Summer Lee (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 13 August, 2020 4:18 PM

To: Claims

Cc: admin-a@lkkauto.com; 'assignments'

Subject: RE: SNM20D202817/YP8794J/TAYHP / FW: ACCIDENT INVOLVING SLR 8664 U AND

YOUR INSURED YP 8794 J DATED 02/08/2020

Dear Sir/Mdm,

We refer to the above matter.

Please get your surveyor to liaise with PREMIUM AUTO to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims <claims@premiumauto.com.sg> Sent: Thursday, August 13, 2020 4:06 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: SNM20D202817/YP8794J/TAYHP / FW: ACCIDENT INVOLVING SLR 8664 U AND YOUR INSURED YP 8794

J DATED 02/08/2020

Dear Irene,

Alright, noted with thanks.

Best regards, George Wong Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>
Sent: Thursday, August 13, 2020 3:40 PM

To: Claims < claims@premiumauto.com.sg >; Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Subject: RE: SNM20D202817/YP8794J/TAYHP / FW: ACCIDENT INVOLVING SLR 8664 U AND YOUR INSURED YP 8794

J DATED 02/08/2020

Dear George,

May I appoint LKK to survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims < claims@premiumauto.com.sg> Sent: Thursday, August 13, 2020 10:49 AM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com>; Irene Tay < irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: SNM20D202817/YP8794J/TAYHP / FW: ACCIDENT INVOLVING SLR 8664 U AND YOUR INSURED YP 8794 J

DATED 02/08/2020

Dear Irene,

Kindly assist to provide us the list of surveyor.

Many thanks.

Best regards, George Wong Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Wednesday, August 12, 2020 4:34 PM

To: Claims <claims@premiumauto.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R:SNM20D202817/YP8794J/TAYHP / FW: ACCIDENT INVOLVING SLR 8664 U AND YOUR INSURED YP 8794

J DATED 02/08/2020

Dear Irene,

Please conduct PRS for **SLR8664U**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Irene Tay 63896192.

*** Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims < claims@premiumauto.com.sg > Sent: Wednesday, August 12, 2020 3:53 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLR 8664 U AND YOUR INSURED YP 8794 J DATED 02/08/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$120/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 14/8/2020@3pm, Owner waiting.

Address: 281 Alexandra road S159938

Thank you.

Best regards, George Wong Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 **d.** 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

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