

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 5 January 2021 4:02 PM  
**To:** daniel@worldauto.com.sg  
**Cc:** geraldine@worldauto.com.sg; 'Adrian22'; 'Gan Ping'; Admin A; Khanchna (LKK Auto)  
**Subject:** RE: SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020 \*\*\* LKK REF:CC4/AIG20008334/Gpa3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** daniel@worldauto.com.sg <daniel@worldauto.com.sg>  
**Sent:** Saturday, 2 January 2021 11:24 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** geraldine@worldauto.com.sg; 'Adrian22' <adrian22@worldauto.com.sg>; 'Gan Ping' <ganping@worldauto.com.sg>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Subject:** RE: SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020 \*\*\* LKK REF: CC4/AIG20008334/ka3  
**Importance:** High

Dear Hsiao Tong,  
Reference to above matter.  
As per advised by your colleague Khanchna, your OI had already filed his accident report with AIG.  
Kindly advise liability status!

Thks & Rgds,  
*Daniel Tan*  
*World Auto Pte Ltd*  
Tel: 64513933

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>  
**Sent:** Tuesday, 8 December 2020 3:13 PM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'geraldine@worldauto.com.sg' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Adrian22' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Khanchna (LKK Auto)' <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020 \*\*\* LKK REF: CC4/AIG20008334/ka3

Dear Hsiao Tong,  
Reference to above matter.  
As per advised by your colleague Khanchna, your OI had already filed his accident report with AIG.  
Kindly advise liability status.

Thks & Rgds,  
*Daniel Tan*  
*World Auto Pte Ltd*  
Tel: 64513933

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>  
**Sent:** Wednesday, 11 November 2020 11:40 AM  
**To:** 'Khanchna (LKK Auto)' <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** 'geraldine@worldauto.com.sg' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Adrian22' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020 \*\*\* LKK REF: CC4/AIG20008334/ka3  
**Importance:** High

Dear Khanchna,  
We have yet to hear from you.  
Kindly advise whether your insured had filed his accident report with your Principal.

Thks & Rgds,  
*Daniel Tan*  
*World Auto Pte Ltd*  
Tel: 64513933

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>  
**Sent:** Wednesday, 28 October 2020 12:13 PM  
**To:** 'Khanchna (LKK Auto)' <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** 'geraldine@worldauto.com.sg' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Adrian22' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020 \*\*\* LKK REF: CC4/AIG20008334/ka3  
**Importance:** High

Dear Khanchna,  
Reference is made to above matter.  
Till date we have yet to hear from you.  
Kindly advise the soonest!

Thks & Rgds,  
*Daniel Tan*  
*World Auto Pte Ltd*  
Tel: 64513933

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Sent:** Monday, 7 September 2020 5:34 PM  
**To:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)  
**Cc:** [geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg); 'Adrian22' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020 \*\*\* LKK REF: CC4/AIG20008334/ka3

WITHOUT PREJUDICE

Dear Daniel,

We refer to the above matter.

Please be informed that OI has yet to report the accident till date. We are following up with our principal on this

And will revert accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>  
**Sent:** 7 September 2020 2:59 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** [geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg); 'Adrian22' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020 \*\*\* LKK REF: CC4/AIG20008334/ka3

Dear mei Kwan,  
We have yet to hear from you.  
Kindly advise liability status

Thks & Rgds,  
*Daniel Tan*  
*World Auto Pte Ltd*  
Tel: 64513933

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>  
**Sent:** Tuesday, 18 August 2020 11:11 AM  
**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** 'geraldine@worldauto.com.sg' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Adrian22' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Khanchna (LKK Auto)' <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020 \*\*\* LKK REF: CC4/AIG20008334/ka3

Hi Mei Kwan,  
Attached is our client's GIA report as request for.

Thks & Rgds,  
*Daniel Tan*  
*World Auto Pte Ltd*  
Tel: 64513933

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 18 August 2020 10:50 AM  
**To:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)  
**Cc:** [geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg); 'Adrian22' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020 \*\*\* LKK REF: CC4/AIG20008334/ka3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

**Please provide us the following.**

- **evidence i.e. video and scene photo**
- **PIR result**

- **TP GIA report**
- **Estimated cost of repair**

Please take note that the case handler in-charge is Khanchna.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>

**Sent:** Tuesday, 18 August, 2020 10:34 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg); 'Adrian22' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>

**Subject:** SMR7415S Request for Liability Status Your Insured: SKA3005G (AIG) DOA: 07/08/2020

**Importance:** High

Dear Sir/Mdm,

Reference is made to above matter.

We would like to obtain the liability status for the motor vehicle accident between your insured SKA3005G and our client SMR7415S on 07/08/2020 at Henderson Road.

Kindly advise the soonest.

Thks & Rgds,

*Daniel Tan*

*World Auto Pte Ltd*

Tel: 64513933