

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 22 April 2021 4:40 PM
To: ASM Jaclyn
Cc: Admin A
Subject: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3
Attachments: Capture.JPG

Without Prejudice

Dear Jaclyn,

Please be informed that our principal has further reviewed the matter and based on the scene photos and both party statement, our insured 's vehicle is in his own lane which commensurate with his versions of the accident. Your client vehicle overtook our insured vehicle which was moving and kept too close to our insured vehicle causing the collision.

Kindly refer to our insured's statement as attached for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ASM Jaclyn <jaclynlai@asmauto.com.sg>
Sent: Wednesday, 21 April 2021 3:35 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Dear Jasper,

Kindly update the status for this case.

Thank you

We are going "GREEN"

*With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.

*We seek your kind cooperation to acknowledge upon receiving each time.

Best Regards,

Jaclyn Lai

Assistant Manager
Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Tuesday, 12 January 2021 2:03 PM

To: ASM Yandy <yandy@asmauto.com.sg>

Cc: ASM Jaclyn <jaclynlai@asmauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Without Prejudice

Dear Sir/ Madam,

We refer to your below email.

Please be informed that we are currently seeking for mandate approval to our principal.

We will get back to you for an update/offer in due course.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ASM Yandy <yandy@asmauto.com.sg>

Sent: Tuesday, 22 December 2020 3:59 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: 'admin-a@lkkauto.com'; ASM Jaclyn <jaclynlai@asmauto.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; mt_claim@lonpac.com

Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Adding mt_claim@lonpac.com in cc.

We are going "GREEN"

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**We seek your kind cooperation to acknowledge upon receiving each time.*

Best Regards,

Yandy Ang

Executive

HR, Claims and Safety

ASM Automotive Services Pte Ltd

No. 13 Pioneer Sector 1, Singapore 628424

Tel: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: ASM Yandy

Sent: Tuesday, 22 December 2020 3:45 pm

To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>

Cc: 'admin-a@lkkauto.com'; 'ASM Jaclyn' <jaclynlai@asmauto.com.sg>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Dear Jasper,

The case has been dragged for almost 4 months and we have yet to hear from you.

Please let us have your update by 31.12.2020.

Thank you.

We are going "GREEN"

**With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.*

**We seek your kind cooperation to acknowledge upon receiving each time.*

Best Regards,

Yandy Ang

Executive

HR, Claims and Safety

ASM Automotive Services Pte Ltd

No. 13 Pioneer Sector 1, Singapore 628424

Tel: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: ASM Yandy

Sent: Wednesday, 18 November 2020 2:34 pm

To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>

Cc: 'admin-a@lkkauto.com'; 'ASM Jaclyn' <jaclynlai@asmauto.com.sg>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF:

Importance: High

Dear Jasper,

It has been two and a half month but we're still yet to receive any update from your side.

Please revert with update ASAP.

Thank you.

We are going "GREEN"

**With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.*

**We seek your kind cooperation to acknowledge upon receiving each time.*

Best Regards,

Yandy Ang

Executive

HR, Claims and Safety

ASM Automotive Services Pte Ltd

No. 13 Pioneer Sector 1, Singapore 628424

Tel: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: ASM Yandy

Sent: Wednesday, 28 October 2020 2:19 pm

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: 'admin-a@lkkauto.com'; ASM Jaclyn <jaclynlai@asmauto.com.sg>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Dear Jasper,

As spoken, kindly revert with update soonest as possible.

Thank you.

We are going "GREEN"

**With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.*

**We seek your kind cooperation to acknowledge upon receiving each time.*

Best Regards,

Yandy Ang

Executive

HR, Claims and Safety

ASM Automotive Services Pte Ltd

No. 13 Pioneer Sector 1, Singapore 628424

Tel: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: ASM Yandy <yandy@asmauto.com.sg>

Sent: Wednesday, 7 October 2020 2:02 pm

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: 'admin-a@lkkauto.com'; ASM Jaclyn <jaclynlai@asmauto.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Importance: High

Dear Jasper,

We have yet to hear from you since we submitted our LOD on 27.08.2020, kindly revert with update soonest as possible.

Thank you.

We are going "GREEN"

**With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.*

**We seek your kind cooperation to acknowledge upon receiving each time.*

Best Regards,

Yandy Ang

Executive

HR, Claims and Safety

ASM Automotive Services Pte Ltd

No. 13 Pioneer Sector 1, Singapore 628424

Tel: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: ASM Yandy

Sent: Wednesday, 30 September 2020 2:53 pm

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: 'admin-a@lkkauto.com'; ASM Jaclyn <jaclynlai@asmauto.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Dear Jasper,

Is there any update on this case? Kindly revert.

Thank you.

We are going "GREEN"

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**We seek your kind cooperation to acknowledge upon receiving each time.*

Best Regards,

Yandy Ang

Executive

HR, Claims and Safety

ASM Automotive Services Pte Ltd

No. 13 Pioneer Sector 1, Singapore 628424

Tel: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: ASM Yandy
Sent: Thursday, 27 August 2020 5:02 pm
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: 'admin-a@lkkauto.com'; ASM Jaclyn <jaclynlai@asmauto.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Dear Jasper,

Kindly find attached quantification letter for your action.

