Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Friday, 25 March 2022 11:02 AM Sent:

To: 'admin@mycar.sg'

Cc: Admin A

RE: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: Subject:

09/08/2020

Attachments: DV_SMR3768A.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Huiqin Tan <admin@mycar.sg> Sent: Thursday, 24 March 2022 4:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020

Dear Hsiao Tong,

I confirm the same,

Please prepare DV.

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

S(408933)

GST Re	gistration No.: 201605878Z
Sent : 2 To : "ad Cc : Adr	"Hsiao Tong (LKKAuto)" <chewht@lkkauto.com> /22/22 10:39 AM min@mycar.sg" <admin@mycar.sg> nin A <admin-a@lkkauto.com> t: RE: SPAM-LOW: Your ref : SMR 3768A / LKK ref : CC4/III20008327/Eba3 / DOA : 09/08/2020</admin-a@lkkauto.com></admin@mycar.sg></chewht@lkkauto.com>
Witho	nt Prejudice
Dear Si	rs/Mdm,
We refe	r to our offer on 24/12/2021.
Please o	onfirm acceptance.
sole in liabilit In the affect/	y note that this negotiation between parties on this matter is purely on a without prejudice basis with the tention of resolving the matter amicably without parties resorting to legal proceedings. No admission of y, whatsoever, should be deemed / inferred from this negotiation of terms/settlement. Event of new evidence being discovered or subsequently produced by either party that will materially influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation settlement."
Bes	t Regards,
Hs	iao Tong, Chew (Ms) Case Handler
LK	K Auto Consultants Pte Ltd
Pho	ne: 6742-3197 Email: <u>chewht@lkkauto.com</u>
НО	: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

Fr	om: Hsiao Tong (LKKAuto)	
	ent: Wednesday, 9 February 2022 4:48 PM o: admin@mycar.sg	
	: Admin A <admin-a@lkkauto.com></admin-a@lkkauto.com>	
	ibject: RE: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020	
W A 7	ol in 'l'	
W	ithout Prejudice	
De	ar Sirs/Mdm,	
DC	in one) Mani,	
We	e refer to our offer on 24/12/2021.	
Ple	ease confirm acceptance.	
	indly note that this negotiation between parties on this matter is purely on a without prejudice basis with the	
	le intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of bility, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.	
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af	the event of new evidence being discovered or subsequently produced by either party that will materially fect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation ems/settlement."	
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afi tei	Sect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation ems/settlement." Sishing You Happiness & Prosperity Chinese New Year 2022" Best Regards,	
afi tei	Best Regards, Hsiao Tong, Chew (Ms) Case Handler	
afi tei	Sect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation ems/settlement." Sishing You Happiness & Prosperity Chinese New Year 2022" Best Regards,	
afi tei	Best Regards, Hsiao Tong, Chew (Ms) Case Handler LKK Auto Consultants Pte Ltd	
afi tei	Best Regards, Hsiao Tong, Chew (Ms) Case Handler	
afi tei	Best Regards, Hsiao Tong, Chew (Ms) Case Handler LKK Auto Consultants Pte Ltd	
afi tei	Best Regards, Hsiao Tong, Chew (Ms) Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 Email: chewht@lkkauto.com	
afi tei	Best Regards, Hsiao Tong, Chew (Ms) Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 Email: chewht@lkkauto.com HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25	
afi tei	Best Regards, Hsiao Tong, Chew (Ms) Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 Email: chewht@lkkauto.com	

From: Hsiao Tong (LKKAuto) Sent: Wednesday, 26 January 2022 10:21 AM To: admin@mycar.sg			
Cc: Admin A <admin-a@lkkauto.com> Subject: RE: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III200</admin-a@lkkauto.com>	008327/Eba3 / DOA : 09/08/2020		
Without Prejudice			
Dear Sirs/Mdm,			
We refer to our offer on 24/12/2021.			
Please confirm acceptance.			
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.			
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."			
"Wishing You Happiness & Prosperity Chinese New Year 2022"			
Best Regards,			
Hsiao Tong, Chew (Ms) Case Handler			
LKK Auto Consultants Pte Ltd			
Phone: 6742-3197 Email: chewht@lkkauto.com			
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)			

Se To Co	om: Hsiao Tong (LKKAuto) ent: Friday, 24 December 2021 11:03 AM o: admin@mycar.sg o: Admin A <admin-a@lkkauto.com> abject: RE: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020</admin-a@lkkauto.com>
W	ithout Prejudice
De	ar Sirs/Mdm,
We	e refer to the above matter.
We	e have our principal instruction to offer at a global sum of \$2,650.00(all-in).
Ple	ease confirm acceptance.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement. In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."	
	Best Regards,
	Hsiao Tong, Chew (Ms) Case Handler
	LKK Auto Consultants Pte Ltd
	Phone: 6742-3197 Email: <u>chewht@lkkauto.com</u> Fax: 6741 4108
	HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com Sent: Wednesday, 24 November 2021 2:23 PM

S(408933)

