

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 18 August 2020 3:06 PM  
**To:** Claims; SUR  
**Subject:** RE: OD CLAIM FOR SMF 9486 L - DOA 05/08/2020

Dear Nadia,

As instructed by our client, please proceed to repair the insured vehicle **SMF 9486L (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 12 August 2020 1:04 PM  
**To:** SUR <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM FOR SMF 9486 L - DOA 05/08/2020

Dear all,

Attached is the estimate for your reference.

**Best Regards,**

**Nadia**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Saturday, 8 August, 2020 12:03 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OD CLAIM FOR SMF 9486 L - DOA 05/08/2020

Dear all,

Kindly assist to register OD claims for above mentioned vehicle.

Above attachment is the GIA report for your kind reference. We will forward you the estimate once ready.

Please arrange for survey on 13/8/2020 @ 10am.

Thank you.

**Best Regards,**

**Nadia**

**Claims Administrator**

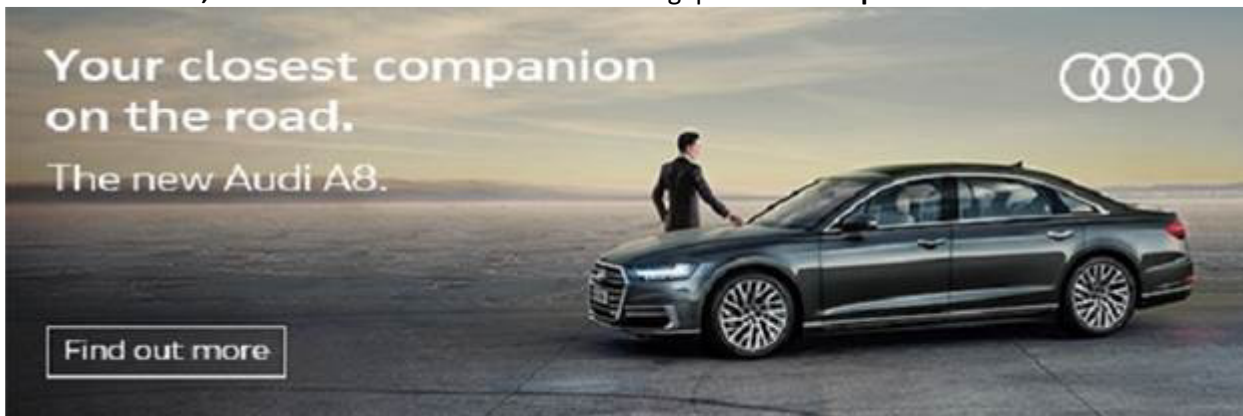
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