

LOD Re: Accident on 9/8/2020 involving SHB 5322H & GBE 7857Z (AIG's insured) Our Ref: TAX/08/20/2022/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Wed 9/30/2020 11:59 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

 2 attachments (3 MB)

0494_001.pdf; VIDEO-2020-09-30-11-47-22.mp4;

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$960.95
Loss of Rental	\$527.27 (4.5 days x \$117.17)
Loss of Income	\$270.00 (4.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$1,765.22

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Video footage

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd





Date:

Our Ref. No.: TAX/08/20/2022/15

Letter of Authorisation

I, Goong Peng Kee (NRIC No.:
registered hirer / relief driver / taxi share driver of SMRT taxi registration number
8HB5322H hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and GRE 7857Z happened on 9/8/2020
along open space car park of BLK 255 Sunway East St 24
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name SIMON GOONG PENG KEE Signature: [Signature]

NRIC No.

Tel No.

Address
H0

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHB 5322H** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5322H** that was damaged pursuant to the accident which occurred on **09/08/2020** (date) along **BLK 255 OSCP JURONG EAST ST 24 (LOT126)** (location) involving vehicle no/s **GBE 7857Z** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of Jan (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$960.95** (Repair Cost), **S\$501.51** (Loss of Use/Rental), **S\$7.00** (Disbursement) for vehicle no. **SHB 5322H** that was damaged pursuant to the accident which occurred on **09/08/2020** (date) along **BLK 255 OSCP JURONG EAST ST 24 (LOT126)** (location) involving vehicle no/s **GBE 7857Z**.

This is pursuant to the inspection conducted on **12/08/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHB 5322H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5322H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of Jan (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200900339
Date : 24.09.2020
Vehicle No. : SHB5322H
Your Ref No. : TAX/08/20/2022
Our Ref No. : 24107797
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
COVER, FR BUMPER	0.00	\$ 521.00	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , LH	1.00	\$ 977.80	(100.00)	\$ 977.80	\$ 0.00
LINER, FR FENDER, LH	0.00	\$ 210.30	0.00	\$ 0.00	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 54.60	(25.00)	\$ 13.65	\$ 40.95
WHEEL, DISC FRONT	0.00	\$1879.40	0.00	\$ 0.00	\$ 0.00
CAP SUB-ASSY, WHEEL	0.00	\$ 211.50	0.00	\$ 0.00	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , LH	0.00	\$ 594.80	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1300.70	(100.00)	\$1300.70	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
MIRROR ASSY, OUTER REAR VIEW , LH	0.00	\$1339.30	0.00	\$ 0.00	\$ 0.00
COVER, OUTER MIRROR, LH	0.00	\$ 108.60	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, REAR DOOR , LH	1.00	\$1294.90	(100.00)	\$1294.90	\$ 0.00
PIXEL STICKER	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
Sub-Total					\$ 160.95
Labour					
TO REPAIR LH PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO REPSRAY FRONT BUMPER	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
RESPRAY WHEEL CAP	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo yew chung
Koo yew chung (Sep 24, 2020 14:31 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200900339
Date : 24.09.2020
Vehicle No. : SHB5322H
Your Ref No. : TAX/08/20/2022
Our Ref No. : 24107797
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)		Amount
			%	Amount	
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY ROCKER PANEL MOULDING	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY VIEW MIRROR	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 960.95

Remark :

Make/Model :
Accident Date : 09.08.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo yew chung
Koo yew chung (Sep 24, 2020 14:31 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/08/20/2022

From: SMRT Taxis Pte Ltd

Date: 19/8/2020

ACCIDENT ON 09/08/2020 INVOLVING SHB 5322H & GBE 7857Z AT OPEN SPACE CAR PARK OF BLK 255 JURONG EAST STREET 24 (LOT 126)

This is to confirm that the daily rental rate for SHB 5322H is \$117.17 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 05/08/2020

Accident End Date : 18/08/2020

Date Generated : 18/08/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/08/20/2022	SHB532H	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4FL	24107797	09/08/2020 5:10 PM	14/08/2020 10:58 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	12 Aug 2020 / 08:42:52	Transaction Amount:	\$7.49
Asset-Type:	Vehicle	Channel:	External Agency
Asset ID:	GBE7857Z	Business Transaction Reference No:	20200812084252799266
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	09 Aug 2020 15:45:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

ACCIDENT INVOLVING GBE 7857Z AND SHB 5322H ON 09/08/2020

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Thu 10/1/2020 10:38 AM

To: YONG89320@HOTMAIL.COM <YONG89320@HOTMAIL.COM>

Our Ref: CC3/AIG20008468/Qea3

01 OCT 2020

NEW TASTE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 7857Z AND SHB 5322H ON 09/08/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Print Received Message

This mail is associated with :

***SHB5322H (0873936816SG)**
[GBE7857Z]

TP

SMRT TAXIS PTE LTD

Aug 9 2020 3:00PM

[NEW TASTE PTE LTD]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 20/01/2021 16:46 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1469.46) - SHB5322H - Claim Handler: Ler, Bernard-JQ

Approved:1469.46:*subject to all docs in place. Cost of Repair : \$960.95 Loss of Income : \$150.00 3 days @ S\$ 50/day Loss of Rental : \$351.51 3 days @ S\$ 117.17/day LTA/ GIA Search Fee : \$7.00 Total : \$1,469.46