Address: 1 Defu Lane 6 Singapore 539365 Tel: 6858 5151 Fax: 6858 0877

Our Ref: TP011082020

Date: 08.10.2020

Your Ref: CC6/LPC20008371/Upa3

M/s Lonpac Insurance Bhd Attn: Motor Claim Department - LKK

Without Prejudice Save As To Costs

Dear Sir/Madam,

#### ACCIDENT INVOLVING SLN279Y & XD7622D ON 11.08.2020

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

√Original Tax-invoice number – TP0820/009	√Original rental invoice number –INV20/198/TL		
O Certificate of Insurance	√Vehicle search resu	lt	
√Authorisation to Act	0		
The quantification of our client's property damage cl a) Cost of repair (inclusive GST)	aim is as follows: -	\$	2,212.65
b) GIA fee		\$	2.00
c) Rental Fee		\$	642.00
d) Admin fee		\$	100.00
	Total	\$	2,956.65

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Tan Lim Motor Pte Ltd Email: pt@tlmotor.com.sg

#### AUTHORIZATION TO ACT

TO : TAN LIM MOTOR PTE LTD	
FROM : OWNER OF VEHICLE NUMBER	
ACCIDENT INVOLVING XD 76220	
ALONG/AT NO. 17 Senoko Crescent on 11/08/2020	
I/We hereby authorize you to act on my/our behalf in pursuance of my/our claim for losses arising out of the above accident.	
This letter serves as the 'AUTHORITY TO ACT'	
I/We also hereby authorize all agreed settlement payment be made in favour to TAN LIM MOTOR PTE LTD.	
Name Ja'amaf Bin Hj Ab Karim @ Mohammad Jamij Ab Karim	Bir Hj
NRIC (Last 4 character) 86 C	
Date	

Signature

Owner's / Hirer's signature / RTP

(Company's stamp if applicable)



# **LONPAC INSURANCE BHD**

CLAIM NO : 19/20/20/VC05/023532

DATE : 17 NOV 2020

#### **DISCHARGE VOUCHER**

I/We, JA'AMAT BIN HJ AB KARIM confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD7622D the sum of Singapore Dollar Two Thousand Eight Hundred Only (\$2,800.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLN279Y and XD7622D on 11 Aug 2020 along No 17 Senoko Crescent.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ MUA HIN POULTRY FARM PTE LTD AND/OR NEO WENG HENG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TAN LIM MOTOR PTE LTD.** 

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Jahmat Bin HJ Ab Kavm x/11/2020 Name of vehicle owner /Date

## TAX-INVOICE NUMBER: TP0820/009



(Please quote our reference number TP011082020 for payment)

Ja'amat Bin Hj Ab Karim @ Mohammad Jamil

Date: 19/08/2020

Vehicle No:

**SLN 279Y** 

Model:

TOYOTA SIENTA 1.5 G

Description	Amount
To parts by parts repair as recommended by surveyor	\$2,067,90

 Sub Total
 \$2,067.90

 Add 7% GST
 \$144.75

 Total
 \$2,212.65

Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365

Co. Reg. No.: 199503965M GST Reg. No.: M2-8922054-2

#### Citi-Lux Pte Ltd

1 Defu Lane 6 Singapore 539365 Tel: 6100 0328

finance@citilux.com.sg www.citilux.com.sg

GST Registration No. : 201026049G Company Registration No. : 201026049G



#### **Invoice To**

Mr Ja'amat Bin Hj Ab Karim c/o M/s Tan Lim Motor Pte Ltd Block 967 Hougang Avenue 9 #02-610 Singapore 530967

### **Tax Invoice**

Invoice No:

INV20/198/TL

Invoice Date:

18/08/2020

Description		Am	ount
Rented Vehicle : SMP5279S - Toyota Vios 1.5E Auto Rental from 12/08/2020 to 18/08/2020			
6 days @ \$100.00 per day		\$	600.00
	Sub-total	\$	600.00
	7% GST	\$	42.00
3 1 AUG 2020	Total	\$	642.00
BY: 4013 (89418			

No official receipt will be issued. This is a computer generated document. No signature is required.



