

Our Ref : SLD48A / T150820
Your Ref : CC4/FCI20008474/R1da3

Date : 25 March 2021

MS FIRST CAPITAL INSURANCE LTD
36 Robinson Road
#16-01 City House
Singapore 068877.

ATTN : MOTOR CLAIMS DEPT

Dear Sir/Mdm

ACCIDENT INVOLVING: SLD48A & SHC1088E

DATE OF ACCIDENT: 11 AUGUST 2020

ALONG: MARINA BLVD HEADING TOWARDS MCE DIRECTION

We refer to the above.

We are claiming as per below:

Cost of Repairs	\$ 25,680.00
Loss of Use (\$ 120.00 x 120 days)	\$ 14,400.00
Loss of Rental (\$ _ x _ days)	\$
Towing Fee	\$ 428.00
Medical Fee	\$
LTA /GIA Search Fee	\$ 7.49
E-Day License	\$
Loss of Income (\$ _ x _ days)	\$
Grand Total	\$ 40,515.49

Documents enclosed:

Car date in: 12/08/2020 Car date out: 11/12/2020

Authorized Repair Days: 20 (TP/OD/WS/Recovery of Incidental Costs)

<input checked="" type="checkbox"/>	Invoice	<input type="checkbox"/>	Certificate of Insurance
<input type="checkbox"/>	Excess Invoice	<input checked="" type="checkbox"/>	LTA/GIA Search Bill
<input type="checkbox"/>	Power of Attorney	<input type="checkbox"/>	Taxi Bill
<input type="checkbox"/>	Police Investigation Report/GIA	<input type="checkbox"/>	Medical Bill (photocopy)
<input type="checkbox"/>	Copies of NRIC/License of Owner/Driver	<input type="checkbox"/>	Income Statement
<input type="checkbox"/>	Rental Bill/Rental Agreement	<input type="checkbox"/>	E-Day License receipt (photocopy)
<input type="checkbox"/>	Survey Report with Photographs	<input checked="" type="checkbox"/>	Towing Fee (photocopy)
<input type="checkbox"/>	Vehicle Registration Card/COE	<input type="checkbox"/>	Witness Statement
<input type="checkbox"/>	Letter from Supplier	<input type="checkbox"/>	Traffic Police Investigation Result

* This is a computer generated letter and does not need a signature.

Please issue the payment of **S 40,515.49** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquires, please call or email **Suann Chiu – Suann@mova.com.sg**

Thank you.
Yours faithfully,
For Claims Manager
Claims Department

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : **(65) 6476 3333**
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel : **(65) 6272 3892**
Fax : (65) 6270 8314

NOTE: # Please note that the Loss of Use/Rental will be paid based on negotiation and on the NIMA Protocol (Court Guideline).
As of 01.06.08 all claims scenario will be based on the BOLA, Barometer Of Liability, set by GIA, General Insurance Association of Singapore.

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SLD481A and (Third Party's Vehicle No.) SHC1088E on 11/08/20 along Marina Blvd Heading towards MCE Direction

BY THIS POWER OF ATTORNEY, *I/We, chia wey ching mabel *NRIC/Passport No. 877065406 (Address)*
 _____ / _____

_____ a company incorporate in Singapore and having its registered office at (Address)* _____ owner of Vehicle Registered No.

SLD 48A hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute **discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

***IN WITNESS WHEREOF.** *I/We have hereunto to set *my/our hand and seal this day 12 of the month of 8, Year Two Thousand - 20 (20 20).

Signed, Sealed & Delivered By



Customer's Name: chia wey ching mabel
 NRIC No: 877065406
 Co's Rubber Stamp, where applicable.

MOVA's copy

*delete as appropriate.

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003195MFSH
ACCIDENT DATE : 11/08/2020
ACCIDENT LOCATION : SHEARES AVE X MARINA BLVD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : CHUA MIANG CHYE SUNNY
INSURED VEHICLE : SHC 1088E
INVOLVED PARTY : SLD 48A
SETTLEMENT SUM : \$ 35,115,49

The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/expenses

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:


1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : CHIA WEY CHING MABEL

Signature and Date :

 6/7/21

WITNESS :

Signature and Date :

MOVA AUTOMOTIVE PTE LTD
Blk 1008, BUKIT MERAH LANE 3
#01-04 (S) 159722
Tel: 6272 3892 Fax: 6270 8314
GST Reg No : M2-0088864-2

 6/7/21

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:

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#01-04/06/08/94
Singapore 159722
Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Tax Invoice

06/07/2021

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road

#16-01 City House

Singapore 068877.

