



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

Our Ref.: SFX 9996 U

Your Ref.: SHC 138 B

Date: 15/9/2020

ATTN: Motor Claims Department

INS: MS First Capital Insurance Limited

Dear Sir/Madam,

Accident Involving: SFX 9996 U & SHC 138 B

Date of Accident: 7/8/2020

Location: TELOK PAKU RD TOWARDS AVIATION DR

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair:	<u>\$ 7,704.00</u>
Rental	
(19 Days x \$120/Day) :	<u>\$ 2,280.00</u>
3rd Party Report:	<u>\$ 29.00</u>
LTA Search:	<u>\$ 7.45</u>
Towing:	<u>\$ 120.00</u>
Grand Total:	<u>\$ 10,140.45</u>

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

Kindly take note that our office is located at **8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875.**

For any further queries, please kindly contact Yvonne Teoh @ 6286 6060, or email to claims@rico60.com.

Thank You,

Yvonne Teoh





RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24

Singapore 415875 | Email: enquiry@rico60.com

Tel: +65 6286 6060 | Fax: +65 6286 7060

LETTER OF AUTHORISATION

Accident on 07/08/2020 @ 13:55hrs along Telok Paku Rd Towards Aviation Dr
involving vehicles nos. SFX 99964 & SHC138B

In consideration of Rico 60 Auto Services Pte. Ltd., 8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit, #02-24, Singapore 415875, repairing my/our motor vehicle no. SFX 99964 at my/our request, I/We, Dong Moli ("the claimant") of Blk 683C Edgedale Plains # 15-687 Singapore 623 683 (address) bearing NRIC no. SXXXX183F the owner of motor vehicle no. SFX 99964, hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorised them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Rico 60 Auto Services Pte. Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to Rico 60 Auto Services Pte. Ltd. the cost of repairs of my/our vehicle. In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into Rico 60 Auto Services Pte. Ltd. account. Upon clearance of the said cheque, I/we further authorise Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. I confirm that the payment to Rico 60 Auto Services Pte. Ltd. shall amount to a good discharge of Rico 60 Auto Services Pte. Ltd. and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 07 day of 08 (month) 2020 (year).

"The Claimant's" Signature

Name: Dong Moli
NRIC No.: SXXXX183F



Rico 60 Auto Services Pte Ltd

Name: Yvonne Teoh

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003120MFSH/1
ACCIDENT DATE : 07/08/2020
ACCIDENT LOCATION : ALONG TELOK PAKU ROAD
INSURED : CITYCAB PTE LTD
INSURED DRIVER : LIM TECK CHIN
INSURED VEHICLE : SHC138B
INVOLVED PARTY : SFX9996U
SETTLEMENT SUM : \$9,300.00

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
Prejudicial to any other claims"

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:


1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : DONG MOLI


Signature and Date :

 20/10/2020

WITNESS :

Yvonne Teoh Peak Yik

Signature and Date :

 20/10/2020



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4
Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: enquiry@rico60.com

UOB Bank -Current : 371-310-641-9

TAX INVOICE

MS First Capital Insurance Ltd.
6507 3848

Invoice No. : I2020092259
Invoice Date : September 15, 2020
Vehicle No. : SFX9996U
Make & Model : HONDA CIVIC
Chassis No. : JHMFD15309S200076
Mileage : -
Terms : Due within 90 days

NO.	DESCRIPTION	QUANTITY	PER UNIT (SGD)	AMOUNT (SGD)
1	To Carry Out Repair & Respray on Accident Corresponding to Supply on Spare Parts & Labour Charges	1	7,200.00	7,200.00

7% GST \$504.00

GRAND TOTAL (INCLUSIVE OF 7% GST) \$7,704.00

Amount Paid \$0.00

Balance Due \$7,704.00



Signature/Company Stamp

I agree to the price as listed above and affirm that the goods are received in good condition.



KIRALY AUTOMOBILE PTE LTD

UEN No. 201436970K

8 Kaki Bukit Avenue 4 #06-43

Premier @ Kaki Bukit Singapore 415875

Tel : 3159 4125 Email: kiralyautomobile@gmail.com

INVOICE TO:

DONG ZHENSHENG
S9273244D

INVOICE DATE
INVOICE NO.

26/08/2020
403

Item	DESCRIPTION	UNIT PRICE (S\$)	AMOUNT (S\$)
1	BEING RENTAL OF VEHICLE SLK5041Z 07/08 TO 25/08 19:17PM REPLACEMENT FOR SFX9996U	120.00	2,280.00

(A)

AMOUNT DUE \$2,280.00

KIRALY AUTOMOBILE PTE LTD





KIRALY

24 HOURS HOTLINE: 9869 3087 / 9423 3975

Total _____ day @\$ _____ per day
 Security Deposit: _____ By: _____

VEHICLE HIRING AGREEMENT

HIRER / DRIVER'S PARTICULARS

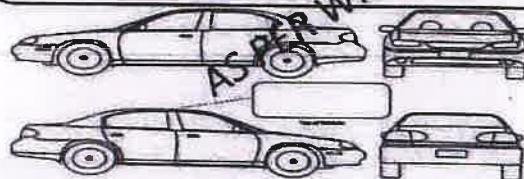
Name (as in I/C): Dong Zhen Sheng
 NRIC/Passport No.: S9273244D
 Date of Birth: 28/04/1991
 Address: Blk 683C Edgedale
Plains #15-687 S (823683)
 Name & Address of Employer: _____
 Occupation: _____ Age: _____
 Driving Exp: _____ Passed Date: _____
 Driving License: _____
 D/L Type: Local / International / Others: _____
 Tel: (9869 3087) H/P _____

Hirer's Signature _____

Rented Vehicle No.: SLK5041ZHirer's Own Vehicle No.: SFX9996U

2nd Driver's Signature _____

Make & Model: _____
 Date/Time Out: 07/08/2020 Mileage: _____
 Petrol Level Out: E / 1/4 / 1/2 / 3/4 / F
 Date/Time In: 25/08/2020 Mileage: _____
 Petrol Level In: E / 1/4 / 1/2 / 3/4 / F



I have read and agree to the terms and condition on both sides of this agreement. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to your account. All information that I have given to Kiraly Group in connection with this agreement is true.

