

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 04.09.2020

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLH 4602C / SJK 6370R ON 11.08.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SLH 4602C**, which was involved in the captioned accident with your insured vehicle no: **SJK 6370R**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,494.00
2) Loss of Rental	\$	300.00
3) Towing Fee	\$	60.00
3) GIA Search Fee	\$	2.00
	\$	4,856.00

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) Towing Bill | d) GIA Search Result |
| e) Letter of Authorisation, etc... | f) GIA Report |
| g) Police Report | h) I/C & Driving Licence |
| i) Insurance Certificate | Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 11/08/2020

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLH4602C "

SJK 6370R

ALONG UPPER SERANGOON ROAD (NEAR CENTRAL SIKH -

ON 11/08/2020 GURUWARA TEMPLE)

I/We, OH TANG LEE

of (NRIC No./ROC No.) S1507901J

of Blk 132 Ang Mo Kio Avenue 3 #07-1617 Singapore 560132

owner of vehicle no. SLH4602C in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SLH4602C at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arise therewith.

Signature of Owner :



K

Name of Owner :

OH TANG LEE

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3073801901

Claim No : SNM20D202849

Claimant : OH TANG LEE

Amount : S\$4,856.00

DOLLARS FOUR THOUSAND EIGHT HUNDRED AND FIFTY SIX ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLH 4602C

Insured Vehicle No. : SJK 6370R

Date of Loss : 11/08/2020

Place of Accident : UPPER SERANGOON RD TWDS HOUGANG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SELVARAJU SUBRAMANIAM

Driver Name : SELVARAJU SUBRAMANIAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

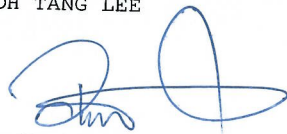
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,494.00
(3) Loss of Use /Rental/ Earning	S\$	300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	60.00
(7) Cost including Disbursement	S\$	
TOTAL		=====
	S\$	4,856.00
		=====

Claimant Name : OH TANG LEE

NRIC No : SXXXX901J

Signature :



Date :

02/02/2021

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21926

Date : 04.09.2020

Vehicle No : SLH 4602C

Make/Model : TOYOTA ALTIS

Chassis/Eng# :

Accident Date : 11.08.2020

Claim No :

Reference : 0820 -21926

Policy No :

	Amount
To proceed on lump sum repair	S\$ 4200.00

E. & O. E.

Total : S\$ 4200.00

GST @ 7% : S\$ 294.00

Amount Due : S\$ 4494.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: OH TANG LEE

Invoice : DCR-2020-08-15

Date : 14.08.2020

Agreement No : 21369

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7586X</u> (0820-21926)	\$ 300.00
Rental Period from <u>11.08.2020</u> to <u>14.08.2020</u> .	

E. & O. E.

Total \$ 300.00

LINA PANG

for Dynamic Car Rental

AGREEMENT

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

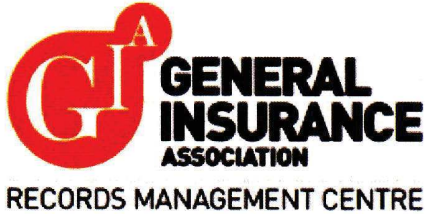
C-0 Reg. No. 53938463K

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

RENTAL TERMS AND CONDITIONS **No. 21369**

NAME Oh Tong Lee (S1507901J)			REG. No. SLH 7586 X		MAKE MODEL: DIESEL PETROL E 1/4 1/2 3		
ADDRESS			KM IN	DATE & TIME IN 14.08.2020 @ 2.50			
			KM OUT	DATE & TIME OUT 11.08.2020 @ 2.30			
			KM DRIVEN	TIME USED			
NAMED DRIVER Yeo Chuan Choon			HOURS	@ \$			
DRIVING LICENCE NO S257261FH			DATE OF EXPIRY	PLACE OF ISSUE			
PASSPORT NO			DATE OF ISSUE	PLACE OF ISSUE			
ADD NAMED DRIVER			DAYS	@ \$	\$ 300.00		
			WEEKS	@ \$			
			MONTHS	@ \$			
DRIVING LICENCE NO			DATE OF EXPIRY	PLACE OF ISSUE			
PASSPORT NO			DATE OF ISSUE	PLACE OF ISSUE			
IMPORTANT NOTES:			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)				
This vehicle is licenced to carry 04 passengers only.			SUB-TOTAL				
No refund will be given for vehicle returns early.							
No refund will be given for period left in vehicle.			TOTAL RENTAL \$ 300.00				
Renter is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle under repair.			DELIVERY FEE				
Renter is liable to pay all parking fee and traffic summonses.			COLLECTION FEE				
Vehicle return during office hour only.							
No Service on Public Holiday and Sunday.							
EXCESS:			X PER DAY PER WEEK PER MONTH				
Sec I - Used in S'pore Only :SGD2000			\$ \$ \$				
Sec II - Used in S'pore Only :SGD2000							
Sec I - Used Outside S'pore Only :SGD4000							
Sec II - Used Outside S'pore Only :SGD4000							
/screen Excess In S'pore: SGD100							
/screen Excess Outside S'pore: SGD200							
ADDITIONAL CONDITIONS:			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)				
Geographical areas: Singapore & West Malaysia.			X PER DAY PER WEEK PER MONTH				
Driver must be:			\$ \$ \$				
a) 18 years old and above;							
b) holding a valid relevant class of driving license.							
Additional Own Damage Excess of \$S\$1,000 is applicable for any named/unamed drivers who:			PREPAYMENT TOTAL CHARGE				
a) age 22 to 23 years old;			CHECK DEPOSIT				
b) age 66 to 70 years old;			CASH				
c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.			RECEIPT NO. NETT CHARGE				
Additional All Claims excess of \$S\$2,000 is applicable for any named/unamed drivers who:			AMOUNT DUE / REFUND				
a) is 18 years old to 21 years old and/or							
b) is 71 years old and above and/or							
c) with driving experience of less than 1 year on the relevant classes of driving license.							
Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses.							
Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.							
Hirer is responsible for Additional \$4,000.00 Excess the THIRD PARTY DAMAGE / INJURY claims.							
HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.							
SIGNED BY THE PARTIES HERETO ON THE			DAY OF				
DYNAMIC CAR RENTAL			RENTER'S/DRIVER'S SIGNATURE				

