

Summer Lee (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 14 August, 2020 9:58 AM
To: assignments
Subject: FW: Claims ref no. CDMCG20001082 PRI | Accident involving our client SMM 5548 G and your insured GBH 9064 R (ORGO INS) | DOA-12/08/2020

Hi

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]
Sent: Friday, 14 August 2020 8:24 AM
To: Xin Hua; Mei Kwan (LKKAuto); Admin A
Cc: Zheng Hanyang; Phoebe Xie; ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: Claims ref no. CDMCG20001082 PRI | Accident involving our client SMM 5548 G and your insured GBH 9064 R (ORGO INS) | DOA-12/08/2020

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Xin Hua <xinhuaworkshop@gmail.com>

Sent: Thursday, 13 August 2020 6:42 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Re: Claims ref no. CDMCG20001082 PRI | Accident involving our client SMM 5548 G and your insured GBH 9064 R (ORGO INS) | DOA-12/08/2020

Dear Pauline,

Please let LKK Auto Consultants Pte Ltd survey on our client vehicle.
thanks.

from,
kelvin chew
8292 5595

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> 于2020年8月13日周四 下午6:07写道 :

Dear Kelvin,

We would like to conduct a PRI survey, please refer to our list of surveyors :

| | | |
|---|-----|--|
| 1 | AIS | Automobile Inspection Services Pte Ltd |
| 2 | FTA | FormTeam Consultancy Pte Ltd |

| | | |
|----|------|----------------------------------|
| 3 | IAS | Infiniti Appraisal Service |
| 4 | JP | JP Knights Pte Ltd |
| 5 | LBS | L.B.S Auto Consultants Pte Ltd |
| 6 | LKK | LKK Auto Consultants Pte Ltd |
| 7 | PS | Priority Services |
| 8 | VAC | Vicom Ltd |
| 9 | AJAX | AJAX Inspection Services Pte Ltd |
| 10 | AA | Appraisal Associate |

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Xin Hua <xinhuaworkshop@gmail.com>

Sent: Thursday, 13 August 2020 5:12 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: PRI | Accident involving our client SMM 5548 G and your insured GBH 9064 R (ORGO INS) | DOA-12/08/2020

Greetings,

We are instructed by **YEO CHEE KIONG** to notify you of a road traffic accident on **13/08/2020** at about 1250 at/along **ST. MICHAEL RD** involving our client's/customer's vehicle registration number **SMM 5548 G** and vehicle registration number **GBH 9064 R** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insured would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward to having a direct settlement and request that one of the following named survey companies to **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

- 1)
- 2)
- 3)

Thanks & regards,

Kelvin Chew

Xin Hua Workshop Pte Ltd

23 Kaki Bukit Avenue 4 #04-01

415933 Singapore

HP: 8292 5595

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