

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 24 August 2020 1:44 PM
To: Admin-D (LKKAUTO); 'Teo, Grace'; assignments; SUR; 'Gnoh, Pau Loong'
Subject: RE: LKK \ CMTD2002336/GPL - SLB6361R & SMQ3839J ACC ON 10.08.20 PRE REPAIR INSPECTION FOR SMQ3839J
Attachments: PRELI ADVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SMQ 3839J
Date of survey: 13/8/2020
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 13 August 2020 5:09 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: LKK \ CMTD2002336/GPL - SLB6361R & SMQ3839J ACC ON 10.08.20 PRE REPAIR INSPECTION FOR SMQ3839J

Dear Pau Loong,

Please be informed that we have inspected the vehicle SMQ 3839J on 13.8.20.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 12 August 2020 3:31 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: LKK \ CMTD2002336/GPL - SLB6361R & SMQ3839J ACC ON 10.08.20 PRE REPAIR INSPECTION FOR SMQ3839J

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 12 August, 2020 3:16 PM

To: admin@mycar.sg; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: LKK \ CMTD2002336/GPL - SLB6361R & SMQ3839J ACC ON 10.08.20 PRE REPAIR INSPECTION FOR SMQ3839J

Without Prejudice

Our Reference: CMTD2002336/GPL

Your Reference: SMQ3839J

Hi Huiqin,

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SMQ3839J** on a without prejudice and any admission of liability basis.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: My Car Consultant <admin@mycar.sg>

Sent: Wednesday, August 12, 2020 2:14 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: PRI \ CMTD2002336/GPL - SLB6361R & SMQ3839J ACC ON 10.08.20 PRE REPAIR INSPECTION FOR SMQ3839J

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Dear Grace,

Please appoint LKK for survey

Best Regards,


Huiqin

Claims | 1 Accurate Pte Ltd

 **+65 88668832**

 **Admin@mycar.sg**

 **Mycar.sg**

 **53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934**

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From: "Teo, Grace" <grace.teo@sompo.com.sg>
Sent: 8/12/20 2:07 PM
To: "admin@mycar.sg" <admin@mycar.sg>, "Gnoh, Pau Loong" <PauLoong.Gnoh@sompo.com.sg>
Subject: PRI \ CMTD2002336/GPL - SLB6361R & SMQ3839J ACC ON 10.08.20 PRE REPAIR INSPECTION FOR SMQ3839J

Reminder

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace
Sent: Tuesday, August 11, 2020 4:49 PM
To: 'admin@mycar.sg' <admin@mycar.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: PRI \ CMTD2002336/GPL - SLB6361R & SMQ3839J ACC ON 10.08.20 PRE REPAIR INSPECTION FOR SMQ3839J

Our Reference: CMTD2002336/GPL
Your Reference: SMQ3839J

Date: 11/08/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S MY CAR CONSULTANT

Dear Huiqin,

ACCIDENT INVOLVING SLB6361R & SMQ3839J ON 10.08.2020

We refer to your Notice of Accident dated 11/08/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: My Car Consultant <admin@mycar.sg>

Sent: Tuesday, August 11, 2020 2:10 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: OUR REF: SMQ3839J YOUR REF: SLB6361R PRE REPAIR INSPECTION FOR SMQ3839J

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WITHOUT PREJUDICE

OUR REF: SMQ3839J

YOUR REF: SLB6361R

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMQ3839J
ACCIDENT INVOLVING SMQ3839J AND SLB6361R

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Best Regards,

Huiqin

Claims | 1 Accurate Pte Ltd

■ [+65 88668832](tel:+6588668832)

■ Admin@mycar.sg

■ Mycar.sg

■ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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