Summer Lee (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Friday, 14 August, 2020 1:56 PM

To: Ong Shiying; Choo, Thelma; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com';

sur@lkkauto.com

Cc: Jason; Lina Pang

Subject: LKK(MC) \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Without Prejudice

Our Reference: CMTD2002375/THE

Your Reference: SLD9116C

Hi Shi Ying,

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please arrange Mr. Marcus to conduct the survey for **SLD9116C** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Thelma.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG







¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy

From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Friday, August 14, 2020 1:43 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg> Subject: RE: PRI \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Grace,

Please arrange (LKK AUTO CONSULTANTS - MR. MARCUS CHUA KANG SENG) to conduct the pre-repair survey.

Thank You

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Friday, August 14, 2020 1:42 PM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Lina Pang < <u>Lina.pang@fastechauto.com.sg</u>>

Subject: PRI \ CMTD2002375/THE - SKZ1116B & SLD9116C DOA: 12.08.2020

Our Reference: CMTD2002375/THE

Your Reference: SLD9116C

Without Prejudice
EMAIL ONLY

Date: 14/08/2020

OUR Email: motorsurvey@sompo.com.sg

Attention: M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING SKZ1116B & SLD9116C ON 12.08.2020

We refer to your Notice of Accident dated 14/08/2020.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now (





¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy

From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Friday, August 14, 2020 12:36 PM

To: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Lina Pang < <u>Lina.pang@fastechauto.com.sg</u>> Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLD 9116C DOA: 13.08.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam

Your insured's vehicle: SKZ 1116B.

Date of accident: 13/08/2020

Please arrange Pre-repair Inspection for my client's vehicle no: SLD 9116C.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least $\underline{10 \text{ motor surveyors}}$ within 2 days of the notice.

Thank you.

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.