

5 Kim Chuan Lane, Singapore 537070 Tel: 6451 3933 Fax: 6455 7576 Email: enquiry@worldauto.com.sg Website: www.worldauto.com.sg

22/02/2021

Your Ref:

Our Ref:

TP/2665/2020

AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 AIG Building Singapore 079120

Attention: Motor Claims Dept - Third Party

Dear Sirs,

#### ACCIDENT INVOLVING VEH NO. SMR7415S & SKA3005G ON 07/08/2020

Reference is made to the aforesaid matter (on behalf of our client Mr. Tan Eng Lee)

Enclosed herewith are the following documents for your information and necessary actions only:-

\$ 1592.50

- a) Our Final Repair Bill
- b) Search Fee

Please assist in our claims of:

Final Bill	\$ 1150.00 (already finalised)
GST 7%	\$ 80.50
Search Fee	\$ 2.00
Loss of Use (\$120 x 3 days)	\$ 360.00

Kindly let us have your reply and payment as soon as possible.

Amount Due

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,



#### LETTER OF AUTHORISATION

In the matter of the following a	accident:-		
DATE OF ACCIDENT: 07/08/2	2020		
CLIENT'S VEHICLE NO : SMR74	415S		
PLACE OF ACCIDENT : HENDE	RSON ROAD		
THIRD PARTY VEHICLE NO : SK	(A3005G		
I/We, TAN ENG LEE			
UEN/NRIC/FIN NO : SXXXX968	8B	·	
Tel. ( O )	(H)	(MOBILE )	
I/We hereby authorize and a	appoint World Auto Pte	e Ltd to act for me/us in respect of the ak	ον

ve matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS 07 TH DAY OF AUG YEAR 2020

Name: TAN ENG LEE UEN No: SXXXX968B

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>WORLD AUTO PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$1,470.00</u> (Global Sum) for vehicle no. <u>SMR 7415S</u> that was damaged pursuant to the accident which occurred on <u>07/08/2020</u> (date) along <u>HENDERSON ROAD</u> (location) involving vehicle no/s <u>SKA 3005G</u>.

This is pursuant to the inspection conducted on <u>17/08/2020</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>TAN ENG LEE</u> (the third party claimant") of vehicle no. <u>SMR 7415S</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMR 7415S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27th (day) of April (month) 2021 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

**WORLD AUTO PTE LTD 5 KIM CHUAN LANE** S'PORE 537070

Tel No.: 64513933 Fax No.: 64557576

E-Mail: worldaut@singnet.com.sg Website: www.worldauto.com.sg

Tax Reg. No.: 200006765H Buss. Reg. No.: 200006765H

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #07-16

S'PORE 079120

Attention: Motor Claim Department

Contact: 64193000

Invoice: F189525

Date: 22/02/2021

Vehicle Num.: SMR 7415S

Make/Model: HONDA VEZEL 1.5X CVT

Chassis/Eng#: RU1-1328801T/T7AJ7C5-NH905M-A-X

Accident Date: 07/08/2020 Claim No.: TP/2665/2020

Reference:

Policy No.:

S/N Quantity Particular

Unit Price

Amount S\$

LUMP SUM REPAIRS

Total S\$:

1,150.00

1,150.00

Total S\$: GST 7% S\$:

1,150.00 80.50

1,230.50

Amount Due S\$:

WORLD AUTO PTE LTD



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

#### Third Party Insurer Enquiry

Our Ref No:

GR-20-091999

Date of Request:

07/08/2020

Your Ref No:

Online Purchase

World Auto Pte Ltd No.5, Kim Chuan Lane Singapore 537070

Dear Sir/Madam,

Enquiry Date Enquiry By TP Vehicle No. Accident Date 07/08/2020 Gan Ping

SKA3005G 07/08/2020

**Enquiry Result** 

TP Vehicle No. Insurer
SKA3005G AIG Asia Pacific Insurance Pte. Ltd.

Period of Insurance 26/07/2020-25/07/2021 Insurer Tel. No.