Page # :- 1 138780

Veh # :- SLD48A

Veh Model :- INFINITI Q50 2.0T BASE A/T

Tax # :- CK636135

JOB # :- T150820

ACC. Date :- 11/08/20

Terms :- C.O.D

Remarks :-

Attention :- XA026

No.	Description	Qty	U.Price	Amounts S\$
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Lump Sum Amount

24,000.00

E. & O.E

AMOUNT S\$ 24,000.00

GST @ 7 % 1,680.00

AMOUNT DUE S\$ 25,680.00

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SHC1088E	11 Aug 2020 / 23:15:00	Successful	F03	MS FIRST CAPITAL INSURANCE LIMITED

[Previous](#)[OK](#)



Thank you

Chiu Nyet Fah has successfully logged out.

Your last login date and time was 12 Aug 2020, 18:41:24.

To return to ONE.MOTORING, please [click here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount (\$)	Log Date/Time
1	Vehicle	SHC1088E	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	12 Aug 2020 / 18:42:33

[REVISED MANDATE GIVEN] [EXPRESS SETTLEMENT via LKK] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Mon 6/28/2021 10:02 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

 3 attachments (1 MB)

10062021175545.pdf; EMAIL FROM TP REPAIRER DD 10.06.2021.pdf; RPT.PDF;

Dear Jaslin,

We refer to your below email.

Please be informed that you have our revised mandate to settle the matter from **\$33,315.49 - \$38,115.49 (all in)**.

Kindly start to offer LOU @ \$80 - \$120 x 90 - 100 Days.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 10 June 2021 7:18 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: [EXPRESS SETTLEMENT via LKK] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Vic

Kindly refer to attached workshop email.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, June 2, 2021 12:01 PM
To: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [EXPRESS SETTLEMENT via LKK] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Vic

Kindly refer to TP answer below:

Most of the parts were not available in Singapore and many of the major items needed to be manufactured and delivered to Singapore which took a period of 3 months plus.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Sent: Wednesday, June 2, 2021 10:16 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXPRESS SETTLEMENT via LKK] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Jaslin,

We refer further to your below email and to the revised mandate request.

We noted that the TP repairer had requested for more days for the LOU in view of parts being ordered and to be delivered.

As such, we would like to seek your advise on the below queries:

1. Are the parts available from any other supplier for this type of vehicle? Did the repairer requested from more than 1 supplier on these parts, rather than wait for the particular supplier for the parts to arrive for a long time. As it is only fair that TP should also mitigate their loss.
2. Please confirm, before the new parts arrived, is the TP vehicle drivable? Or any possibility that the TP vehicle can continue to be driven while waiting for the replacement parts?

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: yicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 31 May 2021 12:53 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [MANDATE GIVEN] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Vic

We seek your approval to offer repairer **"MOVA AUTOMOTIVE PTE LTD"** at **\$ 40,515.49**

The summary is as follows: -

□

	Amount Claimed	Amount Revised

1. Cost of Repair (w/GST)	\$ 71,486.10	\$ 25,680.00 (\$24,000.00 +7%GST)
2. Loss of Use (120 days x \$120.00)	\$ 14,400.00	\$ 14,400.00 (120 days x \$120.00)
3. Towing Fees	\$ 428.00	\$ 428.00
4. LTA Report fee	\$ 7.49	\$ 7.49
Total	\$ <u>86,321.59</u>	\$ <u>40,515.49</u>

Surveyor recommended 20 days for repair + 100 days (waiting for parts) = 120 days

DATE	DAY	DESCRIPTION	NO OF DAYS
13/8/2020	THU	PRS	1
14/8/2020	FRI	PRS	1
15/8/2020	SAT	R1	1
16/8/2020	SUN	NON WORKING DAY	1
17/8/2020	MON	R2	1
18/8/2020	TUE	R3	1
19/8/2020	WED	R4	1
20/8/2020	THU	R5	1
21/8/2020	FRI	R6	1
22/8/2020	SAT	R7	1
23/8/2020	SUN	ORDER PARTS	1
24/8/2020 - 31/8/2020		WAITING FOR PARTS	8
1/9/2020 - 30/9/2020		WAITING FOR PARTS	30
1/10/2020 - 31/10/2020		WAITING FOR PARTS	31
1/11/2020 - 30/11/2020		WAITING FOR PARTS	30
1/12/2020	TUE	R8	1
2/12/2020	WED	R9	1
3/12/2020	THU	R10	1
4/12/2020	FRI	R11	1
5/12/2020	SAT	R12	1
6/12/2020	SUN	NON WORKING DAY	1
7/12/2020	MON	R13	1
8/12/2020	TUE	R14	1
9/12/2020	WED	R15	1
10/12/2020	THU	R16	1
11/12/2020	FRI	R17	1

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, May 31, 2021 12:29 PM
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [MANDATE GIVEN] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 1088E (FCI) AND SLD 48A (TP) ON 11/08/2020

We refer to the above matter.

