



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGN 6116 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0569/2020/NH

From
Telephone +65 -
Telefax +65 -
Mobile +65 -
Our Dept
Email

24-Nov-2020
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLW 2912 S, Audi Q2 1.0 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SLW 2912 S**, claimant,
Ms. NG LAY KHIM JANE, please find the related document per attached.

1. A copy of the Original invoice no. 85015672 – S\$ 4,341.20.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 300.00 (S\$ 100.00 x 3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SLW 2912 S

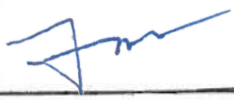
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Ng Lay Khim Jane (the third party claimant) of 25 Soe Chaw Way
Singapore 575322 (address), owner of SLW2912S (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLW2912S that was damaged pursuant to the accident which occurred on 12/8/2020
(date) along Newton Circus Along Scotts Road (location) involving vehicle no/s
SGN 6116D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 6th (day) of Sept (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,341.20 (Repair Cost), S\$300.00 (Loss of rental/---), S\$2.00 (Disbursement), for vehicle no. SLW 2912S that was damaged pursuant to the accident which occurred on 12/08/2020 (date) along NEWTON CIRCUS ALONG SCOTT'S ROAD (location) involving vehicle no/s SGN 6116D. This is pursuant to the inspection conducted on 19/08/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG LAY KHIM JANE ("the third party claimant") of vehicle no. SLW 2912S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLW 2912S (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of FEB (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85015672 Date : 20/11/2020 Order : SLW2912S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
Regn No: SLW2912S (V 36836)		Regn Date: 05/02/2018	Mileage: 28885	WIP No.: 45347
Model: Q2 1.0 TFSI S tronic GABANG		Chassis: WAUZZZGA6JA054993	Engine: CHZ 634588	Dept: U
You have been assisted by :- UB-Muhd Nursyafiq (49)				

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A81A807067A GRU	COVER (LAST)	1.00	1164.00	931.20
X	A81A807521B 4W3	SPOILER	1.00	281.00	224.80
X	A81A945106	REFLECTOR	1.00	29.20	23.36
X	A81A807254	GUIDE AP GT	1.00	52.80	42.24
X	A81A945092C	TAILLIGHT	1.00	1306.00	1,044.80
X	A81A853817 4W3	COVER	1.00	168.00	134.40
X	A81A853818 4W3	COVER	1.00	168.00	134.40

Parts 2,535.20
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,057.20

7% GST 284.00

Grand Total 4,341.20



Received by

For & on behalf of
Premium Automobiles Pte Ltd



CHAN'S & SONS ENTERPRISE
363 Sembawang Road, Goodlink Park,
Singapore 758379.
Tel: 6753 2536 Fax: 6756 7565
Breakdown Recovery: 9742 9446

12/5/1959

202009 - 0013

CHECK OUT

CHECK IN

- ☑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☑ No refund will be given for vehicle that returns early.
- ☑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ☑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☑ Hirer is responsible for all parking fines & traffic summons.
- ☑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☑ Vehicle returned after office hour will be charged to the next working day.
- ☑ Hourly extension is charged at 1/5 of the daily rate.
- ☑ As preventive maintenance, please check water & engine oil daily.
- ☑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				V103455
			202009-0026	
Audi/KS				
SLW2912S				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.	SLJ9920R	MODEL	
FROM		RETURN	<small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE**TAN WEI LING, JASMINE**

NO. 925 #05-13
BUKIT TIMAH ROAD
SINGAPORE 589640

ATTN: TAN WEI LING, JASMINE

INVOICE : AR2009-0123
DATE : 05/09/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202009-0013

DESCRIPTION**AMOUNT (SGD)**

Vehicle Reg No	: SLJ9920R	280.37
Make / Model	:	
Rental Dates	: Rental Billing From 02/09/2020 To 04/09/2020 (Inclusive)	
Period	: 3 days	
Rental Rate	: S\$ 100.00 Per Day (Including GST)	
Reference No	: SLW2912S	

AMOUNT : S\$

THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 280.37
GST 7% : 19.63
TOTAL S\$: 300.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

TAN WEI LING, JASMINE

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 202009-0026		
Account of	: TAN WEI LING, JASMINE		
Date Issued	: 05/09/2020		
Vehicle Reg No.	: SLJ9920R		
Rental Dates	: 02/09/2020		
Amount Received	: S\$ 300.00		
Payment Type:	: VISA		
Payment for Invoice	: AR2009-0123	V103455	S\$ 300.00
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	300.00

* This is a computer generated document. No signature is required.

Member of
VRA & ARTAS



ARTAS

363 Sembawang Road Goodlink Park Singapore 758379 T 67532536 F 67567565 E sales@chans.com.sg

First Data™

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 750379

DATE:05/09/20 TIME:09:26:26
BTH NUM: 000624 INV NUM:003455
MID :000702053004422 TID :72205400

SALE

Card Num: **** * 5378 Manual

RREF NUM:092626005755 Card TYPE:VISA
APPR CODE:198004 TRC NUM:005755
EXP DATE:*/**

TOTAL:SGD 300.00

NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL_FIMS 1.5.5.AG



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-094377

Date of Request: 13/08/2020

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 13/08/2020
Enquiry By Chang Chee Sing
TP Vehicle No. SGN6116D
Accident Date 12/08/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGN6116D	AIG Asia Pacific Insurance Pte. Ltd.	17/02/2020-16/02/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-094377
Date of Request: 13/08/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 13/08/2020
Enquiry By Chang Chee Sing
TP Vehicle No. SGN6116D
Accident Date 12/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG20008414/R1ea3

25 AUG 2020

LEE TECK GEE
44 CHENG SOON GARDEN
SINGAPORE 599820

Dear Sir/Madam,

ACCIDENT INVOLVING SGN 6116D AND SLW 2912S ON 12/08/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SLW2912S (2668573740SG)**
[SGN6116D]

TP

NG LAY KHIM JANE

Aug 12 2020 5:00PM

[Lee Teck Gee]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 15/01/2021 16:00 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4643.20) - SLW2912S - Claim Handler: Tan, Bennie-WZ

Approved:4643.20:Subj to all docs/billings in order, please settle at best. TP LOA to re-do.