

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHD1542E/SR/hl**

WITHOUT PREJUDICE

9 September 2020

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHD1542E AND SKE3486E ALONG OPEN CARPARK DRIVEWAY @ JURONG EAST ST 21 (BLK 221) ON 12.08.2020

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1542E**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SKE3486E** at the material time of the accident with the driver of our client's vehicle, **Mr. Seah Choo Ling**

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SKE3486E**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 4,572.84
(2) Loss of Rental – 6 Days @\$50.29 per day	\$ 301.74
(3) Loss of Income – 6 Days @\$100.00 per day	\$ 600.00
(4) GIA Search fee	\$ 2.00
	<u>\$ 5,476.58</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHD1542E**
- (2) Driver's I/C and Driving License
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1542E/SR/hl

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

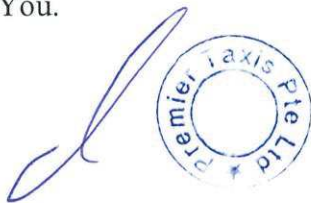
Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1542E AND SKE3486E ALONG OPEN CARPARK
DRIVEWAY @ JURONG EAST ST 21 (BLK 221) ON 12.08.2020**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1542E**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

A handwritten signature in blue ink is written over a circular blue stamp. The stamp contains the text "Premier Taxis Pte Ltd" around the perimeter and a small star in the center.

Premier Taxis Pte Ltd
Authorized Signatory

Date 21/11/2020

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00023412000

Claim No : SNM20D202850

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$5,070.00

DOLLARS FIVE THOUSANDS AND SEVENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 1542E

Insured Vehicle No. : SKE 3486E

Date of Loss : 12/08/2020

Place of Accident : OPEN CARPARK DRIVEWAY @ JURONG EAST ST 21(BLK 221)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MURUGA DAS S/O RAMALINGUM

Driver Name : MURUGA DAS S/O RAMALINGUM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

S\$ 5,070.00

=====

TOTAL S\$ 5,070.00

=====

Claimant Name : PREMIER TAXIS PTE LTD

NRIC No : 2XXXXX975H



Signature : _____

Date : _____

2/11/2020



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

DATE 2-Nov-2020
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD1542E			\$ 4,273.69
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 4,273.69
GST @ 7%				\$ 299.16
GRAND TOTAL				\$ 4,572.85


for Premier Automotive Services Pte Ltd



(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



07 September 2020

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Seah Choo Ling of NRIC Number S1148315A is a registered driver of SHD1542E. Seah Choo Ling is paying a discounted daily rental rate of \$50.29 (Inclusive of GST) on 12 Aug 2020.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chir Bee Lian".



Chir Bee Lian (Ms)
Assistant Vice President
Taxi Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 20030497511

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Seah Choo Ling</u>			
NRIC <u>S 1148315A</u>		HANDPHONE <u>94891485</u>	
TAXI REGN NO. <u>S H 01582E</u>		MAKE / MODEL <u>i30A</u>	
DATE IN <u>120820</u>	TIME IN <u>0815</u>	DATE OUT <u>170820</u>	TIME OUT <u>1440</u>
KILOMETRES IN		KILOMETRES OUT	
FUEL IN		FUEL OUT	
E 1/4 1/2 3/4 F		E 1/4 1/2 3/4 F	