We seek your approval to offer repairer "**MOVA AUTOMOTIVE PTE LTD**" at **\$ 40,515.49**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 71,486.10	\$ 25,680.00 (\$24,000.00 +7%GST)
2. Loss of Use (120 days x \$120.00)	\$ 14,400.00	\$ 14,400.00 (120 days x \$120.00)
3. Towing Fees	\$ 428.00	\$ 428.00
4. LTA Report fee	\$ 7.49	\$ 7.49
Total	\$ 86,321.59	\$ 40,515.49

Surveyor recommended 20 days for repair + 100 days (waiting for parts) = 120 days

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Friday, May 28, 2021 3:26 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE GIVEN] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Jaslin,

We refer to your below email.

Please be informed that you have our mandate to settle the matter from **\$28,195.49 - \$29,235.49 (all in).**


Kindly start to offer LOU @ \$80 x 26 Days.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Vic Alpeh S. Sanghilan
Sent: Friday, 28 May 2021 2:18 pm
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXPRESS SETTLEMENT via LKK] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Jaslin,

We refer to your bellow email and the contents were noted.

We will get back to you for an update/instruction the soonest time.

Please informed TP to hold hands on the matter.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 28 May 2021 2:04 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXPRESS SETTLEMENT via LKK] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 1088E (FCI) AND SLD 48A (TP) ON 11/08/2020

We refer to the above matter.

We seek your approval to offer repairer **"MOVA AUTOMOTIVE PTE LTD"** at **\$ 29,235.49**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 71,486.10	\$ 25,680.00 (\$24,000.00 +7%GST)
2. Loss of Use (120 days x \$120.00)	\$ 14,400.00	\$ 3,120.00 (26 days x \$120.00)
3. Towing Fees	\$ 428.00	\$ 428.00
4. LTA Report fee	\$ 7.49	\$ 7.49
Total	\$ 14,291.38	\$ 29,235.49

Surveyor recommended 20 days for repair + 4 Sunday + 2 PRS = 26 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

13/8/2020	THU	PRS	1
14/8/2020	FRI	PRS	2
15/8/2020	SAT	R1	3
		NON WORKING	
16/8/2020	SUN	DAY	4
17/8/2020	MON	R2	5
18/8/2020	TUE	R3	6
19/8/2020	WED	R4	7

20/8/2020	THU	R5	8
21/8/2020	FRI	R6	9
22/8/2020	SAT	R7	10
		NON NORKING	
23/8/2020	SUN	DAY	11
24/8/2020	MON	R8	12
25/8/2020	TUE	R9	13
26/8/2020	WED	R10	14
27/8/2020	THU	R11	15
28/8/2020	FRI	R12	16
29/8/2020	SAT	R13	17
		NON NORKING	
30/8/2020	SUN	DAY	18
31/8/2020	MON	R14	19
1/9/2020	TUE	R15	20
2/9/2020	WED	R16	21
3/9/2020	THU	R17	22
4/9/2020	FRI	R18	23
5/9/2020	SAT	R19	24
		NON NORKING	
6/9/2020	SUN	DAY	25
7/9/2020	MON	R20	26

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>

Sent: Friday, 14 May 2021 4:23 PM

To: Jaslin Kok (LKK Auto) <jaskinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXPRESS SETTLEMENT via LKK] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Jaslin,

Noted with thanks.

Please assist to expedite.

Kind Regards,

Vic Sanghilaan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilaan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 14 May 2021 4:20 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: [EXPRESS SETTLEMENT via LKK] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Vic

Please be informed that we are currently preparing our report to seek mandate.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Friday, May 14, 2021 4:18 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXPRESS SETTLEMENT via LKK] RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Jaslin,

We refer to your below email.


Kindly advise on the status of this matter.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, 25 March 2021 10:22 am
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

Dear Vic / Rachel

We will prepare our report to seek mandate.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, 25 March 2021 10:09 AM
To: Suann <suann@mova.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Subject: RE: SLD48A & SHC1088E on 11/8/21 MSFCIL: D20003195MFSH/CTPL

WITHOUT PREJUDICE

Dear Suann,

LKK will reply you on the offer.

Dear LKK,

Below email fyna.

Please be advised that OIC for this matter is Vic.

Thank you

Best Regards

Rachel Wu
Motor Claim Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Suann <suann@nova.com.sg>

Sent: Thursday, March 25, 2021 10:01 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; motor_claims@msfirst-insurance.com.sg

Subject: SLD48A & SHC1088E on 11/8/21

Dear Rachel

Your ref : CC4/FCI20008474/R1da3

Enclosed is our letter of demand for your attention & action.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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