

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Friday, 28 August 2020 10:15 AM  
**To:** Admin-D (LKKAuto); 'Teo, Grace'; 'Gnoh, Pau Loong'; assignments; SUR  
**Subject:** RE: PRI(LKK) \ CMTD2002357/GPL - GBD6053M & SMR4560A ACC ON 11.08.20 1st Notice to Conduct Pre-Repair Survey -Our Ref: SMR 4560A/STK/jp/sl - along Yishun Central turn left to Yishun Avenue 4  
**Attachments:** PRELI ADVISED SMR 4560A.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SMR 4560A**  
Number of days (estimated) : 4 days

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Sent:** Wednesday, 19 August 2020 5:17 PM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: PRI(LKK) \ CMTD2002357/GPL - GBD6053M & SMR4560A ACC ON 11.08.20 1st Notice to Conduct Pre-Repair Survey -Our Ref: SMR 4560A/STK/jp/sl - along Yishun Central turn left to Yishun Avenue 4

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SMR 4560A on 17/08/2020  
We are pending estimate from repairer.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 14 August 2020 10:14 AM  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Gnoh, Pau Loong' <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'jiapei' <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>  
**Subject:** RE: PRI(LKK) \ CMTD2002357/GPL - GBD6053M & SMR4560A ACC ON 11.08.20 1st Notice to Conduct Pre-Repair Survey -Our Ref: SMR 4560A/STK/jp/sl - along Yishun Central turn left to Yishun Avenue 4

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 13 August, 2020 5:19 PM  
**To:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>  
**Subject:** PRI(LKK) \ CMTD2002357/GPL - GBD6053M & SMR4560A ACC ON 11.08.20 1st Notice to Conduct Pre-Repair Survey -Our Ref: SMR 4560A/STK/jp/sl - along Yishun Central turn left to Yishun Avenue 4

Without Prejudice

Our Reference: CMTD2002357/GPL  
Your Reference: SMR 4560A/STK/jp/sl

Hi Sharon,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SMR4560A** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG**



<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Sent:** Thursday, August 13, 2020 5:02 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>

**Subject:** Re: PRI \ CMTD2002357/GPL - GBD6053M & SMR4560A ACC ON 11.08.20 1st Notice to Conduct Pre-Repair Survey -Our Ref: SMR 4560A/STK/jp/sl - along Yishun Central turn left to Yishun Avenue 4

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

Thank you.

***N.B.: Please note that we have moved to [133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413](#). Please direct all correspondence to our new address.***

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** 13 August 2020 16:47

**To:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Cc:** jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>

**Subject:** PRI \ CMTD2002357/GPL - GBD6053M & SMR4560A ACC ON 11.08.20 1st Notice to Conduct Pre-Repair Survey -Our Ref: SMR 4560A/STK/jp/sl - along Yishun Central turn left to Yishun Avenue 4

Our Reference: CMTD2002357/GPL

Your Reference: SMR 4560A/STK/jp/sl

**Without Prejudice**  
**EMAIL ONLY**

Date: 13/08/2020

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S KSCGP JURIS LLP**

Dear Sharon,

## ACCIDENT INVOLVING GBD6053M & SMR4560A ON 11.08.2020

We refer to your Notice of Accident dated 13/08/2020.

**Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ [PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg) .**

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

### Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.**

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG**

Download now @



or



<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Sent:** Thursday, August 13, 2020 4:03 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>

**Subject:** 1st Notice to Conduct Pre-Repair Survey -Your insured: GBD 6053M; Our Ref: SMR 4560A/STK/jp/sl - Accident involving SMR 4560A and GBD 6053M along Yishun Central turn left to Yishun Avenue 4 on 11.08.2020

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

**N.B.: Please note that we have moved to [133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413](#). Please direct all correspondence to our new address.**

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal

privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.