

## Denise Tay (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 14 August 2020 4:17 PM  
**To:** 'Cecilia Low'; assignments; SUR  
**Subject:** RE: SNM20D202847/C02. FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBE9804M AND YOUR INSURED VEHICLE GBH8871J ON 13.08.2020

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Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

**Sent:** Friday, 14 August 2020 3:24 PM

**To:** Admin A; SUR

**Cc:** Elmer Alfonso

**Subject:** RE: SNM20D202847/C02. FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBE9804M AND YOUR INSURED VEHICLE GBH8871J ON 13.08.2020

Dear Sirs

Please attend to the survey request.

We shall negotiate the matter on Direct Settlement with the workshop in due course.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Senior Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Elmer Alfonso [<mailto:elmer@tanchong.com>]  
**Sent:** Thursday, 13 August 2020 5:46 PM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: SNM20D202847/C02. FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBE9804M AND YOUR INSURED VEHICLE GBH8871J ON 13.08.2020

Dear Cecilia,

We prefer marcus chua.

Best Regards,

Elmer Alfonso

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**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Sent:** Thursday, August 13, 2020 5:32 PM  
**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM20D202847/C02. FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBE9804M AND YOUR INSURED VEHICLE GBH8871J ON 13.08.2020

**Without Prejudice**

Dear Sirs

We refer to your email of even date and regret to inform that we are unable to comment on liability as our insured/insured driver had not reported the accident.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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**Cecilia Low (Ms)**

Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

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**From:** Chong Boon Sen

**Sent:** Thursday, 13 August 2020 5:24 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202847/GBH8871J/LOWCT / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE GBE9804M AND YOUR INSURED VEHICLE GBH8871J ON 13.08.2020

Dear Cecilia,

Please conduct PRS for **GBE9804M. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Cecilia Low 63896530.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Thursday, August 13, 2020 4:29 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE GBE9804M AND YOUR INSURED VEHICLE GBH8871J ON 13.08.2020

Dear Sir/MA'am,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 19.08.2020 10:00 OWNER waiting. Here at AUTOLUTIION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

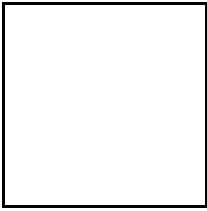
Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

[Tel:67038691](tel:67038691) EMAIL: [elmer@tanchong.com](mailto:elmer@tanchong.com)




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