

Celine Fong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 12 August 2020 10:22 AM
To: MT_Claim_SG; Shiau Chan (LKKAUTO); SUR
Subject: RE: Our Ref: 19/20/20/VP05/023468 // Our Ref: L.20.0564.pl//: SLZ 3461D/GZ5557H ON 13.7.20 [External General]
Attachments: 23468 TP SURVEY REPORT.pdf

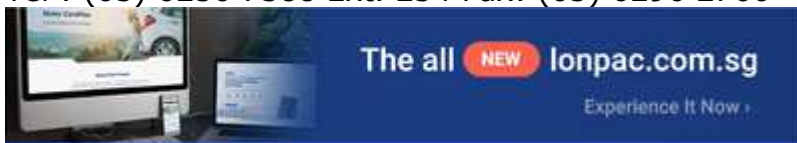
Lonpac External - General

Dear Shiau Chan

Attached is the TP survey report provided by TP lawyer.

Please let us have your surveyor (Xing Guo Qiang)'s SJE report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI
Sent: Tuesday, 11 August 2020 1:55 PM
To: 'Kuru & Co' <kurulegal@yahoo.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: RE: Our Ref: 19/20/20/VP05/023468 // Our Ref: L.20.0564.pl//: SLZ 3461D/GZ5557H ON 13.7.20 [External General]

Lonpac External - General

Without Prejudice

Dear Ms Ting

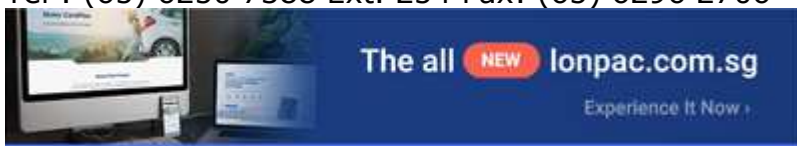
Have you submitted your LOD to us?

Dear Shiau Chan

Please check and send us the full survey report instead of PRS report.

Regards,
Ong Li Li

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Singapore 199555
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From: Kuru & Co [<mailto:kurulegal@yahoo.com.sg>]

Sent: Tuesday, 11 August 2020 9:28 AM

To: MT_Claim_SG <mt_claim@lonpac.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; ONG LI LI <llong@lonpac.com>

Subject: Our Ref: 19/20/20/VP05/023468 [External General] // Our Ref: L.20.0564.pl//: SLZ 3461D/GZ5557H ON 13.7.20

Dear Ms Ong,

We refer to your email dated 23.7.20.

For your information, our client's workshop already finalized the survey with the agreed Single Joint Expert on 23 July 2020.

Regards,

Ms Ting
Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

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On Thursday, 23 July 2020, 11:19:27 am GMT+8, ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Anne

We understand that your client's workshop did not finalise the survey with the agreed Single Joint Expert. We are of view that this is in breach of NIMA protocol.

Please advise the workshop to comply with the protocol and liaise with the SJE for survey.

Meanwhile, all our rights are expressly reserved.

Regards,

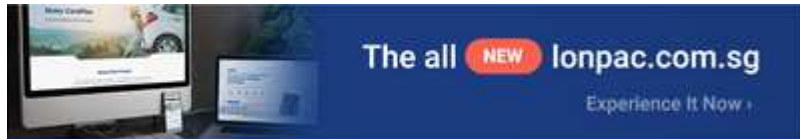
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

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From: ONG LI LI

Sent: Wednesday, 15 July 2020 4:53 PM

To: 'Kuru & Co' <kurulegal@yahoo.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Subject: RE: Our Ref: L.20.0564.AT//Your Ref: SLZ 3461D//PRS Our Ref: 19/20/20/VP05/023468
[External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Anne

Thank you for confirming the appointment of a Single Joint Expert.

Dear Summer

Please arrange Xing Guo Qiang to conduct TP survey.

Regards,

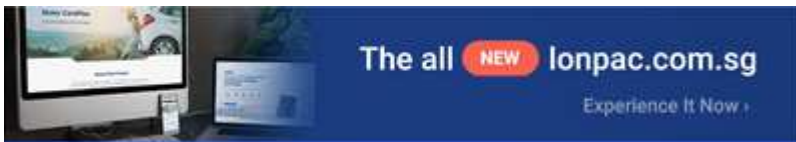
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From: Kuru & Co [<mailto:kurulegal@yahoo.com.sg>]

Sent: Wednesday, 15 July 2020 4:34 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>

Subject: Re: Our Ref: L.20.0564.AT//Your Ref: SLZ 3461D//PRS Our Ref: 19/20/20/VP05/023468
[External General]

Dear Sirs

We refer to your email below.

Our client is agreeable to the following surveyor as the SJE: **Xing Guo Qiang (9)**

Please arrange for your surveyor to survey our client's vehicle at the following address:

Rui Chuan Car Repairing

Blk 3006 Ubi Rd 1 #01-340

Singapore 408700

Contact: **Jenny/6747 4143**

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey.

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards

Anne

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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On Wednesday, 15 July 2020, 3:33:02 pm SGT, ONG LI LI <long@lonpac.com> wrote:

