

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 18 August 2020 3:14 pm
To: Claims
Cc: SUR; 'Nora Khai PA'
Subject: RE: OD CLAIMS FOR SDS 5525 Y / SUPPLEMENTARY / MEDICAL BILL

Dear George,

As spoken, we will seeking supplementary approval from AIG once our surveyor is review.

As instructed by our client, please proceed to repair the insured vehicle **SDS 5525Y** (Excess \$ 400/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Note: FRONT BUMPER SPOILER- damage photos?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 18 August 2020 2:57 pm
To: SUR <sur@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SDS 5525 Y / SUPPLEMENTARY / MEDICAL BILL

Dear Shirley,

Please be informed that there is a supplementary & medical claim for the above mentioned vehicle.

Kindly find the attached necessary documents for your reference and approval.

Thank you .

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, August 18, 2020 2:52 PM

To: sur@lkkauto.com; 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SDS 5525 Y / SUPPLEMENTARY

Dear Shirley,

Please be informed that there is a supplementary for the above mentioned vehicle.

Kindly find the attached Addendum GIA and supplementary for your reference and approval.

Thank you .

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg **w.** www.audi.com.sg
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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, August 17, 2020 5:23 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com;
'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SDS 5525 Y

Dear all,

Attached is the marked estimate for your kind reference.

Kindly assist on claim approval.

Thank you.

Best Regards,
Terrence Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Saturday, 15 August 2020 11:17 AM
To: 'Summer Lee (LKK Auto)'; sur@lkkauto.com; 'assignments'
Cc: 'Claims'
Subject: RE: OD CLAIMS FOR SDS 5525 Y

Dear all,

Attached is the estimate for your rference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 14 August 2020 4:04 PM

To: 'Claims' <claims@premiumauto.com.sg>; sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SDS 5525 Y

Dear George,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 14 August, 2020 3:58 PM

To: sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIMS FOR SDS 5525 Y

Dear all,

Please assist to register own policy claims for the above mentioned case.

Attached is the GIA report , CI, DL for your reference.

Kindly arrange for survey on 17/8/2020@12pm.

Location : 281 Alexandra Road S159938

Do take note, video were uploaded.

Thank you.

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

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