65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-20-091999

Date of Request:

07/08/2020

Your Ref No:

Online Purchase

World Auto Pte Ltd No.5, Kim Chuan Lane Singapore 537070

Dear Sir/Madam,

Enquiry Date Enquiry By TP Vehicle No. Accident Date 07/08/2020 Gan Ping

SKA3005G 07/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

. ∧ank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

#### Khanchna (LKK Auto)

From: Khanchna (LKK Auto)

**Sent:** 30 September 2020 11:21 AM

To: 'C Yim'
Cc: Admin A

Subject: ACCIDENT INVOLVING SKA3005G & SMR7415S ALONG/AT 201 HENDERSON ROAD

ON 07/08/2020

Our Ref: CC4/AIG20008334/Gka3

# YIM CHOONG HING [POLICY HOLDER]

Dear Sir/Madam,

#### ACCIDENT INVOLVING SKA3005G & SMR7415S ALONG/AT 201 HENDERSON ROAD ON 07/08/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident reports and accident video, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

# c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### **Claim Audit**

	AUDIT 1		Domarko	D.,
No.		Audit	Remarks	Ву
1	12 Aug 2020 16:35	Clm Dtl Modified	Claimant's Name: ->	[A] HOW ME
2	2020 16:35	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	12 Aug 2020 16:35		Reg No: SMR7415S. Acct Date: 2020/08/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: World Auto Pte Ltd - Kranji (HQ)	[A] HOW MEI KWAN
4	12 Aug 2020 16:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5		Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/21	[A] HOW MEI KWAN
6	12 Aug 2020 16:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Aug 2020 16:35		[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	12 Aug 2020 16:35	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	12 Aug 2020 16:35		[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	18 Aug 2020 11:13	Modified	Claimant's Name:> TAN ENG LEE.	[A] HOW MEI KWAN
11	2020 11:13	Changed	(204808) -> (204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
12	18 Aug 2020 11:15		KENNETH KONG -> XING GUO QIANG	[A] HOW MEI KWAN
13	18 Aug 2020 11:44	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
14	27 Aug 2020 15:06	Clm Registration Modified	Acct Time:00:00:00->10:15:00. Pol No:1700015916->1700015916-03.	[I] AIG OneClaim Integration User
15	28 Aug 2020 13:44	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
16	30 Sep 2020 11:10	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
17	30 Sep 2020 11:10	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
18	08 Dec 2020 15:18	Video Downloaded	Downloaded Video - Accident	[A] Khanchna Pothuraj
19	09 Dec 2020 14:45	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
20	05 Jan 2021 15:56	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
21	05 Feb 2021 14:07	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
22	26 Feb 2021 15:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
23	26 Feb 2021 15:56	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
24	26 Feb 2021 15:56	Clm Dtl Modified	JPJ Reg. Date: -> 2020/01/20.	[A] JOANNE LEE KHANG MIN
25	26 Feb 2021 15:56	Clm Details Notified		[A] JOANNE LEE KHANG MIN

	AUDIT T	RAIL		
No.	On	Audit	Remarks	Ву
26	2021	Mandate	Cur.Req:1412.50:Liability: $100\%$ *Quantum: (a)CORw/GST: $$1,230.50 + (b)LOU(3days \times $60.00)$ : $$1.000 + (c)LTA/GIA$ search fee: $$2.00 = Total$ : $$1,412.50 *2$ recommendation repair days + 1PRS = 3 days *For your approval please.	[A] CHEW HSIAO TONG
27	02 Mar 2021 11:17	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
28	02 Mar 2021 11:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/21	[I] Yong, Joanne
29	02 Mar 2021 11:25	Adj Mandate Set	Approved:1412.50.	[I] Yong, Joanne
	07 Apr 2021 09:13	Mandato	Cur.Req:1502.50:Hi, 3rd party rejected our offer at $$1,412.50(all-in) \& proposed G/S $1,500.00(all-in)$ . For your further mandate. Thanks.	[A] CHEW HSIAO TONG
31	08 Apr 2021 11:36	Adj Mandate Set	Approved:1502.50.	[I] Yong, Joanne

Date From		<b>4 •</b> •	Date To		<b>▼</b>	Audit Type	None	<b>∨</b> Go
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#### ACTIVITY

No record

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2558023	12 Aug 2020 16:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMR7415S	SKA3005G	11.00
2562276	18 Aug 2020 11:10:41	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMR7415S	HOW MEI KWAN	xx.xx
2673052	26 Feb 2021 15:56:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMR7415S	SKA3005G	11.00