com.sg](mailto:mekavathanan@iii.com.sg)>

**Subject:** RE: Accdt involving GBK1914A & GBF4859H on 11 August 2020 @ 07:00hrs At/Along Junction of Tuas Ave 12 & Tuas Ave 7

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle GBK1914A and let us have your report urgently.

This claim will be handled by Ms Dhanya.

\*Kindly create OD claim & upload this survey request email to merimen.

**\*We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.**

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Jessie Ong <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>

**Sent:** Friday, 14 August 2020 12:53 pm

**To:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>; Mekavathanan Sarangapani <[mekavathanan@iii.com.sg](mailto:mekavathanan@iii.com.sg)>

**Subject:** FW: Accdt involving GBK1914A & GBF4859H on 11 August 2020 @ 07:00hrs At/Along Junction of Tuas Ave 12 & Tuas Ave 7

Dear Gabriel,

Please help assign OD claim soonest.

Thanks

Regards,  
**Jessie Ong**  
Accident Claim Supervisor  
Tel: +65 8723 3003



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**From:** Flash <[arc@flash.com.sg](mailto:arc@flash.com.sg)>

**Sent:** Friday, August 14, 2020 12:47 PM

**To:** [edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg); [mas@panpacificleasing.com.sg](mailto:mas@panpacificleasing.com.sg); [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg); [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com); [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg)

**Cc:** Mobile Reporting <[reporting@flash.com.sg](mailto:reporting@flash.com.sg)>

**Subject:** RE: Accdt involving GBK1914A & GBF4859H on 11 August 2020 @ 07:00hrs At/Along Junction of Tuas Ave 12 & Tuas Ave 7

Dear all,

Kindly refer to the attached amended report as requested. Thank you.

Best Regards,

FLASH Accident Hotline: 6100-1620

FLASH Fast-Response Accident Reporting | 33 UBI AVE 3 #05-47 VERTEX TOWER A SINGAPORE 408868

Tel: (65) 6345 0068 | Fax: (65) 6344 5328



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**From:** Flash <[arc@flash.com.sg](mailto:arc@flash.com.sg)>

**Sent:** Tuesday, 11 August 2020 5:29 PM

**To:** '[edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)' <[edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)>; '[mas@panpacificleasing.com.sg](mailto:mas@panpacificleasing.com.sg)' <[mas@panpacificleasing.com.sg](mailto:mas@panpacificleasing.com.sg)>; '[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)' <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; '[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)' <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>; '[ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg)' <[ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg)>

**Cc:** Mobile Reporting <[reporting@flash.com.sg](mailto:reporting@flash.com.sg)>

**Subject:** Accdt involving GBK1914A & GBF4859H on 11 August 2020 @ 07:00hrs At/Along Junction of Tuas Ave 12 & Tuas Ave 7

Dear All,

Please refer to reported accident on 11 August 2020 @ 07:00hrs At/Along Junction of Tuas Ave 12 & Tuas Ave 7.

For any clarifications please do not hesitate to contact our office at Tel: 6345 0068.

Thank you.

Best Regards,  
FLASH Accident Hotline: 6100-1620  
FLASH Fast-Response Accident Reporting | 33 UBI AVE 3 #05-47 VERTEX TOWER A SINGAPORE 408868  
Tel: (65) 6345 0068 | Fax: (65) 6344 5328



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