

## Khanchna (LKK Auto)

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**From:** hoon2304 <hoon2304@gmail.com>  
**Sent:** 4 January 2021 4:53 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Cecilia Chong (LKK Auto)  
**Subject:** Re: Accident - SCW7837A and SKA2456U 7 August 2020

Noted with thanks.

On Mon, Jan 4, 2021 at 4:41 PM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

Dear Mr. Chng,

The above matter refers.

Since there is a third party claim against your motor insurance policy, your insurance company (China Taiping Insurance Pte Ltd) will proceed to handle and settle the third party claim amicably.

Please be assured that we will try to adjust the claim amount to the lowest for amicable settlement.

Kindly be also informed that my colleague Cecilia will be handling this matter.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** hoon2304 <[hoon2304@gmail.com](mailto:hoon2304@gmail.com)>  
**Sent:** 4 January 2021 4:05 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Re: Accident - CW7837A and SKA2456U 7 August 2020

Dear Ms Khanchna,

May I know what is the consequence if I do not counterclaim?  
Thank you.

On Mon, Jan 4, 2021 at 8:52 AM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

Dear Mr. Chng,

The above matter refers.

Please let us know the name of the workshop that is assisting you to make the counter claim against third party vehicle and status of your claim so that we can update your insurance company (China Taiping Insurance).

Kindly be informed that my colleague Cecilia will be handling this matter.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

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**From:** Khanchna (LKK Auto)

**Sent:** 2 October 2020 4:57 PM

**To:** 'hoon2304' <[hoon2304@gmail.com](mailto:hoon2304@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident - CW7837A and SKA2456U 7 August 2020

Dear Mr. Chng,

The above matter and our conversation today refers.

Please let us know the name of the workshop that is assisting you to make the counter claim against third party vehicle so that we can update your insurance company (China Taiping Insurance).

Kindly also send us the accident photos.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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**From:** Khanchna (LKK Auto)

**Sent:** 2 October 2020 2:10 PM

**To:** 'hoon2304' <[hoon2304@gmail.com](mailto:hoon2304@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident - CW7837A and SKA2456U 7 August 2020

Dear Mr. Chng,

We refer to the above matter and your e-mail below.

As requested, we attach herewith a copy of your accident statement report.

Based on the accident report and scenario, we noted that you were changing lane. The driver that is changing lane bears the burden to keep a proper lookout and only change lane when the traffic is clear and it is safe to do so.

As such, we are of the view that this is not a good case to defend.

If you have any evidence/information (for e.g. accident video) to proof that we should not settle the third party claim, kindly let us have them to enable us to review the matter.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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**From:** hoon2304 <[hoon2304@gmail.com](mailto:hoon2304@gmail.com)>

**Sent:** 2 October 2020 1:12 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** Accident - CW7837A and SKA2456U 7 August 2020

Dear Ms Khan,

I refer to your letter Reference CC6/CT120008346/Aks3 dated 24 September 2020.

I need a copy of the IDAC report that I went to your office to file. I am challenging the liability on us and am seeking due expert advice. Until then, please withhold further action.

Thank You.

Chng Hoon Hoon, Mr

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Warm regards,

Chng Hoon Hoon, Mr

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Warm regards,

Chng Hoon Hoon, Mr

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Warm regards,

Chng Hoon Hoon, Mr