

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 1 September 2020 9:52 AM
To: 'Choo, Thelma'; 'Teo, Grace'; SUR
Subject: RE: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020
Attachments: SLD9116C IA.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SLD 9116C.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 27 August 2020 9:46 AM
To: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Dear Thelma,

Please be informed that we are still pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 27 August 2020 9:17 AM
To: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Dear Sir/Madam,

Thank you for the email.

Dear Shiau Chan,

Kindly assist.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Thursday, 27 August, 2020 8:57 AM
To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>;
assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020
Importance: High

Dear Summer,

We refer to the email below

Please let us have the Preliminary report ASAP.

Working From Home with effect from 03 April 2020 till further notice

Best Regards
Thelma Choo
Claims Division
D: 6322 4681 | T: 6461 6555 | F: 6221 3147



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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, August 14, 2020 2:07 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>;
assignments@lkkauto.com; sur@lkkauto.com
Cc: 'Jason' <Jason@fastechauto.com.sg>; 'Lina Pang' <Lina.pang@fastechauto.com.sg>
Subject: RE: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

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Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 14 August, 2020 1:56 PM

To: Ong Shiying <shiyong.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Without Prejudice

Our Reference: CMTD2002375/THE

Your Reference: SLD9116C

Hi Shi Ying,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of LKK AUTO to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SLD9116C** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Friday, August 14, 2020 1:43 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

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Without Prejudice

Dear Grace,

Please arrange (LKK AUTO CONSULTANTS - MR.MARCUS CHUA KANG SENG) to conduct the pre- repair survey.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Friday, August 14, 2020 1:42 PM

To: Ong Shiying <shiyong.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: PRI \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Our Reference: CMTD2002375/THE
Your Reference: SLD9116C

Without Prejudice
EMAIL ONLY

Date: 14/08/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING SKZ1116B & SLD9116C ON 12.08.2020

We refer to your Notice of Accident dated 14/08/2020.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Friday, August 14, 2020 12:36 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLD 9116C DOA: 13.08.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam

Your insured' s vehicle: SKZ 1116B.

Date of accident: 13/08/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SLD 9116C.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.