

LOD Re: Accident on 9/8/2020 involving SHB 5322H & GBE 7857Z (AIG's insured) Our Ref: TAX/08/20/2022/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Wed 9/30/2020 11:59 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

 2 attachments (3 MB)

0494_001.pdf; VIDEO-2020-09-30-11-47-22.mp4;

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$960.95
Loss of Rental	\$527.27 (4.5 days x \$117.17)
Loss of Income	\$270.00 (4.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$1,765.22

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Video footage

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200900339
Date : 24.09.2020
Vehicle No. : SHB5322H
Your Ref No. : TAX/08/20/2022
Our Ref No. : 24107797
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, FR BUMPER	0.00	\$ 521.00	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , LH	1.00	\$ 977.80	(100.00)	\$ 977.80	\$ 0.00
LINER, FR FENDER, LH	0.00	\$ 210.30	0.00	\$ 0.00	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 54.60	(25.00)	\$ 13.65	\$ 40.95
WHEEL, DISC FRONT	0.00	\$1879.40	0.00	\$ 0.00	\$ 0.00
CAP SUB-ASSY, WHEEL	0.00	\$ 211.50	0.00	\$ 0.00	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , LH	0.00	\$ 594.80	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1300.70	(100.00)	\$1300.70	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
MIRROR ASSY, OUTER REAR VIEW , LH	0.00	\$1339.30	0.00	\$ 0.00	\$ 0.00
COVER, OUTER MIRROR, LH	0.00	\$ 108.60	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, REAR DOOR , LH	1.00	\$1294.90	(100.00)	\$1294.90	\$ 0.00
PIXEL STICKER	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
Sub-Total					\$ 160.95
Labour					
TO REPAIR LH PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO REPSRAY FRONT BUMPER	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
RESPRAY WHEEL CAP	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo yew chung
Koo yew chung (Sep 24, 2020 14:31 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200900339
Date : 24.09.2020
Vehicle No. : SHB5322H
Your Ref No. : TAX/08/20/2022
Our Ref No. : 24107797
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)		Amount
			%	Amount	
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY ROCKER PANEL MOULDING	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESRAY REAR DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY VIEW MIRROR	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 960.95

Remark :

Make/Model :
Accident Date : 09.08.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo yew chung
Koo yew chung (Sep 24, 2020 14:31 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/08/20/2022

From: SMRT Taxis Pte Ltd

Date: 19/8/2020

ACCIDENT ON 09/08/2020 INVOLVING SHB 5322H & GBE 7857Z AT OPEN SPACE CAR PARK OF BLK 255 JURONG EAST STREET 24 (LOT 126)

This is to confirm that the daily rental rate for SHB 5322H is \$117.17 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 05/08/2020

Accident End Date : 18/08/2020

Date Generated : 18/08/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/08/20/2022	SHB5322H	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4FL	24107797	09/08/2020 5:10 PM	14/08/2020 10:58 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/08/2020 09:37
Date Of Accident	09/08/2020 15:45
Exact Location Of Accident	BLK 255 OSCP JURONG EAST ST 24 (LOT126)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB5322H
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	1XXXXX369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-800000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-20095484MFSH
Cover Note Number	

Driver

Name of Driver	CHIN SYN FAH JOSEPH
NRIC No	SXXXX780G
Date Of Birth	24/01/1957
Occupation	OUTDOOR
Date Of Driving Pass	11/12/1979
Driving Experience	40 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - RELIEF
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT

Attachment(s)

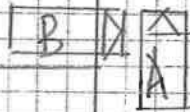
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE7857Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CAO YANG
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

Jurong East St 24 (lot 126)
Blk 255 o.s.c.p.



A - SHB 5322H

B - GBE 7857Z

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Dear Sir,

On the 09 Aug 2020 at around 1545 hrs at Jurong East Street 24 near Blk 255 open carpark, my taxi was on my way exiting out of the carpark and after proceeding past by the carpark lot 126 parked by a car nos GBE 7857 Z, I felt there is a sudden friction sound on my left side of my taxi body as I drove straight ahead slowly.

I stopped my car further down to check what happened. I found scratches mark along from the left door side to the behind door side. I quickly went back to the carpark lot 126 where the incident happened and I saw the driver came out of his car to check, he could have move his car forward out of his lot when I just passed by his car could have causes my taxi left side to friction against his front.

Thank You

Joseph Chin

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

[Signature] 11/08/2020 13:54hrs

[Signature] 11/8/2020



Date:

Our Ref. No.: TAX/08/20/2022/15

Letter of Authorisation

I, Goong Peng Kee (NRIC No.:
registered hirer / relief driver / taxi share driver of SMRT taxi registration number
8HB5322H hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and GRE 7857Z happened on 9/8/2020
along open space car park of BLK 255 Sunway East St 24
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name Simon Goong Peng Kee Signature: [Signature]

NRIC No.

Tel No.

Address
H0

Enquire Transaction History

Transaction History Details

Log Date/Time:	12 Aug 2020 / 08:42:52	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBE7857Z	Business Transaction Reference No:	20200812084252799266
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	09 Aug 2020 15:45:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)