



MY CAR CONSULTANT PTE LTD

Address: 53 Ubi Avenue 1, Paya Ubi Industrial Park
#01-33 S(408934)

Email: Admin@mycar.sg

(Company Registration No: 201605878Z)

19th Aug 2020

Our reference: SMR3768A

Your reference: SHA7925K

India International Insurance Singapore

64 Cecil St

Singapore 049711

Attn: Motor Claims Department

BY HAND

Dear Sir/ Madam,

Claimant : LUMENS AUTO PTE LTD

Address : 22 Sin Ming Ln, #01-74/75 Midview City S573969

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **09/08/2020** along involving our client's vehicle registration number **SMR3768A** and vehicle registrations number **SHA7925K** driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$2,450.00
Loss of Use	:	\$750.00
LTA Search	:	\$7.49
Total		\$3,207.49

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Rental Agreement & Official Receipt;
- f) LTA Search Results & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Yours faithfully,



A handwritten signature in blue ink, appearing to be "S. Z.", written over a dotted line.

My Car Consultant



MY CAR CONSULTANT PTE LTD (Co Reg no: 201605878Z)
53 Ubi Ave 1 #01-33 Paya Ubi Industrial Park S408934
Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop **My Car Consultant Pte Ltd, 53 Ubi Avenue 1, Paya Ubi Ind Park #01-33 Singapore 408934**

I/We, LUMENS AUTO PTE LTD of NRIC/Passport number/ROC number: 2014269611C, Owner of vehicle no. SMR 3768A hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 11 (day) of 08 (month) 2020 (year)



Owner's signature/Company stamp (if applicable)

Name: LUMENS AUTO PTE LTD

NRIC/FIN/UEN No: 2014269611C

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT20080148
Claimant Ref: SMR3768A

All Settlement Amount Are Without
Prejudice to our driver's Injury Claim

We/I, My Car Consultant Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,650.00 (Global Sum) (repair cost), S\$ 0.00 (loss of use/rental), S\$ 0.00 (search fee), vehicle no. SMR3768A that was damaged pursuant to the accident which occurred on 09/08/2020 (date) at JUNCTION OF CLEMENCEAU AVE & PENANG RD (location) involving vehicle no. SHA7925K (insured vehicle). This is pursuant to the inspection conducted on 12/08/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LUMENS AUTO PTE LTD ("the third party claimant") of vehicle no. SMR3768A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMR3768A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,650.00 to My Car Consultant Pte Ltd.

Dated this 25 day of mar 2022

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

my car consultant pte ltd

NRIC:

2016088782

Address:

60 Jalan Lam Keng #05-21

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



cry

1-Stop Solution For All Automotive Needs

DATE: 01-Sep-20
INVOICE # MCC2020-838
FOR: SMR3768A
TOYOTA PRIUS

Bill To:
INDIA INTERNATIONAL INSURANCE PTE LTD

Make all cheques payable to MY CAR CONSULTANT PTE LTD
PAYNOW UEN - 201605878Z , or DBS CURRENT 018-904614-2
Payment terms: Due upon receipt

THANK YOU FOR YOUR BUSINESS!



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Aug 2020 / 16:02:26

Receipt Date/Time : 11 Aug 2020 / 16:02:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200811-002512

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SLJ8358X As at 06 Aug 2020/22:35:00 Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLJ8358X Enquiry Fee 20200811160133473511	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SHA7925K As at 09 Aug 2020/14:15:00 Insurance Co: INDIA INT'L INS PTE LTD				
2	Insurance Enquiry - SHA7925K Enquiry Fee 20200811160133619188	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGC7776A As at 07 Aug 2020/23:00:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SGC7776A Enquiry Fee 20200811160133716159	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
409636XXXXXX7897		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Aug 2020 15:09	Clim Dtl Modified	Claimant's Name: -> LUMENS AUTO PTE LTD. Claimant's ID: -> -.	[A] HOW MEI KWAN
2	19 Aug 2020 15:09	Clim Veh Model Changed	(205918) TOYOTA PRIUS PLUS 1.8 (A).	[A] HOW MEI KWAN
3	19 Aug 2020 15:09	Clim Created	Reg No: SMR3768A. Acct Date: 2020/08/09. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: 1 Accurate Pte Ltd (HQ)	[A] HOW MEI KWAN
4	19 Aug 2020 15:09	Clim Existing Check Notice		[A] HOW MEI KWAN
5	19 Aug 2020 15:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
6	19 Aug 2020 15:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/28	[A] HOW MEI KWAN
7	19 Aug 2020 15:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
8	19 Aug 2020 15:10	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	24 Aug 2020 01:02	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
10	01 Sep 2020 12:51	Adj Mandate Request	Cur.Req:0.00:PODS Liability: Conflicting version Remarks:Insured driver reported third party hit him from behind. Third party report that insured driver beat red light . to retrieve video from both party.	[A] CHUA ZHEN LI
11	01 Sep 2020 15:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/28. Mandate Remarks: We have not received the insured video yet, please forward us the TP video.	[I] Priya
12	01 Sep 2020 15:56	Adj Mandate Set	Maintained:We have not received the insured video yet, please forward us the TP video.	[I] Priya
13	14 Oct 2020 14:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	14 Oct 2020 14:04	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	14 Oct 2020 14:04	Clim Dtl Modified	JPJ Reg. Date: -> 2019/12/31.	[A] JOANNE LEE KHANG MIN
16	14 Oct 2020 14:04	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	25 Oct 2021 11:58	Clim Registration Modified	Rep:206269->206332.	[A] CHEW HSIAO TONG
18	25 Oct 2021 12:03	Adj Mandate Request	Cur.Req:0.00:Hi, Kindly advise if insured has submitted video footage. We are still pending for video from 3rd party.	[A] CHEW HSIAO TONG
19	25 Oct 2021 17:43	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/08/28. Mandate Remarks: VIDEO UPLOADED	[I] Priya
20	25 Oct 2021 17:43	Adj Mandate Set	Maintained:VIDEO UPLOADED	[I] Priya
21	24 Nov 2021 14:19	Video Downloaded	Downloaded Video - Accident-IV	[A] CHEW HSIAO TONG
22	17 Dec 2021 09:29	Video Downloaded	Downloaded Video - Accident-IV	[A] CHEW HSIAO TONG
23	17 Dec 2021 09:31	Adj Mandate Request	Cur.Req:2757.45:Liability: 100%(OID beat red light) *Quantum: (a)COR: \$2,450.00 + (b)LOU(3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$2,757.45 *Vehicle Model: Toyota Prius Plus (1798cc) *3 recommendation repair days *For yo	[A] CHEW HSIAO TONG
24	17 Dec 2021 09:33	Video Downloaded	Downloaded Video - Accident-IV	[I] Priya

AUDIT TRAIL				
No.	On	Audit	Remarks	By
25	17 Dec 2021 09:35	Video Downloaded	Downloaded Video - Accident-IV	[I] Priya
26	17 Dec 2021 09:36	Adj Mandate Set	Approved:2757.45.	[I] Priya

Date From



Date To



Audit Type

None

Go

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2564211	20 Aug 2020 08:23:53	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMR3768A	SHA7925K	11.00
2610407	14 Oct 2020 14:04:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMR3768A	SHA7925K	11.00
2735767	25 Oct 2021 17:41:59	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMR3768A	Priya	xx.xx