Re: Your Ref: SLT1156E // Our Ref: CC4/III20008290/ps3 [ACCIDENT INVOLVING SH 6232R(III) AND SLT 1156E ON 07/08/2020]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 13/8/2020 4:35 PM

To: kavi@tts.com.sg <kavi@tts.com.sg>

Cc: shabir@tts.com.sg <shabir@tts.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

**Kindly arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kavi <kavi@tts.com.sg>

Sent: Thursday, 13 August 2020 2:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: shabir@tts.com.sg <shabir@tts.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: SLT1156E // Our Ref: CC4/III20008290/ps3 [ACCIDENT INVOLVING SH 6232R(III) AND SLT

1156E ON 07/08/2020]

Hi Hsiao Tong,

Thank You for your early reply.

As you can see, the green light was in fact in my client's favour and the red light on your insured.

Hope this piece of information can assist you with providing the final judgement.

Thank You

Regards, Ms. Kavi Motor Claims Officer

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: 13 August, 2020 11:51 AM

To: kavi@tts.com.sg

Cc: shabir@tts.com.sg; Admin A <admin-a@lkkauto.com>

Subject: Your Ref: SLT1156E // Our Ref: CC4/III20008290/ps3 [ACCIDENT INVOLVING SH 6232R(III) AND SLT 1156E

ON 07/08/2020]

Your Ref: **SLT1156E** Without Prejudice

Our Ref: CC4/III20008290/ps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 6232R(III) AND SLT 1156E ON 07/08/2020

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. We are looking into the matter.

We would like to request a copy of video footage as stated in your client's accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)