To: admin@mycar.sg Cc: Admin A admin-a@lkkauto.com Subject: Re: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020
Without Prejudice
Hi Hui Qin,
Further to the below email.
Kindly assist to send the video footage for our necessary action.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.
Best Regards,
Hsiao Tong, Chew Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 email: <u>chewht@lkkauto.com</u> fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Hsiao Tong (LKKAuto) Sent: Monday, 25 October 2021 12:02 pm To: admin@mycar.sg <admin@mycar.sg> Ce: Admin A <admin-a@lkkauto.com> Subject: RE: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020</admin-a@lkkauto.com></admin@mycar.sg>

Without Prejudice

Further to the below email.			
Kindly assist to send the video footage for our necessary action.			
Best Regards,			
Hsiao Tong, Chew (Ms) Case Handler			
LKK Auto Consultants Pte Ltd			
Phone: 6742-3197 Email: <u>chewht@lkkauto.com</u> Fax: 6741 4108			
HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)			
From: Jasper Chua (LKK Auto) Sent: Friday, 14 May 2021 1:49 PM To: admin@mycar.sg Cc: Admin A <admin-a@lkkauto.com> Subject: RE: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020</admin-a@lkkauto.com>			
	0 ,, 0, ,,		
Hi Hui Qin,			
No.			
Best Regards,			
Jasper Chua Case Handler			
LKK Auto Consultants Pte Ltd			
Phone: 6841-2928 email: jasperchua@lkkauto.com fax: 6741-4108			
Rlk 51 Pava Ilbi Industrial Park Ilbi Avenue 1 #02-25 S(408022)			

Hi Hui Qin,

Sent: Friday, 14 May 2021 1:04 PM To: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com > Cc: Admin A < admin-a@lkkauto.com > Subject: Re: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020
Dear Jasper,
Can you access video link from previous email?
Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.
Best Regards, Huiqin General Manager Motor Claims Department
My Car Consultant Pte Ltd M: 8866 8832 F: 6925 5219 W: Mycar.sg E: <u>Admin@mycar.sg</u>
60 Jalan Lam Huat, Carros Centre #05-21 S(737869) UEN No.: 201605878Z GST Registration No.: 201605878Z
From: "Jasper Chua (LKK Auto)" < jasperchua@lkkauto.com> Sent: 12/30/20 11:45 AM To: "admin@mycar.sg" < admin@mycar.sg> Cc: Admin A < admin-a@lkkauto.com> Subject: SPAM-LOW: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020
WITHOUT PREJUDICE
Dear Sir/Mdm,
Any updates ?
Thanks
"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)

Sent: Tuesday, 6 October 2020 10:22 AM

To: admin@mycar.sg

Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: SPAM-LOW: RE: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020

Dear HQ,

I mean there's no video in the link provided.

Kindly send us the video through reply from this email or you can forward the video through phone Whatapps (8430 2426)

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: My Car Consultant admin@mycar.sg Sent: Tuesday, 6 October 2020 9:59 AM

To: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SPAM-LOW: RE: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020

Dear Jasper,
As attached
Best Regards,
Huiqin

Claims My Car Consultant Pte Ltd
<u>+65 88668832</u>
Admin@mycar.sg Muser ex
Mycar.sg 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934
33 Obi Ave 1, 1 aya Obi inadasalari ark, 01 33, 3400334
This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the
sender of the error and delete the message. Thank you.
From: "Jasper Chua (LKK Auto)" < <u>jasperchua@lkkauto.com</u> > Sent: 10/6/20 9:33 AM
To: "admin@mycar.sg" <admin@mycar.sg></admin@mycar.sg>
Cc: Admin A < <u>admin-a@lkkauto.com</u> > Subject: SPAM-LOW: RE: Your ref : SMR 3768A / LKK ref : CC4/III20008327/Eba3 / DOA : 09/08/2020
Dear HQ,
There is no attachment in the link provided by you.
Best Regards,
Jasper Chua Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 email: jasperchua@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Sent: Monday, 5 October 2020 1:09 PM To: Jasper Chua (LKK Auto) < <u>jasperchua@lkkauto.com</u> > Subject: Re: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020
Dear Jasper,
https://gofile.io/d/gNyVzW
Best Regards,
Huiqin
Claims My Car Consultant Pte Ltd
+65 88668832
Admin@mycar.sg
Mycar.sg 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934
This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the sender of the error and delete the message. Thank you.
From: "Jasper Chua (LKK Auto)" < jasperchua@lkkauto.com Sent: 9/1/20 12:57 PM To: "admin@mycar.sg" admin@mycar.sg Cc: Admin A admin-a@lkkauto.com Subject: Your ref: SMR 3768A / LKK ref: CC4/III20008327/Eba3 / DOA: 09/08/2020
WITHOUT PREJUDICE
Dear Sir/Mdm,

From: My Car Consultant admin@mycar.sg>

Kindly assist to retrieve camera video footage from your client's vehicle for our necessary action.

Best Regards,

Jasper Chua| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)