

## Summer Lee (LKK Auto)

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**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Wednesday, 12 August, 2020 1:21 PM  
**To:** Admin-D (LKKAuto); SUR  
**Cc:** Julie Mangubat; Derrick Quok; Kenneth Lim  
**Subject:** FW: Accident involving SLF 1883 M & SJF 9533 U on 07/08/2020 (PRE-REPAIR SURVEY REQUEST) || C10006945  
**Attachments:** SJF9533U.pdf; SLF1883M.pdf

Hi Team,

We would like to request for TP PRS for SLF1883M. TP would like to ask Mr. Xing Guo Qiang

Workshop information:

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: IKHWAN (93290237)

Contact Email: [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

Please confirm. Thank you.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

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**From:** Claims Dept <claims\_rar@bifrostauto.com>

**Sent:** Wednesday, 12 August 2020 11:46 AM

**To:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>

**Cc:** Motor Claims <motorclaims@budgetdirect.com.sg>; Lucas Chow <assessment\_ral@bifrostauto.com>; claims <claims@bifrostauto.com>; Julie Mangubat <julie.m@budgetdirect.com.sg>

**Subject:** Re: Accident involving SLF 1883 M & SJF 9533 U on 07/08/2020 (PRE-REPAIR SURVEY REQUEST) || C10006945

Without Prejudice,

Dear Sir/Ma'am,

We wish to nominate Mr. Xing Guo Qiang (LKK Auto Consultant Pte Ltd).

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Nur'Ikhwan

Motor Claims Department

Tel: 9329 0237

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Sent:** Wednesday, 12 August 2020 11:06 AM

**To:** Motor Claims <[motorclaims@budgetdirect.com.sg](mailto:motorclaims@budgetdirect.com.sg)>

**Cc:** Lucas Chow <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>; claims <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

**Subject:** Accident involving SLF 1883 M & SJF 9533 U on 07/08/2020 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Ho Wei Jie , to notify you of the aforesaid accident involving our client's vehicle SLF 1883 M and your insured's vehicle SJF 9533 U on 07/08/2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SJF 9533 U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** IKHWAN (93290237)

**Contact Email:** [claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)

VEH IN (Date & Time) : 07/08/2020

PRS ARRANGEMENT (Date & Time) : 12/08/2020 ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Nur'Ikhwan

Motor Claims Department

Tel: 9329 0237

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