

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 13 August, 2020 3:08 PM
To: Claims; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM20D202843/GBB1216D/LEWLC / FW: ACCIDENT INVOLVIN SMM 3355 J AND YOUR INSURED GBB 1216 D DATED 12/08/2020
Attachments: GIA REPORT-SMM3355J.PDF

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Steve (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, August 13, 2020 2:47 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM20D202843/GBB1216D/LEWLC / FW: ACCIDENT INVOLVIN SMM 3355 J AND YOUR INSURED GBB 1216 D DATED 12/08/2020

Dear Jenny,

Thank you for your email.

We would like to choose Steve (LKK) for the survey.

Thank you.

Best regards,
George Wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, August 13, 2020 12:45 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202843/GBB1216D/LEWLC / FW: ACCIDENT INVOLVIN SMM 3355 J AND YOUR INSURED GBB 1216 D DATED 12/08/2020

Without Prejudice

Our reference: **SNM20D202843C02/ GBB1216D/lewlc**

Your reference: SMM3355J

Dear Sirs

ACCIDENT INVOLVING GBB1216D & SMM3355J ON 13/08/2020

We refer to your email of 13/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, August 13, 2020 11:37 AM

To: Claims <claims@premiumauto.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202843/GBB1216D/LEWLC / FW: ACCIDENT INVOLVIN SMM 3355 J AND YOUR INSURED GBB 1216 D DATED 12/08/2020

Dear Jenny,

Please conduct PRS for **SMM3355J. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Jenny Lew 63896116.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, August 13, 2020 10:53 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVIN SMM 3355 J AND YOUR INSURED GBB 1216 D DATED 12/08/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/100 per day.

Attached is the GIA report and video footage for your reference and we will send you the estimate once it is ready.

Please assist to provide the list of surveyor.

Thank you.

Best regards,
George Wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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