

# NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI209-0106 / SME4812S  
Your Ref : YP1860Y  
Date : 04<sup>th</sup> September 2020

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

**Lonpac Insurance Bhd**  
300, Beach Road #17-04/07  
The Concourse,  
Singapore 199555

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SME4812S & YL1860Y AT KAKI BUKIT ROAD 3 TOWARDS KAKI BUKIT AVE 3 ON 12.08.2020 @ 14:43HRS**

We are instructed by **LO CHEE SIANG** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SME4812S** was damaged by vehicle **YP1860Y** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inclusive 7% GST)	\$ 12,840.00
2) Loss of Rental for 09 days	\$ 1,080.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 13,922.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement & Invoice

Please let us have your cheque for the sum **\$ 13,922.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SME 48128 and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 12 day of 08 20 20.

Signature :

Name :

ID No. :

Address :

Witness Signature :

Witness Name :

Witness ID :

Witness Address :

新 福 德 車 廠  
**NEW HOCK TECK MOTOR PTE LTD**  
1 Kaki Bukit Ave 6, Blk C #01-43  
Autobay@Kaki Bukit Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276  
Email: admin@nhtmotor.com  
UEN: 201718370K

*Sukyi Chong*



## LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC00/023537  
DATE : 28/09/2020

WITHOUT PREJUDICE to  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

### DISCHARGE VOUCHER

I/We, LO CHEE SIANG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of YP 1860Y the sum of Singapore Dollars Thirteen Thousand and Five Hundred Only (**\$13,500.00**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SME 4812S on 12 AUGUST 2020 along/at KAKI BUKIT RD 3 TWDS KAKI BUKIT AVE 3.

I/We hereby agree to indemnify and keep indemnify (**SPRAWL TRANSPORT & LOGISTIC PTE LTD/LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s NEW HOCK TECK MOTOR PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date



Name of vehicle owner/Date



新福德車廠私人有限公司

**NEW HOCK TECK MOTOR PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: [admin@nhtmotor.com](mailto:admin@nhtmotor.com) Website: [www.nhtmotor.com](http://www.nhtmotor.com)

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

## TAX INVOICE

**Lonpac Insurance Bhd**

300, Beach Road #17-04/07

The Concourse,

Singapore 199555

Client: LO CHEE SIANG

Invoice No : NPL209-0106

Date : 4-Sep-20

Date of Accident : 12-Aug-20

Vehicle No. : SME4812S

Model Type : HONDA CIVIC

Descriptions			Amount
Lump Sum Repair Cost			12,000.00
GST 7 %		:	840.00
Total		:	12,840.00

SIN DOLLARS: TWELVE THOUSAND EIGHT HUNDRED AND FORTY ONLY



## Invoice

SME4812S  
LO JIAN HAO

Invoice No : WPLIN0004428  
Invoice Date : 21/8/2020  
Due Date : 21/8/2020  
VHA No : 5016  
Referral ID : N019

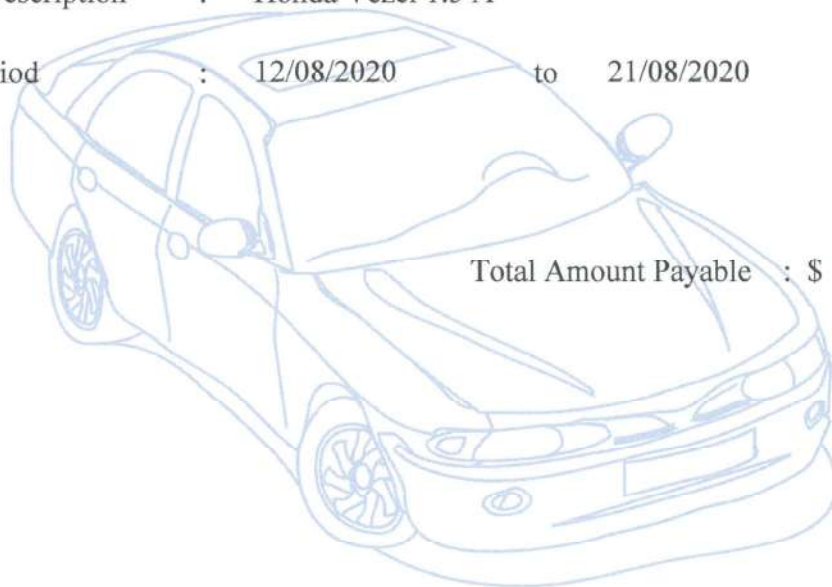
Description :	Amount
Rental for 9 Day/s @ \$120 per Day \$	1,080.00

Vehicle No : SLJ4713E

Vehicle Description : Honda Vezel 1.5 A

Rental Period : 12/08/2020 to 21/08/2020

Total Amount Payable : \$ 1,080.00





# WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

SME 4812S NPL  
VHA No: 5016  
Invoice No: WOPLIN 4428  
Hirer's Vehicle No:

UEN: 201505115E

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULARS

Name: (as in I/C) LO Tian Hao  
NRIC / FIN No: S9430509H  
Address (Res): Blk 871 Tampines Street 84  
#02-57 Singapore 520871  
Name & Address of Employer:

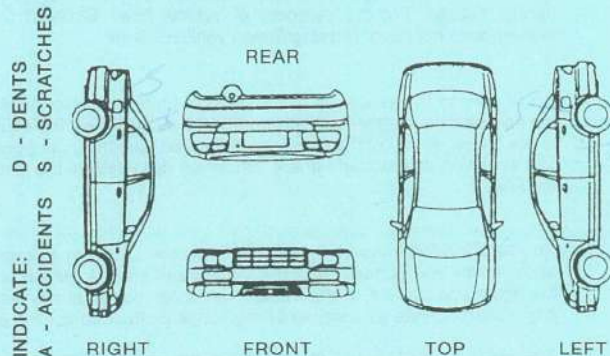
Occupation: Driving Exp:  
Singapore Driving Licence No: S9430509H  
Issue Date: Date of Birth: 19/8/1994  
Tel: (O) (R) HP: 2613 3381

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)  
NRIC / FIN No:  
Address (Res):

Occupation: Driving Exp:  
Singapore Driving Licence No:  
Issue Date: Date of Birth:  
Tel: (O) (R) H/P:

### VEHICLE CHECK LIST



### MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: SLJ4713E Replace Veh No:

Mileage Out: 63529 Mileage In:

Make & Model: HONDA VEZEL Auto / Manual

Out : Date 12/08/2020 Time: 15.38

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS=\$ 2000/-

### CHARGES

	Daily	Weekly	Monthly	Hours	Extension
@\$	120 per day	per week	per month	per hour	

Delivery/Collection Service

SUB-TOTAL \$

### PETROL LEVEL

Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

### \*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SIGNATURE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
21/8/20		64066			



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-093696  
Date of Request: 12/08/2020

Your Ref No: Online Purchase

Chew Motor Pte Ltd  
No 1 Kaki Bukit Ave 6, #01-11/41  
Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 12/08/2020  
Enquiry By Chong Siok Ling  
TP Vehicle No. YP1860Y  
Accident Date 12/08/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP1860Y	Lompac Insurance Bhd	12/04/2020-11/04/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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## TAX INVOICE

Our Ref No: GR-20-093696  
Date of Request: 12/08/2020

Your Ref No: Online Purchase

Chew Motor Pte Ltd  
No 1 Kaki Bukit Ave 6, #01-11/41  
Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 12/08/2020  
Enquiry By: Chong Siok Ling  
IP Vehicle No: YP1860Y  
Accident Date: 12/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## Cecilia Chong (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 23 September 2020 8:11 AM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Direct Settlement - Accident Involving YP1860Y (OI : LPC - TBA) AND SME4812S (TP : LKK REF - CC6/LPC20008421/Aga3) on 12/08/2020 [External Confidential]

### Lonpac External - Confidential

Dear Cecilia,

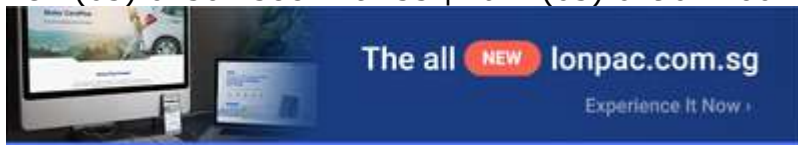
We have no objections to the proposed mandate.

However, we proposed the sum of \$11,770.00 inclusive of GST for repair costs.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Monday, 21 September 2020 5:14 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: Direct Settlement - Accident Involving YP1860Y (OI : LPC - TBA) AND SME4812S (TP : LKK REF - CC6/LPC20008421/Aga3) on 12/08/2020 [External Confidential]

Lonpac Ref: **20/20/20/VC00/023537**

LKK Ref: CC6/LPC20008421/Aga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 14/08/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a T-Junction collision. OI turning out to main road from minor road. Liability is not in our driver's favour.

Summary to offer to third party repairer, "NEW HOCK TECK MOTOR PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 39,811.87	\$ 12,840.00
2. Loss of Use (9days x \$120.00)	\$ 1,080.00	\$ 900.00 (9days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 40,893.87</b>	<b>\$ 13,742.00</b>

\*\*10days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 14 August, 2020 4:19 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Direct Settlement - Accident Involving YP1860Y (OI : LPC - TBA) AND SME4812S (TP : LKK REF - CC6/LPC20008421/Aga3) on 12/08/2020 [External Confidential]

## **Lonpac External - Confidential**

Dear Mei Kwan,

Attached copy of insured's report for your attention.

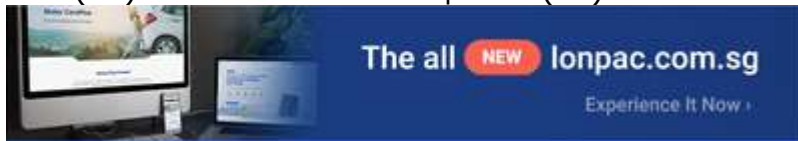
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 14 August 2020 10:36 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YP1860Y (OI : LPC - TBA) AND SME4812S (TP : LKK REF - CC6/LPC20008421/Aga3) on 12/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 4812S at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***