



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd

10/9/2020

78 Shenton Way, #08-16

Singapore 079120

Attn: Motor Claims Dept

LETTER OF DEMAND

Our Ref : SMD3160B Your Ref : -

Dear Sir,

VEHICLE # : SMD3160B

ACCIDENT INVOLVING : SMD3160B & SLR4455H ALONG DAIRY FARM SLIP ROAD/EXIT BKE
ON 12/8/20

PART BY PART : S\$13,421.13 (As agreed)

ADD GST 7% : S\$ 939.48

LTA & GIA SEARCH : S\$ 2.00

TOWING : S\$ 120.00

LOSS OF USE : S\$ 1,680.00

{14 work days + 6 weekend + 1 day prs} X S\$80

TOTAL : S\$16,162.61

DOLLARS: SIXTEEN THOUSAND ONE HUNDRED SIXTY-TWO & CENTS
SIXTY-ONE ONLY.

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 12/8/2020 INVOLVING SMD3160B SLR4455H

ALONG / AT

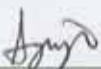
DAIRY FARM SLIP ROAD / EXIT TO BKE

I/We GOH CHONG ANN ANDREW (NRIC No. S1202259Z)

of 25 PAVILION STREET S(658705)

1. The owner of motor vehicle no. SMD3160B hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 12/8/2020 20____



Signature of owner

(Company's stamp – if any)



Ryder Auto Pte Ltd

Signature of Witness

Name of Witness

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **RYDER AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$15,320.00** (Global Sum) for vehicle no. **SMD 3160B** that was damaged pursuant to the accident which occurred on **12/08/2020** (date) along **DAIRY FARM SLIP RD EXIT TO BKE** (location) involving vehicle no/s **SLR 4455H**.

This is pursuant to the inspection conducted on **13/08/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GOH CHONG ANN ANDREW** (the third party claimant") of vehicle no. **SMD 3160B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMD 3160B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of Mar (month) 2021 (year)


Signed by appointed surveyor


Ryder Auto Pte Ltd
Signed by "the workshop" (with chop)

My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #08-16
Singapore 079120

10/9/2020

Attn: Motor Claims Dept

TAX INVOICE

Our Ref : SMD3160B Your Ref : -
Dear Sir,
VEHICLE # : SMD3160B
ACCIDENT INVOLVING : SMD3160B & SLR4455H ALONG DAIRY FARM SLIP ROAD/EXIT BKE
ON 12/8/20

PART BY PART : S\$13,421.13 (As agreed)

ADD GST 7% : S\$ 939.48

TOTAL : S\$14,360.61

DOLLARS: FOURTEEN THOUSAND THREE HUNDRED SIXTY AND
CENTS SIXTY-ONE ONLY.

For your prompt payment.

Thank you.

Yours faithfully,
Ryder Auto Pte Ltd

Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-093257
Date of Request: 12/08/2020

Your Ref No: Online Purchase

Ryder Auto Pte Ltd
2 Kaki Bukit Ave 2
#02-19 AutoHub @ Kaki Bukit
Singapore 417921

Dear Sir/Madam,

Enquiry Date 12/08/2020
Enquiry By Chan San Choon
TP Vehicle No. SLR4455H
Accident Date 12/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

No. _____

Date: 12/8/20

Sold to: 5117 5160 B

Item	Quantity	Description	Unit Price	Amount
		Auto Hub-to Ubol AC		\$ 120
		Reporting Two Trips		
		E. & O. E.		
			Sub Total :	
			GST Tax :	
			Total :	\$ 120

Issued by:

Issued by: _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20008417/ka3

25 September 2020

SHEN ZHONGXIANG
BLK 3 DAIRY FARM HEIGHTS
#02-07
SINGAPORE 677667

Dear Sir/Madam,

**ACCIDENT INVOLVING SLR4455H / SMD3160B/ OTHERS ALONG/ AT SLIP
RD DAIRY FARM TO BKE TWDS WOODLAND (EXIT) ON 12/08/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Khanchua

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: khanchua@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Aug 2020 16:39	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	12 Aug 2020 16:39	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	12 Aug 2020 16:39	Clm Created	Reg No: SMD3160B. Acct Date: 2020/08/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ryder Auto Workshop LLP (HQ)	[A] Lee Su Li
4	12 Aug 2020 16:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	12 Aug 2020 16:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/21	[A] Lee Su Li
6	12 Aug 2020 16:39	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	12 Aug 2020 16:39	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	12 Aug 2020 16:39	Label Added	(19):Fastlane.	[A] Lee Su Li
9	12 Aug 2020 16:39	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Lee Su Li
10	13 Aug 2020 18:56	Video Downloaded	Downloaded Video - Accident	[A] CHEN TSUE YEE
11	14 Aug 2020 14:15	Clm Dtl Modified	Claimant's Name: - -> GOH CHONG ANN ANDREW.	[A] Lee Su Li
12	14 Aug 2020 14:15	Clm Registration Modified	Init.Est.:6,000 - 7,000->17,500 - 20,000.	[A] Lee Su Li
13	14 Aug 2020 14:15	Clm Veh Model Changed	(206086) -> (205057) NISSAN NOTE 1.2 CVT (A).	[A] Lee Su Li
14	18 Aug 2020 16:20	Video Downloaded	Downloaded Video - Accident	[I] Low, Xianyu
15	30 Sep 2020 11:23	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
16	18 Jan 2021 16:54	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	18 Jan 2021 16:54	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	18 Jan 2021 16:54	Clm Dtl Modified	JPJ Reg. Date: -> 2018/08/14.	[A] JOANNE LEE KHANG MIN
19	18 Jan 2021 16:54	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	19 Jan 2021 08:47	Adj Mandate Request	Cur.Req:15502.61:Liability: 100%(B28) *Quantum: (a)CORw/GST: \$14,360.61 + (b)LOU(17days x \$60.00): \$1,020.00 + (c)LTA/GIA search fee: \$2.00 +(d)Towing Fee:\$120.00 = Total: \$15,502.61 MV:\$55K (est)-LTA Rebate:\$30,788.00(est)=NV:\$24,212.00(est) *14re	[A] CHEW HSIAO TONG
21	17 Feb 2021 16:27	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
22	08 Mar 2021 17:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/21. Mandate Remarks: Mandate approval subject to documents in order: COR: \$14,360.61 LOU: \$960.00 (\$60 X 16 days) LTA: \$2 Total:	[I] Khoo, Kay-Eng
23	08 Mar 2021 17:10	Adj Mandate Set	Approved:15322.61:Mandate approval subject to documents in order: COR: \$14,360.61 LOU: \$960.00 (\$60 X 16 days) LTA: \$2 Total:	[I] Khoo, Kay-Eng

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2558502	13 Aug 2020 10:44:01	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMD3160B	Hor, Yinrul	xx.xx
2558504	13 Aug 2020 10:44:32	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMD3160B	SLR4455H	11.00
2662383	18 Jan 2021 16:54:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMD3160B	SLR4455H	11.00