TAXI METER DOWNLOADED

YES
NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN
CHECK OUT

SEAH CHOO LING

DRIVER'S NAME 0815

12/8/2020

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

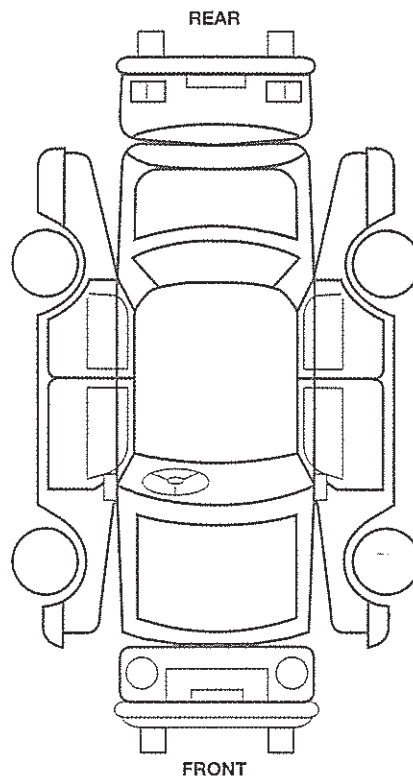
DRIVER'S NAME

17/8/2020

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
☐ SERVICING ☐ OTHERS: ☐ T / BELT ☐ AIRCON SYSTEM ☐ ACCIDENT: DATE / TIME of ACCIDENT: ☐ TURBO ☐ BRAKE SYSTEM ☐ CLUTCH SYSTEM ☐ BULB ☐ UNDER CARRIAGE ☐ CPF ☐ BATTERY	<u>Camera on.</u> <u>17/8/2020</u> <u>TP/L</u>



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-093418

Date of Request: 12/08/2020

Your Ref No:

Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 12/08/2020
Enquiry By LIEW HAI LEONG
TP Vehicle No. SKE3486E
Accident Date 12/08/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKE3486E	China Taiping Insurance (Singapore) Pte. Ltd.	05/03/2020-04/09/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-20-093418
Date of Request: 12/08/2020

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 12/08/2020
Enquiry By LIEW HAI LEONG
TP Vehicle No. SKE3486E
Accident Date 12/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

ACCIDENT INVOLVING SKE 3486E AND SHD 1542E ON 12/08/2020

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Mon 9/14/2020 8:32 AM

To: DAS.MURUGA@HETAT.COM <DAS.MURUGA@HETAT.COM>

Our Ref: CC3/CTI20008340/T1ea3

14 SEPT 2020

MURUGA DAS S/O RAMALINGUM

Dear Sir/Madam,

ACCIDENT INVOLVING SKE 3486E AND SHD 1542E ON 12/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: LOD : [MANDATE REQUEST] Re: SNM20D202850/SKE3486E/THAMYL / FW: Direct Settlement - Accident Involving SKE3486E (OI : CTI - TBA) and SHD1542E (TP : LKK REF - CC3/CTI20008340/T1ea3) on 12/08/2020

Pauline Tham <pauline.tham@sg.cntaiping.com>

Tue 10/27/2020 3:21 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

[Confidential]

Hi Asher,

Please proceed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, September 28, 2020 4:21 PM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: LOD : [MANDATE REQUEST] Re: SNM20D202850/SKE3486E/THAMYL / FW: Direct Settlement - Accident Involving SKE3486E (OI : CTI - TBA) and SHD1542E (TP : LKK REF - CC3/CTI20008340/T1ea3) on 12/08/2020

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Sunday, September 27, 2020 6:26 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: SNM20D202850/SKE3486E/THAMYL / FW: Direct Settlement - Accident Involving SKE3486E (OI : CTI - TBA) and SHD1542E (TP : LKK REF - CC3/CTI20008340/T1ea3) on 12/08/2020

Your ref : SNM20D202850

Our ref : CC3/CTI20008340/T1ea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit parking lot hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$5,071.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 7,954.04	\$ 4,572.85
2. Loss of Rental (6days x \$50.29)	\$ 301.74	\$ 276.60 (5.5days x \$50.29)
3. Loss of Income (6days x \$100)	\$ 600.00	\$ 220.00 (5.5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,857.78	\$ 5,071.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, August 17, 2020 5:27 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202850/SKE3486E/THAMYL / FW: Direct Settlement - Accident Involving SKE3486E (OI : CTI - TBA) and SHD1542E (TP : LKK REF - CC3/CTI20008340/T1ea3) on 12/08/2020

Hi Mei Kwan

Reports attached.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Chong Boon Sen

Sent: Monday, August 17, 2020 4:15 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; AsherSng@lkkauto.com; admin-a@lkkauto.com; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202850/SKE3486E/THAMYL / FW: Direct Settlement - Accident Involving SKE3486E (OI : CTI - TBA) and SHD1542E (TP : LKK REF - CC3/CTI20008340/T1ea3) on 12/08/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham 63896541.

Claim no. SNM20D202850/SKE3486E/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, August 17, 2020 4:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKE3486E (OI : CTI - TBA) and SHD1542E (TP : LKK REF - CC3/CTI20008340/T1ea3) on 12/08/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1542E at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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