

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 21 August, 2020 10:26 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Jasper Chua (LKK Auto); Admin A
Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020
[External Confidential] - new case - plz handle
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

LPC REF: 20/20/20/VC06/023475
LKK REF: CC4/LPC20008295/R1ba3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle XE 2971Z on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, 12 August, 2020 1:45 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 [External Confidential]

Dear Gerald,

Thank you for your email.

Dear Admin,

Please assess liability

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 12 August 2020 12:55 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 [External Confidential]

Lonpac External - Confidential

Our Ref : 20/20/20/VC06/023475

Dear Denise,

We understand that you are the case handler for the claim.

We attached a copy of our insured's accident report for your attention.

Kindly assess liability before proceeding with Direct Settlement as we are of the view that our insured is not liable for the accident.

Based on the scene photos, you would note that our insured's vehicle is in his own lane which commensurates with his versions of the accident.

Furthermore, the third party vehicle was in the middle of the white line and was behind our insured vehicle.

If there is a need to engage our insured, please proceed to do so.

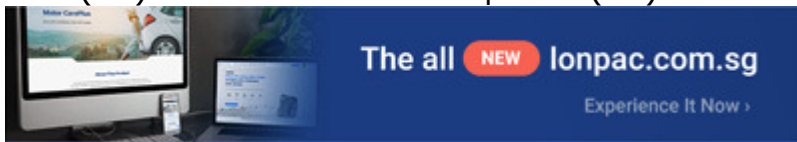
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 12 August 2020 12:09 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 [External Confidential]

Dear Gerald,

Is Denise.

Dear Denise,

Kindly assist.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 12 August, 2020 9:55 AM
To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 [External Confidential]

Lonpac External - Confidential

Dear Summer,

Kindly advise the case handler for this claim.

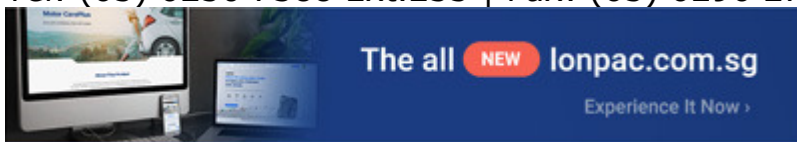
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 12 August 2020 9:43 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 12 August, 2020 8:00 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020 [External Confidential]

Lonpac External - Confidential

Our Ref: 20/20/20/VC06/023475

Dear Summer,

Kindly proceed to conduct the survey on without prejudice.

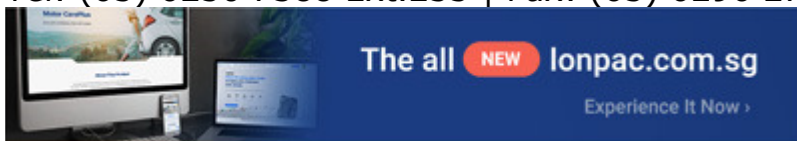
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: ASM Jaclyn [<mailto:jaclynlai@asmauto.com.sg>]

Sent: Wednesday, 5 August 2020 2:37 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: THIRD PARTY CLAIM - XE2971Z and XE3588R (your ref.); DOA: 16.07.2020

Dear Sir / Madam,

Our client, the owner of XE 2971 Z wishes to file claim for the damages sustained from the above-stated accident, against your insured, XE 3588 R.

We hereby append a copy of our estimate and SAS for your kind perusal.

Kindly advise on liability and arrange for survey. Thank you.

Best Regards,

Jaclyn Lai

Assistant Manager

Claims & Operation

ASM Automotive Services Pte Ltd

No. 13, Pioneer Sector 1, Singapore 628424.

Hp: 9236 8218 | DID: 6265 0026 | Fax: 6265 6068

Web: www.asmauto.com.sg