

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 13 August, 2020 12:20 PM
To: Paul Ong Qing Yong; SUR
Cc: Claims Dept of CTI; Chong Boon Sen; Admin-D (LKKAuto); assignments
Subject: RE: SNM20D202842/GBH5668A/THAMYL / FW: TP Claim - SLE710R; your insured GBH5668A DOA 12/08/2020
Attachments: 3509_001.pdf; SAS2806776.PDF

Without Prejudice

Hi Paul

Thanks for reply.

Please note that we have not received our insured report and therefore not able to comment on liability.

Dear LKK

Please conduct survey

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Thursday, August 13, 2020 11:48 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: SNM20D202842/GBH5668A/THAMYL / FW: TP Claim - SLE710R; your insured GBH5668A DOA 12/08/2020

Hi.

Kindly assign LKK. Any assessor will do. Thanks

Paul Ong
Service Consultant
Bodyshop & Paint

Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

Outlook for Android

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, August 13, 2020 11:43:07 AM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM20D202842/GBH5668A/THAMYL / FW: TP Claim - SLE710R; your insured GBH5668A DOA 12/08/2020

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chong Boon Sen

Sent: Thursday, August 13, 2020 11:17 AM

To: Paul Ong Qing Yong <paul.ong@wearnes.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202842/GBH5668A/THAMYL / FW: TP Claim - SLE710R; your insured GBH5668A DOA 12/08/2020

Dear Pauline,

Please conduct PRS for SLE710R. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Pauline Tham 63896541.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Thursday, August 13, 2020 10:17 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: TP Claim - SLE710R; your insured GBH5668A DOA 12/08/2020

Attached for TP Claim,

Please advise if we can do direct settlement, thanks .

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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