

Re: <Seek Mandate> Direct Settlement - Accident Involving XD7622D (OI : LPC - 19/20/20/VC05/023532) AND SLN279Y (TP : LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 17/11/2020 9:45 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Hi Lili,

We refer to the above matter.

For an update, we have settled the matter at a global sum of \$2,800.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once dv received. Thanks.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 13 October 2020 10:39 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving XD7622D (OI : LPC - 19/20/20/VC05/023532) AND SLN279Y (TP : LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

Lonpac External - General

Dear Hsiao Tong

Pls proceed.

Regards,

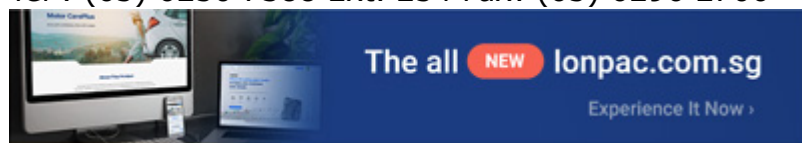
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 9 October 2020 9:07 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving XD7622D (OI : LPC - 19/20/20/VC05/023532) AND SLN279Y (TP : LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

Your ref : **19/20/20/VC05/023532**
Our ref : CC6/LPC20008371/Upa3n2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD7622D(LONPAC) AND SLN279Y(TP) ON 11/08/2020

We refer to the above matter.

The accident occurred when our insured driver made a left turn and collided into third party parked vehicle(tailgate was opened). Liability is not in our insured driver's favour.

We seek your approval to offer repairer "TAN LIM MOTOR PTE LTD" at **\$2,856.65(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 6,385.17	\$ 2,212.65 (\$2,067.90 +7%GST)
2. Loss of Rental (6days x \$100.00)(w/GST)	\$ 642.00	\$ 642.00 (6days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Admin Fee	\$ 100.00	\$ -
Total	\$ 7,129.17	<u>\$ 2,856.65</u>

Surveyor recommended 4days for repair + 1Sunday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 19 August 2020 8:52 AM
To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD7622D (OI : LPC - 19/20/20/VC05/023532) AND SLN279Y (TP : LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair (completed)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 14 August 2020 10:58 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD7622D (OI : LPC - 19/20/20/VC05/023532) AND SLN279Y (TP : LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020 [External General]

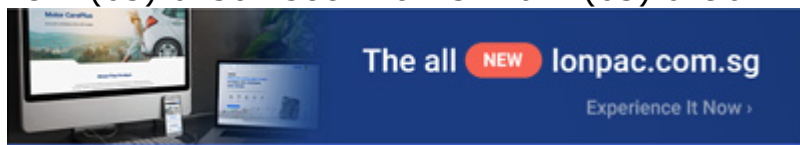
Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 14 August 2020 10:20 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving XD7622D (OI : LPC - TBA) AND SLN279Y (TP : LKK REF - CC6/LPC20008371/Upa3) on 11/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLN 279Y at M/s Tan Lim Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair (incomplete)

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