Thank you.

We are going "GREEN"

**With effect from 1st July 2020 onwards, we are no longer sending out hardcopy invoices/quotation to you. Email copy will be replaced instead.*

**We seek your kind cooperation to acknowledge upon receiving each time.*

Best Regards,

Yandy Ang

Executive

HR, Claims and Safety

ASM Automotive Services Pte Ltd

No. 13 Pioneer Sector 1, Singapore 628424

Tel: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: ASM Jaclyn <jaclynlai@asmauto.com.sg>
Sent: Thursday, 13 August 2020 1:50 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; 'admin-a@lkkauto.com'; ASM Yandy <yandy@asmauto.com.sg>
Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Dear Mei Kwan,

Kindly refer to the attached on scene photos.

Thank you

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 12 August 2020 3:58 PM

To: ASM Jaclyn

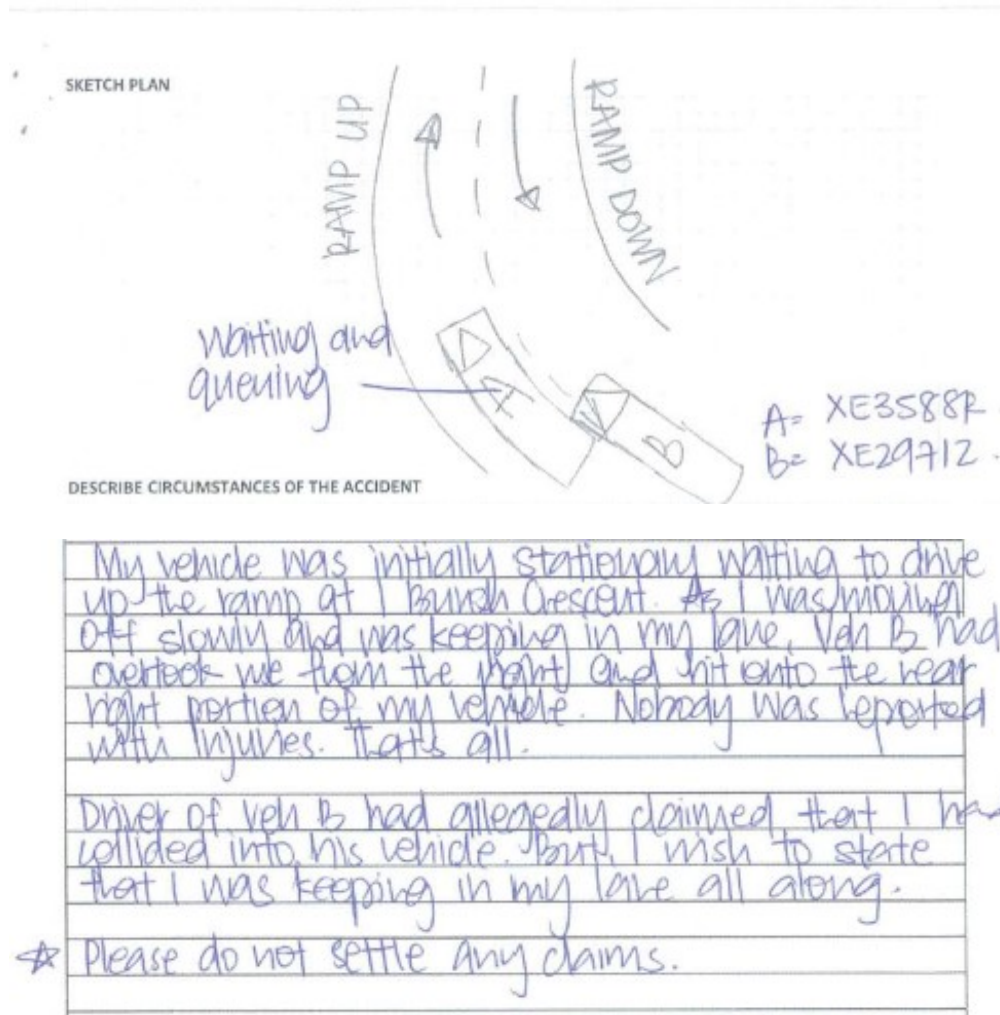
Cc: Jasper Chua (LKK Auto); 'admin-a@lkkauto.com'

Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 *** LKK REF: CC4/LPC20008295/R1ba3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please provide us evidence i.e. video/ scene photo.

Kindly note that for liability, claim negotiation and settlement, please contact **Jasper via email**.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: ASM Jaclyn [<mailto:jaclynlai@asmauto.com.sg>]

Sent: Wednesday, 5 August 2020 2:37 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020

Dear Sir / Madam,

Our client, the owner of XE 2971 Z wishes to file claim for the damages sustained from the above-stated accident, against your insured, XE 3588 R.

We hereby append a copy of our estimate and SAS for your kind perusal.

Kindly advise on liability and arrange for survey. Thank you.

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

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