

Mei Kwan (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 17 August, 2020 5:27 PM
To: Chong Boon Sen; Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI
Subject: RE: SNM20D202850/SKE3486E/THAMYL / FW: Direct Settlement - Accident Involving SKE3486E (OI : CTI - TBA) and SHD1542E (TP : LKK REF - CC3/CTI20008340/T1ea3) on 12/08/2020
Attachments: SHD1542E- tp report.PDF; SKE3486E-oi report.PDF

Hi Mei Kwan

Reports attached.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chong Boon Sen
Sent: Monday, August 17, 2020 4:15 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; AsherSng@lkkauto.com; admin-a@lkkauto.com; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202850/SKE3486E/THAMYL / FW: Direct Settlement - Accident Involving SKE3486E (OI : CTI - TBA) and SHD1542E (TP : LKK REF - CC3/CTI20008340/T1ea3) on 12/08/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham 63896541.

Claim no. SNM20D202850/SKE3486E/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, August 17, 2020 4:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKE3486E (OI : CTI - TBA) and SHD1542E (TP : LKK REF - CC3/CTI20008340/T1ea3) on 12/08/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1542E at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted