Re: Checking for Comfirm Liability 3rd Reminder - TP claim - Our Client's Vehicle SLB6284E insured under FWD against yr insured Vehicle SMA7915E acc on: 08/08/2020 14:20 LKK REF: CC4/AIG20008388/Kes3

Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Tue 9/1/2020 2:31 PM

To: Gerald - Ah Lim Motor SM < gerald@almsm.com.sg>

Cc: MeiLi Tan - Ah Lim Motor @ Sin Ming <meili@almsm.com.sg>

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her via email.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Gerald - Ah Lim Motor SM <gerald@almsm.com.sg>

Sent: Tuesday, September 1, 2020 9:02 AM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Cc: MeiLi Tan - Ah Lim Motor @ Sin Ming <meili@almsm.com.sg>

Subject: Checking for Comfirm Liability 3rd Reminder - TP claim - Our Client's Vehicle SLB6284E insured under FWD against yr insured Vehicle SMA7915E acc on: 08/08/2020 14:20 LKK REF: CC4/AIG20008388/Kes3

Dear Asher,

I had been writing to you several times regarding my client's liability case.

Till date, I still have yet receive your confirmation on the liability in writing. Please advise back urgently, and our client's insurer had confirmed with our workshop that your insured had in-deed file his accident report.

Can you Please! Please! give a call at my office at 6456 3637 to update me.

Appreciate your prompt action!

Thank you,

Best Regards,

Gerald - (Sin Ming) 176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721

Tel: 6456 3637 Fax: 6456 3686

From: Gerald - Ah Lim Motor SM

Sent: Monday, August 31, 2020 9:52 AM

To: Gerald - Ah Lim Motor SM

Subject: Re: [EXTERNAL] Fw: Urgent Comfirm Liability Status - 2nd Reminder Checking Liability - TP claim -Our Client's Vehicle SLB6284E insured under FWD against yr insured Vehicle SMA7915E acc on: 08/08/2020

14:20 LKK REF: CC4/AIG20008388/Kes3

Dear Asher,

Kindly revert back on the statues of the liability.

Best Regards,

Gerald - (Sin Ming) 176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721

Tel: 6456 3637 Fax: 6456 3686

From: Gerald - Ah Lim Motor SM **Sent:** Friday, August 21, 2020 3:54 PM

To: Asher Sng (LKKAuto) Cc: mailto:meili@almsm.com.sq

Subject: Fw: [EXTERNAL] Fw: Urgent Comfirm Liability Status - 2nd Reminder Checking Liability - TP claim -Our Client's Vehicle SLB6284E insured under FWD against yr insured Vehicle SMA7915E acc on: 08/08/2020

14:20 LKK REF: CC4/AIG20008388/Kes3

Dear Asher,

This is confirm plus stamp that your policy holder had already file a police report and we have confirm with our insurer, FWD insurance Miss Clara that your policy holder had file his report with AIG already.

Now you have no excuse to tell that your policy holder had not file the report yet.

Best Regards,

Gerald - (Sin Ming)

176 Sin Ming Drive #05-12 Sin Ming Autocare Singapore 575721

Tel: 6456 3637 Fax: 6456 3686

From: Clara Li Zirong - SGUser

Sent: Friday, August 21, 2020 3:31 PM

To: meili@almsm.com.sg

Cc: Eileen Bay - SGUser; Gerald Chew-ALM; Mui Hong - AMK; Mui Hong-SM; Motor Claims SG - SG Common

; Josey Loh Kah Wai - SGUser

Subject: RE: [EXTERNAL] Fw: Urgent Comfirm Liability Status - 2nd Reminder Checking Liability - TP claim -Our Client's Vehicle SLB6284E insured under FWD against yr insured Vehicle SMA7915E acc on: 08/08/2020

14:20 LKK REF: CC4/AIG20008388/Kes3

Hi Meilin,

The third party owner has lodge accident report to his insurer AIG.

Thanks.

Regards, Clara