

Re: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020 ***LKK REF: CC3/AIG20008414/ea3

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 8/25/2020 2:59 PM

To: Premiumauto Claims <claims@premiumauto.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted via email.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Tuesday, August 25, 2020 1:13 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020 ***LKK REF: CC3/AIG20008414/ea3

Hello Asher,

Please reply.

Best Regards,
Kee Siang

Claims Advisor**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223**Email Disclaimer**

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From: Premiumauto Claims [mailto:claims@premiumauto.com.sg]**Sent:** Saturday, 22 August, 2020 9:45 AM**To:** 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>**Cc:** 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Claims <claims@premiumauto.com.sg>**Subject:** RE: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020 ***LKK
REF: CC3/AIG20008414/ea3

Dear Asher,

Kindly be-informed that we understand from your principal insured that he had filed the report 2 days ago?
Kindly check again.

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, 21 August, 2020 1:10 AM

To: Premiumauto Claims <claims@premiumauto.com.sg>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020 ***LKK
REF: CC3/AIG20008414/ea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

Our principal inform that our insured have yet to file the accident report.

Shall revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Thursday, August 20, 2020 10:28 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Claims
<claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020 ***LKK
REF: CC3/AIG20008414/ea3

Hi,

Can chase your principal for report ?

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 20 August, 2020 9:35 AM

To: Premiumauto Claims <claims@premiumauto.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020 ***LKK
REF: CC3/AIG20008414/ea3

Hi,

Please refer to my email dated 13 August, 2020 6:20 PM.

Kindly note that for liability, claim negotiation and settlement, please contact Asher.

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Thursday, 20 August, 2020 7:59 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Claims
<claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020 ***LKK
REF: CC3/AIG20008414/ea3

Dear Mei Kwan,

Any update on direct settlement? Please advise urgently.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 13 August, 2020 6:20 PM

To: Claims <claims@premiumauto.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020 ***LKK
REF: CC3/AIG20008414/ea3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 13 August 2020 6:09 PM

To: Admin A; assignments

Cc: 'Claims'

Subject: RE: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 13 August 2020 4:34 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLW 2912 S AND YOUR INSURED SGN 6116 D DATED 12/08/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/100 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Aside to Summer,

Please arrange for survey on next Monday@12pm, owner waiting.

Do take note, TP is insured with AIG.

Thank you.

Best regards,
George Wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 **d.** 66900293

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