(Hirer's Signature & Co Stamp)

Citi-Lux Pte Ltd c/o 1 Defu Lane 6 Singapore 539365

GST /UEN No: 201026049G

(Representative of Citi-Lux)

RENTAL AGREEMENT REFERENCE: CTL00 142/20	Date: 12-08-2020
Vehicle Details	
Registration No.: SMP 55795 Make / M	adal/Canacity: Tourty Vias 1-5+ Auto
Negistration No.: Wake / Wi	buel / Capacity.
Hirer Details	
Name: Ja'amat Bin HJ AB Karim	
NRIC/Fin/UEN No.: 22008861C	Contact Name:
	80 Contact Name:
Tel (H/O): H/P	40
dat Police Patrille	
1st Driver Details Thomas Rev. HT DD Journey	1110 6440
Name: Ja'amat Bin HJ AB kavim	NRIC/Fin No.: 3 5000001C
Address: Block 967 Hougang Avanue 9 #02	-610 STUDGUSTR BOULET
Driving License No: \$2008861C	Class: 3A(3)/4/5
Tel (H/O): (H/P):	+ 0/80
Additional Driver Details	
Name:	NRIC/Fin No.:
Address:	
Driving License No:	
Tel (H/O): (H/P):	
Important Notes	x Claro
The hirer/drivers acknowledge of a \$3500.00(all-in) co	ollision damage excess per accident applies. Iriven out of Singapore with prior consent of the owner
In the event of breakdown / accident, the hirer/driver	has to immediately call 9830 3886 to notify us.
********************	***************************************
12/22/	121 -1
Rental period from 12/08/2020 @ 1635 hrs	toto
Rental charges S\$(00-00p/day for	day/s
Deposit collect S\$	
Total rental charges S\$ 642-10 inclu	ude GST
I/ WE HAVE READ & AGREED TO THE ABOVE SO AGREEMENT & CERTIFY THE ABOVE INFORMATION	CHEDULE AND THE TERMS & CONDITIONS OF THIS PROVIDED TO BE TRUE AND CORRECT.
	CITI THY DIE IT

(Driver's Signature)



#### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-20-093697

Date of Request:

12/08/2020

Your Ref No:

Online Purchase

Tan Lim Motor Pte Ltd 1 Defu Lane 6 Singapore 539365

Dear Sir/Madam,

**Enquiry Date** 

12/08/2020

Enquiry By

Lam Wei Shong

TP Vehicle No.

XD7622D

ccident Date

11/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Re: <Seek Mandate> Direct Settlement - Accident Involving XD7622D (OI: LPC - 19/20/20/VC05/023532) AND SLN279Y (TP: LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 17/11/2020 9:45 AM

To: ONG LI LI < llong@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Hi Lili,

We refer to the above matter.

For an update, we have settled the matter at a global sum of \$2,800.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once dv received. Thanks.

\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < llong@lonpac.com>

Sent: Tuesday, 13 October 2020 10:39 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving XD7622D (OI: LPC - 19/20/20/VC05/023532)

AND SLN279Y (TP: LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

#### **Lonpac External - General**

Dear Hsiao Tong

Pls proceed.

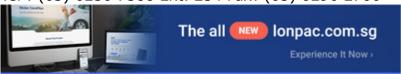
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Friday, 9 October 2020 9:07 AM **To:** ONG LI LI < llong@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Direct Settlement - Accident Involving XD7622D (OI: LPC - 19/20/20/VC05/023532)

AND SLN279Y (TP: LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

Your ref: 19/20/20/VC05/023532 Our ref: CC6/LPC20008371/Upa3n2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING XD7622D(LONPAC) AND SLN279Y(TP) ON 11/08/2020

We refer to the above matter.

The accident occurred when our insured driver made a left turn and collided into third party parked vehicle(tailgate was opened). Liability is not in our insured driver's favour.

We seek your approval to offer repairer "TAN LIM MOTOR PTE LTD" at \$2,856.65(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,385.17	\$ 2,212.65 (\$2,067.90 +7%GST)
2. Loss of Rental (6days x \$100.00)(w/GST)	\$ 642.00	\$ 642.00 (6days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Admin Fee	\$ 100.00	\$ -
Total	\$ 7,129.17	<u>\$ 2,856.65</u>

Surveyor recommended 4days for repair + 1Sunday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

#### Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <u>chewht@lkkauto.com</u> | Fax: 6741 4108

 $\rm HQ$ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 19 August 2020 8:52 AM

To: ONG LI LI < <u>llong@lonpac.com</u>>; MT Claim SG < <u>mt claim@lonpac.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving XD7622D (OI : LPC - 19/20/20/VC05/023532) AND SLN279Y (TP : LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair (completed)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI < <u>llong@lonpac.com</u>> Sent: Friday, 14 August 2020 10:58 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; MT Claim SG < mt claim@lonpac.com >

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

**Subject:** RE: Direct Settlement - Accident Involving XD7622D (OI : LPC - 19/20/20/VC05/023532) AND SLN279Y (TP : LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

#### **Lonpac External - General**

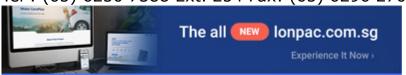
Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards, Ong Li Li

# Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Friday, 14 August 2020 10:20 AM

To: MT Claim SG < mt claim@lonpac.com >

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving XD7622D (OI: LPC - TBA) AND SLN279Y (TP:

LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 279Y at M/s Tan Lim Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair (incomplete)

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.