

## Summer Lee (LKK Auto)

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Wednesday, 12 August, 2020 11:48 PM  
**To:** Precise Auto Service  
**Cc:** Claims Dept of CTI; Chong Boon Sen; SUR; assignments  
**Subject:** RE: SNM20D202815/XE4219A/TANGHL2 / FW: Pre-repair Inspection For Vehicle No: SKZ 49T. (You Insured Vehicle No: XE 4219A)

### WITHOUT PREJUDICE

Dear Sirs

We refer to your email below.

We noted that you are not agreeable to our proposed list of surveyors. We will assign our panel surveyor M/s LKK Auto to conduct the Pre-repair survey.

Please contact our surveyor to conduct the pre repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please arrange for the survey.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Precise Auto Service <Support@preciseauto.sg>  
**Sent:** Wednesday, August 12, 2020 12:26 PM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen

<boonsen.chong@sg.cntaiping.com>

**Subject:** Re: SNM20D202815/XE4219A/TANGHL2 / FW: Pre-repair Inspection For Vehicle No: SKZ 49T.  
(You Insured Vehicle No: XE 4219A)

Dear Sir,

We refer to your email dated 12-08-2020. We are regrettable to inform you that we are unable to agree with your surveyors list.

Our proposed list of surveyors for Single Joint Expert are as follows: -

- 1. Andrew OwYong;**
- 2. Vincent Ng;**
- 3. Anthony Lim;**
- 4. Leslie Lim;**
- 5. Tan Chin Suan;**
- 6. Patrick Ng Kong Beng;**
- 7. Matthew Yong Chin Ng;**
- 8. Ong Hock Leng; and**
- 9. Jayson Liaw Leong San**

Kindly contact the repairers, M/s Precise Auto Service at **67457367** for pre-repair inspection arrangements.

Thanks & Regards  
Arine

On Wed, 12 Aug 2020 at 12:02, Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)> wrote:

Dear Sirs

We refer to your email dated 12 August 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA  
Marcus Chua  
Gary Soon  
Kenneth Kong  
Chow Bo Xiong  
Adrian Ling  
Ben Chua  
Mohd Taufikh  
Ng You Han  
Steve Chen  
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards

Ben Tang

Executive

Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Chong Boon Sen

**Sent:** Wednesday, August 12, 2020 11:14 AM

**To:** [Support@preciseauto.sg](mailto:Support@preciseauto.sg); Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202815/XE4219A/TANGHL2 / FW: Pre-repair Inspection For Vehicle No: SKZ 49T. (You Insured Vehicle No: XE 4219A)

Dear Ben,

Please conduct PRS for **SKZ49T. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Ben Tang 63896175.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>  
**Sent:** Wednesday, August 12, 2020 10:39 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Pre-repair Inspection For Vehicle No: SKZ 49T. (You Insured Vehicle No: XE 4219A)

Dear Sir,

We refer to the above mentioned matter, herewith enclosed 2 days notice & LTA Search Result for your attention.

Kindly arrange a date and time to do a PRI for our client vehicle **(SKZ 49T)** in our workshop ASAP.

Thank You

Best Regards

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**T** : 6745 7367 | **F** : 6841 3390

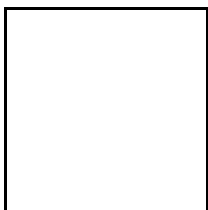
**E** : [support@preciseauto.sg](mailto:support@preciseauto.sg)

**W**: [www.preciseauto.sg](http://www.preciseauto.sg)

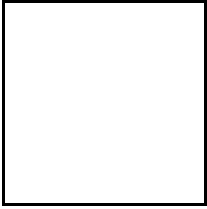
**A** : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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