

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 13 August 2020 5:35 PM  
**To:** Serene Ler  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D20003112MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHC3157B AND SJS3172Z ON 05/08/2020  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF

**YOUR REF: D20003112MFSH**  
**LKK REF: CC4/FCI20008400/Kea3**

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJS 3172Z on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 12 August 2020 5:19 PM  
**To:** 'Claim Workflow System'; Admin A; assignments  
**Cc:** [HENGdingchao@MSFIRSTCAPITAL.COM.SG](mailto:HENGdingchao@MSFIRSTCAPITAL.COM.SG)  
**Subject:** RE: SURVEY ASSESSMENT - D20003112MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,  
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Wednesday, 12 August, 2020 5:14 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG);

[HENGdingchao@msfirstcapital.com.sg](mailto:HENGdingchao@msfirstcapital.com.sg)

**Subject:** PRI: SURVEY ASSESSMENT - D20003112MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**