

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 14 August, 2020 3:50 PM
To: hasrianah@bhh.com.sg; SUR
Cc: Claims Dept of CTI; raymond@bhh.com.sg; Chong Boon Sen; Admin-D (LKKAuto); assignments
Subject: RE: SNM20D202871/GBK2633D/THAMYL / FW: Accident involving FBP9733B and GBK2633D on 04/08/2020
Attachments: 11590_Claim File.pdf

Without Prejudice

DEAR Hasrianah

Thanks for your reply.

Dear LKK

Please conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Friday, August 14, 2020 3:47 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; raymond@bhh.com.sg
Subject: RE: SNM20D202871/GBK2633D/THAMYL / FW: Accident involving FBP9733B and GBK2633D on 04/08/2020

Dear Pauline

We choose Mr Marcus Chua from LKK as the SJE.

Thank you.

Best Regards,

Hasrianah

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 14 August 2020 3:43 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; hasrianah@bhh.com.sg; raymond@bhh.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202871/GBK2633D/THAMYL / FW: Accident involving FBP9733B and GBK2633D on 04/08/2020

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon

Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

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From: Chong Boon Sen

Sent: Friday, August 14, 2020 3:35 PM

To: hasrianah@bhh.com.sg; raymond@bhh.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202871/GBK2633D/THAMYL / FW: Accident involving FBP9733B and GBK2633D on 04/08/2020

Dear Pauline,

Please conduct PRS for **FBP9733B. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Pauline Tham 63896541.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Friday, August 14, 2020 2:34 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: raymond@bhh.com.sg
Subject: Accident involving FBP9733B and GBK2633D on 04/08/2020

Dear Sir / Madam

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

Best Regards,
Hasrianah

Insurance Department
Ban Hock Hin Co., Pte Ltd
Tel: (65) C x 222 | Fax: (65) 6281 2830
Visit us at <http://www.bhh.com.sg>
Facebook: <http://www.facebook.com/bhhsg>



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