Important

- Only persons above 23 & below 65 yrs of age with more than 2 yrs driving experience authorised licensed and signing this agreement may drive this vehicle.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$10 on top of the petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as full day rental.
- Use of vehicle for illegal purpose (For instance: in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of Kiraly Group. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines, and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount to be paid immediately in the event of an accident.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200-\$400.
- Any punctured tyres, empty petrol tank, loss of vehicle's key or locked key inside a vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-hours Emergency Service is called upon to respond to such occurrence, the hirer shall bear the cost of such response at \$100.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- I understand and agree to the personal data collection statement.

Hirer's Signature _____



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-093727

Date of Request: 12/08/2020

Your Ref No:

SFX9996U

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 07/08/2020

Vehicle No: SFX9996U

Place of Accident: TELOK PAKU RD TOWARDS AVIATION DR

Involving Vehicle No: SHC138B

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHC138B	TELOK PAKU RD TOWARDS AVIATION DR	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

TAX INVOICE

Our Ref No: GR-20-093725
Date of Request: 12/08/2020

Your Ref No: SFX9996U

RICO 60 AUTO SERVICES PTE LTD
8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SFX9996U
Date of Accident: 07/08/2020
Place of Accident: TELOK PAKU ROAD TOWARDS AVIATION ROAD
Involving Vehicle No: SHC138B

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Aug 2020 / 17:07:38

Receipt Date/Time : 07 Aug 2020 / 17:07:38

Tax Invoice/Receipt

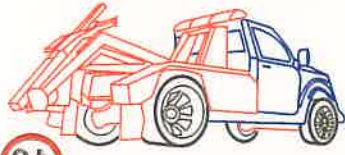
Receipt No. : ITNET-00000-200807-002925

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC138B				
As at 07 Aug 2020/13:55:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC138B Enquiry Fee 20200807170659703606	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
559221XXXXXX4989		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



HOTLINE: 9182 8211

ISLAND TOWING SERVICES

59 Ubi Avenue 1 #07-08 Bizlink Centre Singapore 408938

Telephone: 6747 7400 Email: admin@islandrecovery.com.sg

Facsimile: 6844 7233 Web: www.islandrecovery.com.sg

Co. Reg. 53269210A

Cash Sales/ Work Order

NO. 73666

Date: 7/8/20

M/S:

Cash

Vehicle No: SFX 9996U Model: Honda civil

From: Changi Time Start:

To: 8 Kaki Blc (02-24) Time End:

Remarks:

☐ Change Tyres / Jump Start

☒ Accident

☐ Use Car Carrier

☐ Basement / Multi Carpark

☐ Crane Up / Winch Out

☐ Open Door

☒ Using King Dolly

☐ Dismantle Shaft / Brake

☐ Loaded

AMOUNT S\$ 120

Received By

6655
Island Towing Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.

Khanchna (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: 8 October 2020 10:50 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST - SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS SETTLEMENT VIA LKK

Without Prejudice

Dear Khanchna,

You have our mandate to settle as follow:

COR : \$7,704.00
LOU : \$1,440 - \$1,680
Towing : \$120
LTA : \$36.45
To offer : \$9,300.45 - \$9,540.45

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C | TEL: 6507 3848
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, October 7, 2020 4:44 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS SETTLEMENT VIA LKK

OUR REF: D20003120MFSH/1
LKK REF: CC4/FCI20008355/Uks3

Dear Eric,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

We seek your approval to offer third party repairer “ **RICO 60 AUTO SERVICES PTE LTD**” at \$9,300.45 ~ 9,900.45 (all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 52,038.38	\$ 7,704.00
2. Loss of Rental (19 days x \$120)	\$ 2,280.00	\$ 1,440.00 ~ 2,040.00 (12 ~ 17 days x \$120)
3. GIA/LTA Search	\$ 36.45	\$ 36.45
4. Towing Fee	\$ 120.00	\$120.00
Total	\$ 54,474.83	<u>\$ 9,300.45 ~ 9,900.45</u>

Surveyor recommended 12 days for repair + 2 Sundays + 3 PRS = 17 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: 28 September 2020 2:20 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS SETTLEMENT

Without Prejudice

Dear Khanchna,


We are agreeable to Express Settlement.

We attached copy of LOD for your necessary action.

Would appreciate if you can assist to let us have your recommendation soonest possible.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C | TEL: 6507 3848
A Member of  Insurance Group

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, September 28, 2020 11:32 AM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20003120MFSH

LKK REF: CC4/FCI20008355/Uks3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SFX 9996U at M/s RICO 60 AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 **Email:** SuLi@lkkauto.com **Fax :** 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Wednesday, 12 August 2020 5:35 PM

To: 'Claim Workflow System'; assignments; Admin A

Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20003120MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 12 August, 2020 5:30 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003120MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.