

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 17 August 2020 11:22 AM
To: 'Teo, Grace'; 'Choo, Thelma'; assignments; SUR
Cc: 'Jason'; 'Lina Pang'
Subject: RE: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Dear Thelma,

Please be informed that we have inspected the vehicle SLD 9116C on 14/08/2020.

We are pending for the estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 14 August 2020 2:07 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Jason' <Jason@fastechauto.com.sg>; 'Lina Pang' <Lina.pang@fastechauto.com.sg>
Subject: RE: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 14 August, 2020 1:56 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Without Prejudice

Our Reference: CMTD2002375/THE

Your Reference: SLD9116C

Hi Shi Ying,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please arrange **Mr. Marcus** to conduct the survey for **SLD9116C** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Friday, August 14, 2020 1:43 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

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Without Prejudice

Dear Grace,

Please arrange (LKK AUTO CONSULTANTS - MR. MARCUS CHUA KANG SENG) to conduct the pre-repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Friday, August 14, 2020 1:42 PM
To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Cc: Jason <jason@fastechauto.com.sg>; Lina Pang <lina.pang@fastechauto.com.sg>
Subject: PRI \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Our Reference: CMTD2002375/THE
Your Reference: SLD9116C

Without Prejudice
EMAIL ONLY

Date: 14/08/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING SKZ1116B & SLD9116C ON 12.08.2020

We refer to your Notice of Accident dated 14/08/2020.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Friday, August 14, 2020 12:36 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLD 9116C DOA: 13.08.2020

Without Prejudice

Dear Sir/Madam

Your insured' s vehicle: SKZ 1116B.

Date of accident: 13/08/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SLD 9116C.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.