

## Su Li (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 14 August 2020 5:59 PM  
**To:** Admin A; Khanchna (LKK Auto)  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** SNM20D202822C02/7(AT) - Direct Settlement - Accident Involving SCW 7837A and SKA 2456U (TP : LKK REF - CC6/CTI20008346/Aks3) on 07/08/2020  
**Attachments:** REPORT OF SCW7837A.pdf

LKK REF - CC6/CTI20008346/Aks3  
CTI REF - SNM20D202822C02/7(at)

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have the Preliminary advice and estimates.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Chong Boon Sen  
**Sent:** Thursday, August 13, 2020 12:35 PM  
**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D202822 /SCW7837A/TOHHS / FW: Direct Settlement - Accident Involving SCW 7837A (OI : CTI - TBA) and SKA 2456U (TP : LKK REF - CC6/CTI20008346/Aks3) on 07/08/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh

Claim no. SNM20D202822 /SCW7837A/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, August 13, 2020 12:06 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SCW 7837A (OI : CTI - TBA) and SKA 2456U (TP : LKK REF - CC6/CTI20008346/Aks3) on 07/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKA 2456U at M/s ADVANCE AUTO GARAGE on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**  
- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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