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-092830
Date of Request: 11/08/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 11/08/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. SJK6370R
Accident Date 11/08/2020

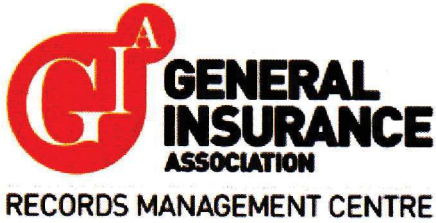
Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJK6370R	China Taiping Insurance (Singapore) Pte. Ltd.	17/11/2019-16/11/2020	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-092830

Date of Request: 11/08/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 11/08/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. SJK6370R
Accident Date 11/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

No. _____

Date: 11/8/20

Sold to:

SLH 4602c

[illegible]

F. & O. E.

Issued by: -

Choo

CROWN

ACCIDENT INVOLVING SJK 6370R AND SLH 4602C ON 11/08/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 11/17/2020 11:30 AM

To: SUBRAMANIAMSELVARAJU@GMAIL.COM <SUBRAMANIAMSELVARAJU@GMAIL.COM>

Our Ref: CC6/CTI20008324/Uea3

17 NOV 2020

SELVARAJU SUBRAMANIAM

Dear Sir/Madam,

ACCIDENT INVOLVING SJK 6370R AND SLH 4602C ON 11/08/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 25 January 2021 11:55 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] Re: SNM20D202849/SJK6370R/LEWLC / FW: Direct Settlement - Accident Involving SJK6370R (OI : CTI - TBA) AND SLH4602C (TP : LKK REF - CC6/CTI20008324/Uea3) on 11/08/2020

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher,

Please proceed as follows:

	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,494.00
2. Loss of Use (9days x \$200)	\$ 300.00 (3days x \$100)
3. LTA/GIA Search Fee	\$ 2.00
4. Towing Fee	\$ 00.00 – 60.00
Total \$ 4,796.00 - 4,856.00	

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, January 8, 2021 5:58 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] Re: SNM20D202849/SJK6370R/LEWLC / FW: Direct Settlement - Accident Involving SJK6370R (OI : CTI - TBA) AND SLH4602C (TP : LKK REF - CC6/CTI20008324/Uea3) on 11/08/2020

Your ref : SNM20D202849

Our ref : CC6/CTI20008324/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$4,856.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 24,369.79	\$ 4,494.00
2. Loss of Use (9days x \$200)	\$ 300.00	\$ 300.00 (3days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 24,731.79	\$ 4,856.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, October 9, 2020 5:07 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202849/SJK6370R/LEWLC / FW: Direct Settlement - Accident Involving SJK6370R (OI : CTI - TBA) AND SLH4602C (TP : LKK REF - CC6/CTI20008324/Uea3) on 11/08/2020

Dear Mei Kwan,

We attached herewith insured accident report for your reference.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, October 9, 2020 2:43 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202849/SJK6370R/LEWLC / FW: Direct Settlement - Accident Involving SJK6370R (OI : CTI - TBA) AND SLH4602C (TP : LKK REF - CC6/CTI20008324/Uea3) on 11/08/2020

Dear Jenny,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D202849/SJK6370R/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 9 October 2020 9:26 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJK6370R (OI : CTI - TBA) AND SLH4602C (TP : LKK REF - CC6/CTI20008324/Uea3) on 11/08/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLH 4602C at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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