

Khanchna (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: 8 October 2020 10:50 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST - SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS SETTLEMENT VIA LKK

Without Prejudice

Dear Khanchna,

You have our mandate to settle as follow:

COR : \$7,704.00
LOU : \$1,440 - \$1,680
Towing : \$120
LTA : \$36.45
To offer : \$9,300.45 - \$9,540.45

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C | TEL: 6507 3848
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, October 7, 2020 4:44 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST - SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS SETTLEMENT VIA LKK

OUR REF: D20003120MFSH/1
LKK REF: CC4/FCI20008355/Uks3

Dear Eric,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

We seek your approval to offer third party repairer “ **RICO 60 AUTO SERVICES PTE LTD**” at \$9,300.45 ~ 9,900.45 (all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 52,038.38	\$ 7,704.00
2. Loss of Rental (19 days x \$120)	\$ 2,280.00	\$ 1,440.00 ~ 2,040.00 (12 ~ 17 days x \$120)
3. GIA/LTA Search	\$ 36.45	\$ 36.45
4. Towing Fee	\$ 120.00	\$120.00
Total	\$ 54,474.83	<u>\$ 9,300.45 ~ 9,900.45</u>

Surveyor recommended 12 days for repair + 2 Sundays + 3 PRS = 17 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: 28 September 2020 2:20 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS SETTLEMENT

Without Prejudice

Dear Khanchna,


We are agreeable to Express Settlement.

We attached copy of LOD for your necessary action.

Would appreciate if you can assist to let us have your recommendation soonest possible.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C | TEL: 6507 3848
A Member of  Insurance Group

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, September 28, 2020 11:32 AM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003120MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20003120MFSH

LKK REF: CC4/FCI20008355/Uks3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SFX 9996U at M/s RICO 60 AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 **Email:** SuLi@lkkauto.com **Fax :** 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Wednesday, 12 August 2020 5:35 PM

To: 'Claim Workflow System'; assignments; Admin A

Cc: ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20003120MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 12 August, 2020 5:30 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003120MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.