

Our Ref : SJB9179E / TP#1127
Your Ref : SHC403K / D20003178MFSH

WITHOUT PREJUDICE

Date : 31 August 2020

MS First Capital Insurance Ltd
36 Robinson Road
#16-01 City House
Singapore 068877

Attention: Motor Claims Department

**ACCIDENT INVOLVING SJB9179E & SHC403K ON 10/08/2020
ALONG VERDE VIEW**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 1,712.00
- Loss of Use	S\$ 360.00 (\$120.00 X 03 Days)
Grand Total	S\$ 2,072.00

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 6481-1522 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) CHIU CHWEI HENG ('the third-party claimant') of

(Address) BLK 631 YISHUN STREET 61 #04-21 S(760631) registered owner of

(Vehicle Number) SJB9179E hereby authorize ('the vehicle repairer workshop')

OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or

rental and/or loss of use for my/our vehicle number SJB9179E that was

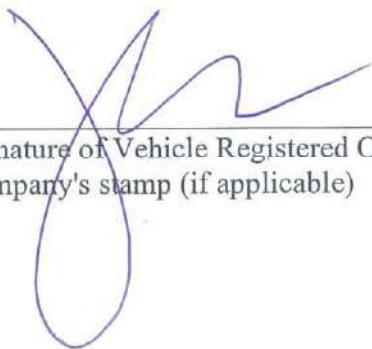
damaged pursuant to the accident which occurred on 10/08/2020 along VERDE VIEW

involving vehicle number SHC403K.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive full payment in the settlement of my/our claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 12 day of AUGUST year 2020.

Signature of Vehicle Registered Owner
Company's stamp (if applicable)



DISCHARGE RECEIPT

CLAIM REFERENCE : D20003178MFSH
ACCIDENT DATE : 10/08/2020
ACCIDENT LOCATION : VERDE VIEW
INSURED : CITYCAB PTE LTD
INSURED DRIVER : ONG CHYE BOON
INSURED VEHICLE : SHC403K
INVOLVED PARTY : SJB9179E
SETTLEMENT SUM : \$1,892.00

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : CHIU CHWEZ HENG

Signature and Date :

WITNESS : KATTUYN CHIO



Signature and Date :

16/2/21

20

16/2/21

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: MS FIRST CAPITAL INSURANCE LTD

36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

Tel 65073848
Fax: 65073849

INV NO. : 122005072
INVOICE DATE : 31/08/2020
REF : TP#1127
VEH NO. : SJB9179E
MAKE : TOYOTA
MODEL : COROLLA AXIO 1.5X A
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	1,600.00	1,600.00

Remarks: DOA: 10/08/2020 @ 1445HRS
CLAIMANT: CHIU CHWEE HENG / LI XIAOHUA
TP VEHICLE: SHC403K

Singapore Dollars: One Thousand Seven Hundred Twelve Only

Name: _____

Signature: _____

SUB TOTAL	SGD	1,600.00
GST 7.00%	SGD	112.00
TOTAL	SGD	1,712.00
Outstanding	SGD	1,712.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

For Optima Werkz Pte Ltd


AUTHORISED SIGNATURE(S)

Cecilia Chong (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Tuesday, 5 January 2021 10:04 AM
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: Admin A
Subject: RE: MANDATE REQUEST ON QUANTUM - D20003178MFSH/1 // EXPRESS SETTLEMENT VIA LKK - ACC INV SHC403K AND SJB9179E ON 10.08.2020

Dear Cecilia,

Please proceed to negotiate from **\$1,862-\$1,892**.

- Loss of use - \$50-\$60 x 3 days

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 13 November 2020 12:22 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM - D20003178MFSH/1 // EXPRESS SETTLEMENT VIA LKK - ACC INV SHC403K AND SJB9179E ON 10.08.2020

YOUR REF: D20003178MFSH
LKK REF: CC4/FCI20008472/Kka3

Dear Sir/Madam,

We refer to the above matter.

We seek your approval to offer third party repairer “**OPTIMA WERKZ PTE LTD**” at **\$1,892.00(all in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 2,512.17	\$ 1,712.00
2. Loss of Use (3 days x \$120)	\$ 360.00	\$ 180.00 (\$60 X 3 DAYS)
Total	<u>\$ 2,872.17</u>	<u>\$ 1,892.00</u>

Surveyor recommended 3 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: Khanchna@lkkauto.com| Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Monday, August 31, 2020 11:31 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - D20003178MFSH/1 // EXPRESS SETTLEMENT VIA LKK - ACC INV SHC403K AND SJB9179E ON 10.08.2020

Dear Khanchna,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department